

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL088-023 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 10/04/2018 |
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| NAME OF PROVIDER OR SUPPLIER TAPESTRY EATING DISORDER PROGRAM | STREET ADDRESS, CITY, STATE, ZIP CODE 11 NORTH COUNTRY CLUB ROAD BREVARD, NC 28712 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | <p>INITIAL COMMENTS</p> <p>A follow up survey was completed on 10/4/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Individuals with Mental Illness. 10A NCAC 27G .1100 Partial Hospitalization</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p> | V 118 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 118 | <p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current and failed to follow the written order of a physician affecting 2 of 2 clients (Client #1, #2). The findings are:</p> <p>Record review on 10/3/18 for Client #1 revealed: -Admission date of 7/20/18 with diagnoses of Anorexia, Bipolar Disorder, Borderline Personality Disorder, Anxiety Disorder and Alcohol Use Disorder. -Physician order dated 9/17/18 for: --Excedrin Extra Strength 2 tabs every 12 hours as needed (PRN) for pain. --APAP 325mg 2 tabs every 12 hours PRN for pain. Review on 10/3/18 of MARs for August-October 2018 revealed: -Excedrin administered every 12 hours beginning 9/10/18. -APAP administered every 12 hours beginning 9/12/18.</p> <p>Record review on 10/3/18 for Client #2 revealed: -Admission date of 7/27/18 with diagnoses of Major Depressive Disorder, Binge Eating Disorder, Post-Traumatic Stress Disorder and Social Anxiety Disorder. -Physician order dated 8/9/18 for Neosporin ointment-apply to abdominal sores and cover with a band-aid daily. Review on 10/3/18 of MARs for August-October</p> | V 118 | | |

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| V 118 | <p>Continued From page 2</p> <p>2018 revealed: -Neosporin was not documented or listed on August MAR.</p> <p>Interview on 10/3/18 with Client #1 revealed: -She had gotten her meds like she was supposed to.</p> <p>Interview on 10/3/18 with Client #2 revealed: -She "got those topicals from direct care staff, showered and returned meds to staff." -"Staff forgot 1 pill once a long time ago." -"Everybody passes meds a little differently."</p> <p>Interview on 10/3/18 with Registered Nurse (RN) revealed: -She started September 5, 2018 as new nurse for the facility. -She had taken a verbal order from the Nurse Practitioner (NP) for Excedrin and APAP for Client #1 but did not document it. The NP did not sign the order until he was on site for his weekly visit. -"All residents have self-administer orders. Client #2 probably kept the topicals with her and staff just forgot to document it on the MAR." -There are new systems in place for administering medications and she along with the Corporate Nurse had retrained all staff. -She checked the MARs at the facility 3-4 times weekly to make sure all meds had been given. -She made sure orders were available for all medications. -The Licensee had hired a new NP and they would be available for than once weekly. -There had not been any med errors after her 2nd week of employment.</p> <p>This deficiency constitutes a recite deficiency and must be corrected within 30 days.</p> | V 118 | | |

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| V 123 | Continued From page 3 | V 123 | | |
| V 123 | <p>27G .0209 (H) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to immediately notify a physician or pharmacist of medication errors for 2 of 3 sampled clients (Client #1 and Former Client (FC) #3). The findings are: Record review on 10/3/18 for Client #2 revealed: -Admission date of 7/27/18 with diagnoses of Major Depressive Disorder, Binge Eating Disorder, Post-Traumatic Stress Disorder and Social Anxiety Disorder.</p> <p>See Tag V118 for specifics.</p> <p>Review on 10/3/18 of medication error/incident reports from 8/26/18-10/3/18 revealed: -4 medication errors reports. -3 of these reports did not document the time the Nurse Practitioner (NP) was contacted therefore immediate notification could not be determined.</p> <p>Interview on 10/3/18 with Registered Nurse (RN) revealed:</p> | V 123 | | |

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| V 123 | <p>Continued From page 4</p> <p>-She had contacted the NP that same date but failed to indicate on the form or in the nursing note that she had contacted him at that time. The NP signed the note the next time he was in the facility.</p> <p>Interview on 10/3/18 with the Corporate Nurse revealed: -She had immediately notified the NP of the medication errors but did not include the time he was contacted on 2 of the 3 med error forms she had completed.</p> <p>This deficiency constitutes a recite deficiency and must be corrected within 30 days.</p> | V 123 | | |