STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0601102	A. BUILDING: _____ B. WING _____	09/26/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KERR HOMES	10025 NORTHWOODS FOREST DRIVE CHARLOTTE, NC 28214

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 9/26/18. The complaint was unsubstantiated (Intake #NC142290). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure fire drills were conducted per shift per quarter. The findings are: Interview on 9/20/18 with staff #1 revealed he worked first shift and sometimes worked third shift at the facility. Interview on 9/20/18 with staff #2 revealed he worked first shift but also filled in on second and	V 114		

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V 114	Continued From page 1 third shift as needed. Interview on 9/17/18 with the Home Manager revealed the facility operated three shifts. Review on 9/20/18 of the fire and disaster drill forms for the facility from 10/2017-9/2018 revealed the following documented: -one fire drill conducted at 9:00am on 11/14/17, no other fire drills conducted from 10/1/17-12/31/17; -one fire drill conducted at 3:30pm on 1/8/18 and one fire drill conducted at 3:00pm on 2/5/18, no other fire drills conducted from 1/1/18-3/31/18; -one fire drill conducted at 5:00pm on 5/7/18, no other fire drills conducted from 4/1/18-6/30/18. Further interview on 9/20/18 with Home Manager revealed: -accreditation agency instructed her to do seven different disaster drills a quarter; -she was focused on the disaster drills and was confused about the requirements for the fire drills as the accreditation agency had different requirements; -will ensure fire drills are conducted as required by rule.	V 114		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116	V 752		

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V 752	Continued From page 2 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations, records review and interviews, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit. The findings are: Observation on 9/20/18 at 8:56am revealed: -hot water temperature reading in the kitchen sink was 126 degrees; -hot water temperature reading in the hall bathroom sink was 122 degrees; -hot water temperature reading in the back bedroom bathroom sink was 123 degrees. Review on 9/17/18 of facility incident reports from 6/1/18-9/17/18 revealed no client injuries as a result of the hot water temperatures. Interview on 9/17/18 with the Home Manager revealed: -just got hot water heater replaced at the facility; -been in the process of trying to adjust hot water; -will adjust to get temperature within required range.	V 752		