

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL060-157</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/02/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>INREACH/GREYWOOD DRIVE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>4922 GREYWOOD DRIVE CHARLOTTE, NC 28212</b>
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 10-2-18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600C Supervised Living for Adults Whose Primary Diagnosis is a Developmental Disability.</p>	V 000		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p>	V 289		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 289	<p>Continued From page 1</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&amp;(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to provide services within the scope of their license effecting 3 of 3 audited clients (client #1-3). The findings are:</p> <p>Observation on 9-28-18 at approximately 11:00</p>	V 289		
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V 289	<p>Continued From page 2</p> <p>am revealed:</p> <ul style="list-style-type: none"> <li>-After ringing the doorbell, a man who identified himself as the son of the facility manager came from the the staff quarters and stated that the clients were not home. area</li> <li>-Upon entering the staff quarters, saw an unmade bed that appeared recently slept in</li> <li>-Clothes piled on the floor.</li> <li>-A small female child present in the facility</li> </ul> <p>Interview on 9-28-18 with son of facility manager revealed:</p> <ul style="list-style-type: none"> <li>-His mother had taken the clients to the beach.</li> <li>-He was not an employee of the licensee</li> <li>-He had been staying at the facility "for a while"</li> <li>-He had a job nearby and it was convenient for him to stay at the facility.</li> <li>-The young child did not stay there, he had picked her up to take to a doctor's appointment that day.</li> <li>-Did not mention anything about coming to get the manager's mail.</li> </ul> <p>Interview on 10-2-18 with staff # 1 revealed:</p> <ul style="list-style-type: none"> <li>-She thought the manager's son had been staying at the facility "for about a month."</li> <li>-The manager never said why her son was staying at the facility.</li> <li>-The clients did seem to enjoy having him there.</li> </ul> <p>Interview on 10-1-18 with client #1 revealed:</p> <ul style="list-style-type: none"> <li>-The manager's son did live at the facility, but he could not say how long he had been there.</li> <li>-The manager's son would come out and watch TV with them.</li> <li>-He knew that the son stayed at the facility when they went to the beach.</li> </ul>	V 289		

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V 289	<p>Continued From page 3</p> <p>Interview on 10-1-18 with client #2 revealed: -The manager's son would "sometimes come around." -He would have dinner with them, go out to eat with them, and use the facility's washer/dryer -He originally stated that the son took them to a local fast food restaurant and them stated that the manager drove.</p> <p>Interview on 10-1-18 with client #3 revealed: -The manager's son had "stayed here for a long time." -"I liked him." -The son would eat dinner with them but would order his own food and that is what he would eat.</p> <p>Interview on 10-1-18 with facility manager revealed: -She stated that her son had never stayed at the facility. -He had only been there when the surveyor came to pick up her insulin because it couldn't sit out in the sun. -She didn't know why her son had gone into the facility, but she told him "he can't do that."</p> <p>Interview on 10-1-18 with the former facility manager revealed: -She had been the manager until approximately one month ago. -They had asked her to fill in on 9-28-18 -She didn't know any details about where the manager was.</p> <p>Interview on 9-28-18 with the Qualified Professional revealed: -She had no idea that someone was staying at the facility that was not supposed to.</p>	V 289		

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V 289	Continued From page 4  -She would take care of the situation immediately.	V 289		