

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-150</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>09/17/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>YOUTH BUILDERS, LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2423 MORNINGSIDE DRIVE BURLINGTON, NC 27217</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on September 17, 2018. The complaint was unsubstantiated (Intake #NC00141881). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000	<div style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;"> <p><b>RECEIVED</b> <small>By DHSR - Mental Health Lic. &amp; Cert. Section at 9:56 am, Oct 03, 2018</small></p> </div> <p>Youth Builders, LLC will report allegations to the Health Care Personnel Registry (HCPR) in writing. The agency will report all allegations to HCPR within 24 hours of becoming aware of the allegation. Alleged acts will be investigated. The results of the investigation will be reported within 5 working days of the initial notification to HCPR. The agency's Director, Associate Professional, or Qualified Professional will ensure this policy is carried out. This process will be updated in the agency's policy and procedures manual. Further, staff will be trained on reporting alleged acts to HCPR.</p>	11/17/18
V 132	<p>G.S. 131E-256(G) HCPR-Notification, Allegations, &amp; Protection</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY</p> <p>(g) Health care facilities shall ensure that the Department is notified of all allegations against health care personnel, including injuries of unknown source, which appear to be related to any act listed in subdivision (a)(1) of this section. (which includes:</p> <ol style="list-style-type: none"> <li>a. Neglect or abuse of a resident in a healthcare facility or a person to whom home care services as defined by G.S. 131E-136 or hospice services as defined by G.S. 131E-201 are being provided.</li> <li>b. Misappropriation of the property of a resident in a health care facility, as defined in subsection (b) of this section including places where home care services as defined by G.S. 131E-136 or hospice services as defined by G.S. 131E-201 are being provided.</li> <li>c. Misappropriation of the property of a healthcare facility.</li> <li>d. Diversion of drugs belonging to a health care facility or to a patient or client.</li> <li>e. Fraud against a health care facility or against a patient or client for whom the employee is providing services).</li> </ol> <p>Facilities must have evidence that all alleged acts are investigated and must make every effort</p>	V 132		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE  
*John Hayforn, Owner*  
(X6) DATE  
*10/2/18*

Division of Health Service Regulation

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V 132	<p>Continued From page 1</p> <p>to protect residents from harm while the investigation is in progress. The results of all investigations must be reported to the Department within five working days of the initial notification to the Department.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure that all allegations of harm or abuse against healthcare personnel was reported to the Health Care Personnel Registry (HCPR). The findings are:</p> <p>Review on 8/16/18 of the North Carolina Incident Response Improvement System (IRIS) revealed an incident report completed by the Associate Professional (AP) indicating that Client #1 alleged that a named staff person provided him with Marijuana and took money from him.</p> <p>Interview on 9/17/18 with the facility Director revealed that he was unaware that any allegation of harm/abuse/neglect or exploitation made by a client receiving services should be reported to the HCPR, and that no one had done this for this event.</p>	V 132		

Youth Builders, LLC  
PO Box 247  
Hillsborough, NC 27278

October 2, 2018

Mental Health Licensure and Certification Section

NC Division of Health Regulation

2718 Mail Service Center

Raleigh, NC 27699-2718

Re: Complaint Survey completed September 17, 2018

Youth Builders, LLC 2423 Morningside Drive, Burlington, NC 27217

MHL# 001-150

Email Address: [Youthbuilders1@yahoo.com](mailto:Youthbuilders1@yahoo.com)

Complaint Intake #NC00141881

Enclosed you will see the plan of correction. If you need additional information, please feel free to contact Yolande Hargrove at [youthbuilders1@yahoo.com](mailto:youthbuilders1@yahoo.com) or 252-767-8907.

Sincerely,

John Hargrove, Owner