Division of Health Service Regulation (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_ B. WING 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Healing Transitions management team V 000 V 000 **INITIAL COMMENTS** met on September 19, 2018 to review the findings from the annual inspection An Annual Survey was completed on August 24, conducted on August 23, 2018. 2018. Deficiencies were cited. The facility is licensed for a 10A NCAC 27G 3200 Recovery Engagement Coor. and the Social Setting Detoxification. Detox Coor, provided an update on the corrective actions taken regarding these deficiencies. V 118 V 118 27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION Pursuant to the waiver submitted and REQUIREMENTS accepted on 5/22/18 in regard to rule (c) Medication administration: 10A NCAC 27G .0209 (c) (2) Healing (1) Prescription or non-prescription drugs shall Transitions is able to "allow clients to only be administered to a client on the written self-administer their own medications order of a person authorized by law to prescribe without authorization in writing by the drugs. (2) Medications shall be self-administered by client's physician." clients only when authorized in writing by the client's physician. See attached waiver dated 5/22/18. (3) Medications, including injections, shall be administered only by licensed persons, or by Corrective action will be to re-submit unlicensed persons trained by a registered nurse, the waiver again for 2019 allowing for pharmacist or other legally qualified person and clients to self-administer their own OTC privileged to prepare and administer medications. and prescription medications without (4) A Medication Administration Record (MAR) of prior written approval. all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The DHSR - Mental Health MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; 0CT 01 L018 (D) date and time the drug is administered; and (E) name or initials of person administering the Lic. & Cert. Section drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.

Division of Health Service Regulation

STATE FORM-

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

If continuation sheet 1 of 4

(X6) DATE

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 (X5) COMPLETE PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 118 V 118 Continued From page 1 Based on the attached waiver submitted This Rule is not met as evidenced by: and accepted on 5/22/18 we believe this Based on observation, record review and section is mis-quoted that in fact according interview, the facility failed to assure prescriptions to the waiver clients are able to drugs were administered on the written order of a self-administer medication without person authorized by law to prescribed drugs for written approval of their phsycian. Based two of three audited clients (#5 and #11). The on the nature of the social setting detox findings are: with most clients being in the detox program for 3 days, it does not allow Review on 08/23/18 of the facility's public record adequate time to secure written approval maintained by Division of Health Service making compliance with the stated rule Regulation revealed: -An approved Waiver dated 05/22/18 Rule extremely difficult. Because of this 10A NCAC 27G .0209 (c)(2) provides, difficulty the waiver allows the HT clients "[m]edications shall be self-administered by to self administer without written clients only when authorized in writing by the approval. client's physician....Renewal of the waiver will allow clients to self-administer their own The corrective action will be to conduct medications without authorization in writing by the month spot checks of the self-administration client's physician"...no other rules regarding process to ensure all requirements medications included in the Waiver are being met. Medication will be checked to ensure the labels are fully readable, A. Observation on 08/23/18 between 11:30 with a current date expiration. Any medication AM-12 Noon of client #5's medications revealed that does not comply with the Carvedilol (Beta blocker used to treat high blood requirements will not be allowed to be pressure) 25 mg one tablet twice a day self-administered by the client. Review on 08/23/18 of client #5's record revealed: Admitted: 08/20/18 Diagnosis of Substance Use, Hypertension and Asthma No physician's orders B. Observation on 08/23/18 between 11:30 AM-12 Noon of client #11's medications revealed:

Seroquel (antipsychotic used to treat

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_\_ 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 118 Continued From page 2 V 118 Schizophrenia) 300 mg one tablet at night, Celexa (Selective Serotoinin Inhibitor used to treat depression) 20 mg one tablet daily, Neurontin (nerve management medication) 300 mg two tablets three times a day and Trazadone (antidepressant) 50 mg one tablet at night. Review on 08/23/18 of client #11's record revealed: Admitted: 08/21/18 Diagnosis of Substance Use No physician's orders During interview on 08/23/18, the Program's Coordinator reported: He was aware of the Waiver and knew the premise of the Waiver was regarding medications and the physician The physician was not at the facility full time...physician would sign orders for the clients on the day he was physically at the facility. Clients did not see the physician upon admission or as part of the admission process....he used to sign the physician's orders periodically. V 221 V 221 27G .3201 Social Setting Detox - Scope SCOPE 10A NCAC 27G .3201 (a) Social setting detoxification is a 24-hour residential facility which provides social support and other non-medical services to individuals who are experiencing physical withdrawal from alcohol and other drugs. (b) Individuals receiving this service need a structured residential setting but are not in need of immediate medical services; however, back-up physician services shall be available, if indicated. (c) The facility is designed to assist individuals in

Division of Health Service Regulation (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX PREFIX DATE TAG TAG DEFICIENCY) V 221 Continued From page 3 V 221 the withdrawal process and to prepare them to enter a more extensive treatment and rehabilitation program. The corrective action for this rule is This Rule is not met as evidenced by: Based on interviews, the facility failed to assure to utilize the small classroom for shelter overflow and to ensure that services were provided to persons only within its licensure scope of practice. The findings are: the social setting detox is never used as an overflow location for the detox. During interview on 08/23/18, three of three staff reported: Additional mats and bedding has been -At night, the physical property provided acquired to allow the HT to utlize the housing to the homeless population. Once the small classroom for shelter overflow assigned area for the homeless population was at and all staff has been trained in this capacity, if beds were vacant in the area licensed new process. for social setting detoxification, the homeless population was housed in those beds. The The PnP is in process of being updated overflow of homeless population occurred at least to reflect this requirement change. twice a week During interview on 08/23/18, the Program Coordinator reported: -Agency was in the process of trying to expand their spacing within the facility in hopes of eliminating the co-mingling of the licensed service of detoxification with the unlicensed service of shelter for the homeless.

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_ 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PREFIX DATE TAG DEFICIENCY) TAG Healing Transitions management team V 000 V 000 INITIAL COMMENTS met on September 19, 2018 to review the findings from the annual inspection An Annual Survey was completed on August 24, conducted on August 23, 2018. 2018. Deficiencies were cited. Recovery Engagement Coor. and the The facility is licensed for a 10A NCAC 27G 3200 Detox Coor. provided an update on the Social Setting Detoxification. corrective actions taken regarding these deficiencies. V 118 V 118 27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION Pursuant to the waiver submitted and REQUIREMENTS accepted on 5/22/18 in regard to rule (c) Medication administration: 10A NCAC 27G .0209 (c) (2) Healing (1) Prescription or non-prescription drugs shall Transitions is able to "allow clients to only be administered to a client on the written self-administer their own medications order of a person authorized by law to prescribe without authorization in writing by the drugs. (2) Medications shall be self-administered by client's physician." clients only when authorized in writing by the See attached waiver dated 5/22/18. client's physician. (3) Medications, including injections, shall be Corrective action will be to re-submit administered only by licensed persons, or by the waiver again for 2019 allowing for unlicensed persons trained by a registered nurse, clients to self-administer their own OTC pharmacist or other legally qualified person and privileged to prepare and administer medications. and prescription medications without (4) A Medication Administration Record (MAR) of prior written approval. all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

Division of Health Service Reg		equiation	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A, BUILDING:		COMPLETED
AND PLAN OF CORRECTION			A. BUILDING.		
		MHL092-451	B. WING		08/24/2018
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NAME OF PROVIDER OR SUPPLIER  1251 GOODE STREET  1251 GOODE STREET					
HEALING	TRANSITIONS		NC 27603		
			ID	PROVIDER'S PLAN OF CORRECT	ION (X5)
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V 118	Continued From page 1		V 118		
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i				Based on the attached waiver s	submitted
This Rule is not met as e		net as evidenced by:		and accepted on 5/22/18 we be	alieve this
	Based on observation, record review and interview, the facility failed to assure prescriptions drugs were administered on the written order of a person authorized by law to prescribed drugs for two of three audited clients (#5 and #11). The			section is mis-quoted that in fac	et according
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	medications with	out authorization in writing by the	9	month spot checks of the self-	administration
	client's physician	'no other rules regarding		process to ensure all requirem	nents
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	- Diagnos	is of Substance Use,			
	Hypertension an	d Asthma			
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		client #11's medications revealed	4.		

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: 08/24/2018 MHL092-451 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1251 GOODE STREET **HEALING TRANSITIONS** RALEIGH, NC 27603 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 118 Continued From page 2 V 118 Schizophrenia) 300 mg one tablet at night, Celexa (Selective Serotoinin Inhibitor used to treat depression) 20 mg one tablet daily, Neurontin (nerve management medication) 300 mg two tablets three times a day and Trazadone (antidepressant) 50 mg one tablet at night. Review on 08/23/18 of client #11's record revealed: Admitted: 08/21/18 Diagnosis of Substance Use No physician's orders During interview on 08/23/18, the Program's Coordinator reported: - He was aware of the Waiver and knew the premise of the Waiver was regarding medications and the physician The physician was not at the facility full time...physician would sign orders for the clients on the day he was physically at the facility. Clients did not see the physician upon admission or as part of the admission process....he used to sign the physician's orders periodically. V 221 V 221 27G .3201 Social Setting Detox - Scope 10A NCAC 27G .3201 **SCOPE** (a) Social setting detoxification is a 24-hour residential facility which provides social support and other non-medical services to individuals who are experiencing physical withdrawal from alcohol and other drugs. (b) Individuals receiving this service need a structured residential setting but are not in need of immediate medical services; however, back-up physician services shall be available, if indicated. (c) The facility is designed to assist individuals in

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**DHSR-Mental Health** 

OCT 0 1 2018

Lic. & Cert. Section

Chris Budnick MSW, LCSW, LCAS, CCS Executive Director September 27, 2018

BOARD OF DIRECTORS

Mental Health Licensure and Certification Section

Richard Gaylord Chairman NC Division of Health Service Regulation

2718 Mail Service Center Raleigh, NC 27699-2718

Leon Woodruff, M.D. Vice-Chairman

Doug Ford Treasurer Dear Renee Kowalski-Ames

Brad Turlington Secretary Please find the written plan of correction for the annual compliance survey conducted on August 23, 2018. Included is the corrective actions for the Women's and Men's Facilities at Healing Transitions along with the active waiver approved

Evelyn Booker

on May 22, 2018.

Tom Drewry

Please let me know if you have further corrections or if we need to provide any

Holly Hammer

additional information.

Angel Menendez

Thank you.

Anita Neville

Charlie Hitlin

Will Roach

Recovery Engagement Coordinator

Chris Valauri

DHSR - Mental Health

OCT 012018

Lic. & Cert. Section



ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK PAYNE • Director

May 22, 2018

Mr. Chris Budnick
Executive Director
Healing Transitions
1251 Goode Street
Raleigh, North Carolina 27603

RE:

Approval of Request for Renewal of Waiver of Rule 10A NCAC 27G .0209 (c)(2) for The Healing Place of Wake County, Healing Transitions Men's Facility, MHL-092-451 and the Women's Facility, MHL-092-643, Wake County

Dear Mr. Budnick:

Pursuant to your request contained in your letter dated December 6, 2017, which was received on January 2, 2018 and after review by our staff, I have determined that the request for waiver be approved for licensure year 2018. This is based on delegation of authority given to me by Mark Payne, Director of the Division of Health Service Regulation, on April 23, 2018. Our review was delayed awaiting receipt of a recommendation from the Division of Mental Health, Developmental Disabilities and Substance Abuse Services, which was received on May 17, 2018.

Rule 10A NCAC 27G .0209 (c)(2) provides, "[m]edications shall be self-administered by clients only when authorized in writing by the client's physician."

Renewal of the waiver will allow clients to self-administer their own medications without authorization in writing by the client's physician."

I hereby approve your request for renewal of waiver of Rule 10A NCAC 27G .0209 (c)(2) based on the following representations:

- The Medication Guidelines used by the Healing Transitions includes a review of the clients' medication with staff. Protocol includes bringing concerns to the attention of the Licensed Clinical Addictions Specialist, the Medical Director, the Health Care coordinator or the prescribing physician.
- Medication is locked in a personal locker that staff have the key to. Staff unlock the locker and observe the client self-administer the medication as prescribed. This is then documented.
- The short-term nature of the social setting detox program (less than 3 days) does not allow adequate time to secure written approval for clients making compliance with this rule extremely difficult.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION OFFICE OF THE DIRECTOR

LOCATION: 809 Ruggles Drive, Edgerton Building, Raleigh, NC 27603 MAILING ADDRESS: 2701 Mail Service Center, Raleigh, NC 27699-2701 www.ncdhhs.gov/dhsr/ • TEL: 919-855-3750 • FAX: 919-733-2757

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

## Mr. Chris Budnick May 22, 2018

Healing Transitions has operated with this waiver for several years without incident or concerns that impact services or clients.

Clients are not administered any medications to assist withdrawal. They are closely assessed using a combination of withdrawal history, alcohol and drug use prior to admission, co-occurring medical conditions, and vital signs and scores on the Clinical Institute Withdrawal Assessment for Alcohol Revised or Clinical Opiate Withdrawal Scale.

The facility does not contract with a Local Management Entity-Managed Care Organization. Its Board of Directors submitted a letter in support of

this request.

There are no identified health and safety concerns, associated with approval of this waiver, for the individual or other residents in the home.

In accordance with 10A NCAC 27G .0813, the waiver of Rule 10A NCAC 27G .0209 (c)(2) cannot exceed the expiration date of the 2018 license which is December 31, 2018; and, therefore shall be subject to renewal consideration upon the request of the licensee.

Should you have any questions regarding this matter, please contact me at (919) 855-3750.

Sincerely,

Stephanie Gilliam

Stephanie Gilliam Chief, Mental Health Licensure & Certification Section

SG:peb

Dr. Jason E. Vogler, Director, DMH/DD/SAS CC: Denise Baker, Esq., DMH/DD/SAS LaTonya Baker, DMH/DD/SAS Mark Payne, DHSR