

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL096-117</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>09/25/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>COUNTRY PINES #1</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2307 NORTH BESTON ROAD</b> <b>LA GRANGE, NC 28551</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on September 25, 2018. The complaints were unsubstantiated (intake #NC00136271 and #NC00138766). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 112	<p><b>27G .0205 (C-D)</b> <b>Assessment/Treatment/Habilitation Plan</b></p> <p><b>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</b></p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p>	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to develop and implement strategies based on assessment for one of three audited clients (#4). The findings are:</p> <p>Review on 3/5/18 and 9/25/18 of client #4's record revealed:</p> <ul style="list-style-type: none"> <li>- 41 year old female admitted to the facility 4/29/03.</li> <li>- Diagnoses included Severe Intellectual/Developmental Disability, Impulse Control Disorder, Atrial Septum Deficit, Hypothyroidism, Hypertension.</li> <li>- "Individual Support Plan" with start date of 5/1/17 from the Local Management Entity included "What Others Need to Know to Best Support Me . . . . Behaviors . . . Toileting skills have decreased. [Client #4] is on a one hour toileting schedule to reduce incidents of accidents. . . "</li> <li>- "Individual Support Plan" implemented 5/1/17 with no strategies to address client #4's toileting needs or toileting program.</li> </ul> <p>During interview on 9/25/18 the Qualified Professional/Chief Executive Officer stated he was responsible for developing short range goals and strategies for clients based on assessed needs. There were no strategies to address client #4's one hour toileting program in her plan. He understood the requirement for developing and implementing strategies based on clients' assessed needs.</p>	V 112		

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V 736 V 736	Continued From page 2 27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interviews the facility was not maintained in a safe, clean, orderly manner free from offensive odors. The findings are:  Observation of the facility at approximately 12:15 pm on 9/25/18 revealed: - Wallpaper was peeling away at the seams in the front room. - The 5 light overhead fixture in the front room was missing 2 shades and 1 light bulb. - The carpet in the front room was separated from the wall and was worn and wrinkled on the floor and presented a tripping hazard. - A brown stain on the ceiling in the front room. - A strong moldy odor was noted inside the storage closet in the front room. - The paint was peeling from the ceiling in the wide entry hallway. - A television and worn recliner were stored in the wide entry hallway. - Round air vents in the ceiling in client #1's bedroom were rusty and had a black powdery looking substance on the outer surface. - The smoke detector in client #1's bedroom was dusty. - Matter that appeared to be dead insects was inside the light fixture in client #1's private	V 736 V 736		

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V 736	<p>Continued From page 3</p> <p>bathroom.</p> <ul style="list-style-type: none"> <li>- Client #1's bathroom had a strong moldy odor.</li> <li>- The ceiling in client #1's bathroom appeared to be sagging over the toilet.</li> <li>- Brown stains on the ceiling of client #1's bathroom.</li> <li>- A row of floor tiles were missing at the face of the bathtub.</li> <li>- The exhaust fan was loud, and rusty with black powdery looking substance on the outer surface.</li> <li>- Client #1's shower curtain rod was extremely rusty.</li> <li>- Client #1's bathtub had greenish gray staining.</li> <li>- A drawer front was missing from client #3's chest of drawers.</li> <li>- Client #3's bedroom ceiling was dusty around the air vent near the window.</li> <li>- Client #3's shower curtain liner had heavy mildew staining.</li> <li>- Matter that appeared to be dead insects were noted inside both light fixtures in client #3's bathroom.</li> <li>- A brown stain to the ceiling over client #3's bathroom sink.</li> <li>- The round air vent in client #3's bathroom was rusty and had black matter on the outside surface.</li> <li>- The window blind in client #3's bathroom had 8 broken slats.</li> <li>- Multiple brown stains of various sizes on the ceiling in client #4 and #6's shared bedroom.</li> <li>- The large air vent in client #4 and #6's bedroom was heavily dusty.</li> <li>- A broken drawer in client #4's chest of drawers.</li> <li>- A broken drawer in client #6's chest of drawers.</li> <li>- Several small screw/nail holes in the wall beside client #6's bed.</li> <li>- Matter that appeared to be dead insects inside the light fixture in client #4 and #6's bathroom.</li> <li>- The finish on client #4 and #6's bathroom mirror</li> </ul>	V 736		

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V 736	<p>Continued From page 4</p> <p>was worn.</p> <ul style="list-style-type: none"> <li>- Client #4 and #6's shower curtain liner was heavily stained with mildew.</li> <li>- The round exhaust vent over the bathtub was rusty and had black stains on the outside surface.</li> <li>- The drain grate was missing from client #4 and #6's bathtub.</li> <li>- Brown stains to client #5's bedroom ceiling.</li> <li>- One of client #5's bi-fold closet doors was out of its track.</li> <li>- The carpet in the den area adjacent to the kitchen was heavily stained and worn.</li> <li>- The kitchen ceiling was stained yellow and was dusty.</li> <li>- A partially smoked cigarette was seen on the kitchen counter next to the back door.</li> <li>- The finish on the molding around the back kitchen door was dirty and stained.</li> <li>- The toaster oven was extremely grimy causing the glass door to be opaque.</li> <li>- Flies were noted throughout the facility.</li> </ul> <p>During interview on 9/25/18 the Qualified Professional/Chief Executive Officer stated the facility had recently had septic tank issues; the septic tank had been pumped out twice. He would make sure the facility was cleaned well.</p>	V 736		