

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL068-135</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/31/2018</b>
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NAME OF PROVIDER OR SUPPLIER <b>RSI - EPHEBUS CHURCH ROAD</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1508 EPHEBUS CHURCH ROAD CHAPEL HILL, NC 27517</b>
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V 000	<b>INITIAL COMMENTS</b>  An annual survey was completed on August 31, 2018. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <p><b>RECEIVED</b></p> <p><small>By DHSR - Mental Health Lic. &amp; Cert. Section at 4:21 pm, Sep 24, 2018</small></p> </div>	
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and</p>	V 108		<p>27G.0202 (F-I) Supervisor of Support Services/ QP completed CPR/Standard First Aid training and was certified on 9/18/18. QP was not alone in the facility with clients from the date of survey, 8/31/18 until her training was completed on 9/18/18.</p> <p>RSI's Compliance Coordinator is responsible for monitoring all employee training and certification compliance on a monthly basis. They will continue to monitor certifications and contact employees to schedule the training. If any employee's certification becomes expired, the Compliance Coordinator will contact the Director of Supported Living who will follow-up with an action plan within 3 business days.</p>

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
*Brandi Baker, BA/QP*  
STATE FORM 6899

TITLE  
*Director of Supported Living Services*  
U4F211

(X6) DATE  
*9/20/18*  
If continuation sheet 1 of 6

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V 108	<p>Continued From page 1</p> <p>clients.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to have documentation of current Cardiopulmonary Resuscitation and First Aid training for one of three audited staff (the Supervisor of Support Services/Qualified Professional). The findings are:</p> <p>Review of personnel records on 8/31/18 revealed: -The Supervisor of Support Services/Qualified Professional had a hire date of 8/7/12. -The Supervisor of Support Services/Qualified Professional's Cardiopulmonary Resuscitation and First Aid training had expired 7/19/18. -There was no documentation of a current First Aid and Cardiopulmonary Resuscitation training for the Supervisor of Support Services/Qualified Professional.</p> <p>Interview on 8/31/18 with the Supervisor of Support Services/Qualified Professional revealed: -She had just returned from being out on maternity leave. -She confirmed that her First Aid and Cardiopulmonary Resuscitation training had expired. -She acknowledged that she had been alone with clients at the home. -She was scheduled to complete First Aid and Cardiopulmonary Resuscitation training on 9/15/18.</p> <p>Interview with the Director of Autism Services revealed:</p>	V 108		

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V 108	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-The Supervisor of Support Services/Qualified Professional had just returned from maternity leave.</li> <li>-She was not aware that the First Aid and Cardiopulmonary Resuscitation training for the Supervisor of Support Services/Qualified Professional had expired.</li> <li>-She thought the Supervisor of Support Services/Qualified Professional did not work alone at the house.</li> <li>-She confirmed the First Aid and Cardiopulmonary Resuscitation training for the Supervisor of Support Services/Qualified Professional had expired.</li> <li>-Human Resources was responsible for maintaining and scheduling First Aid and Cardiopulmonary Resuscitation training.</li> <li>-The Supervisor of Support Services/Qualified Professional was scheduled to have First Aid and Cardiopulmonary Resuscitation training on 9/15/18.</li> <li>-The Supervisor of Support Services/Qualified Professional would not work alone at the home until she completed her First Aid and Cardiopulmonary Resuscitation training.</li> </ul>	V 108		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be</p>	V 118	<p>27G.0209 (C) RSI - Ephesus Church Road home is in compliance with this regulation. Client #2 has written physician's orders for all of her current medications and written physician approval to self-administer her medications. An MAR is kept in the home in order for the facility to have a list of all current medications and so that staff can administer PRN medications to Client #2. PRN administration is recorded on the MAR at the time of administration. Since staff do not administer routine medications to Client #2, they do not record the administration.</p>	8/31/18

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V 118	<p>Continued From page 3</p> <p>administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure the MAR was kept current affecting one of three audited clients (#2). The findings are:</p> <p>Review on 8/31/18 of Client #2's record revealed: -Admission date of 5/14/07. -Diagnoses of Moderate Mental Retardation, Histrionic Personality Disorder, Obesity and Action Type Tremor.</p> <p>Review on 8/31/18 of Client #2's physician orders dated 1/9/19 revealed: -Listerine- Use 1 ml twice daily. -Loratadine 10mg- Take one tablet every day.</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-Fluticasone Propionate 50 mcg- Inhale two sprays in each nostril every day.</li> <li>-Preplus 27-1 mg- Take one tablet every day.</li> <li>-Primidone 50 mg- Take four tablets (200 mg) at bedtime for tremors.</li> <li>-Risperidone .5 mg- Take one tablet at bedtime.</li> <li>-Divalproex 500 mg- Take two tablets (1000 mg) at bedtime.</li> <li>-Propranolol- Take one tablet twice a day.</li> <li>-Selenium Sulfide 1% suspension- Use 5 ml to shampoo hair daily.</li> </ul> <p>Review on 8/31/18 of Client #2's MAR for June 2018 through August 2018 revealed blanks on the following dates:</p> <ul style="list-style-type: none"> <li>-Listerine- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Loratadine 10mg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Fluticasone Propionate 50 mcg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Preplus 27-1 mg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Primidone 50 mg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Risperidone .5 mg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Divalproex 500 mg- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Propranolol- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> <li>-Selenium Sulfide 1% suspension- 6/1/18 - 6/30/18, 7/1/18 - 7/31/18, 8/1/18- 8/31/18.</li> </ul> <p>Interview on 8/31/18 with Client #2 revealed:</p> <ul style="list-style-type: none"> <li>-She had been residing at the home for many years.</li> <li>-She liked staff and other residents at the home.</li> <li>-She had never had any trouble getting her medications.</li> </ul>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>-She administered her own medications.</li> <li>-She locked her medications in her bedroom.</li> </ul> <p>Interview with the Supervisor of Support Services/Qualified Professional on 8/31/18 revealed:</p> <ul style="list-style-type: none"> <li>-Client #2 had a physician note indicating that she could self-administer medications.</li> <li>-Client #2 had been self administering her medications since January.</li> <li>-Staff always asked Client #2 if she had taken her medications.</li> <li>-Client #2 always took her medications as prescribed.</li> <li>-The June, July and August 2018 MAR's were left blank for Client #2 because staff thought they did not have to complete it since she was self administering her medications.</li> <li>-Staff at the home only assisted Client #2 with her PRN medications.</li> <li>-She confirmed the facility failed to ensure the MAR was kept current for Client #2.</li> </ul> <p>Interview on 8/31/18 with the Director of Autism Services confirmed:</p> <ul style="list-style-type: none"> <li>-The facility failed to ensure the MAR was kept current for Client #2.</li> <li>-MAR is reviewed for errors by the Supervisor of Support Services at the beginning of the month and at least twice during the week.</li> </ul>	V 118	<p><b>DHSR - Mental Health</b></p> <p><b>SEP 24 2018</b></p> <p><b>Lic. &amp; Cert. Section</b></p>	
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