Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: R-C B. WING MHL001-232 09/05/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 207 AARONS WAY CHANGING LIVES FAMILY CARE HOME, LLC **BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 A complaint and follow-up survey was completed on September 5, 2018. The complaint was unsubstantiated (intake #NC00141595). There **DHSR** - Mental Health was a deficiency cited. This facility is licensed for the following service SEP 202018 category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness Lic. & Cert. Section V 289 V 289 27G .5601 Supervised Living - Scope 10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or two or more adult clients. (2)Minor and adult clients shall not reside in the same facility. (c) Each supervised living facility shall be licensed to serve a specific population as designated below: "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses; "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses; "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: R-C B. WING MHL001-232 09/05/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 207 AARONS WAY CHANGING LIVES FAMILY CARE HOME, LLC **BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 289 V 289 Continued From page 1 diagnoses: "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses: "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL). This Rule is not met as evidenced by: Based on record review and interview the facility failed to meet licensure scope by admitting one of three audited clients (#3) without a primary

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diagnosis of Mental Illness. The findings are:

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ R-C B. WING MHL001-232 09/05/2018 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 207 AARONS WAY CHANGING LIVES FAMILY CARE HOME, LLC **BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) V 289 Continued From page 2 V 289 Review on 9/5/18 of the facility's license revealed the facility was licensed as a 27G .5600A Supervised Living for adults whose primary diagnosis is mental illness. Review on 9/5/18 of Client #3's record revealed: -Admission date of 12/11/16. -Admission Diagnoses included Down syndrome, Post-Traumatic Stress Disorder and Chronic Kidney Disease. - DWNER Hired a New OP to assist with in take frocess. New Af will Assest new clients coming in the facility moving forward before they are admitted. Interview on 9/5/18 with the Executive Director -A quardian was assigned to client #3. -The guardian was working on a new placement for client #3. -Client #3 was considered Intellectual Disability Disorder (IDD) but not receiving the Innovation -Client #3 was on the waiting list for a program that accepted IDD clients. -The funding for services and new group home will continue to work together with getting consumer placed placement was the reason for delay. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days. - RP will work on getting consumer proper funding to set him placed

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