

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL097-066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/27/2018
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NAME OF PROVIDER OR SUPPLIER DAYMARK RECOVERY SERVICES - WILKES	STREET ADDRESS, CITY, STATE, ZIP CODE 1400 WILLOW LANE NORTH WILKESBORO, NC 28659
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on August 27, 2018. The complaint was unsubstantiated (intake# NC00141566). A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .1200 Psychosocial Rehabilitation Facilities for Individuals with Severe and Persistent Mental Illness and 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program.</p>	V 000	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">SEP 17 2018</p> <p style="text-align: center;">Lic. & Cert. Section</p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 8/20/18 between 1:27 pm and 1:45 pm revealed: -The Quiet Room/Mediation Room contained 2 black-colored sofas that had multiple and significant tears in the top fabric with brown colored stains on the fabric underneath the torn fabric areas.</p> <p>Interview on 8/20/18 with Staff #2 revealed: -This room was used by program clients for groups and for clients to have a quite space to</p>	V 736		<p>V 736- Purchased new love seats and chairs for the Quiet Room/Mediation Room. Reciept is attached.</p> <p>Furniture condition will be monitored on an annual basis by center director and support supervisor as part of a reasonable accommodations assessment. PSR Director will inform support supervisor and/or center director at any time in between monitorings if furniture becomes soiled or damaged.</p>

Christy Grant, LSW Center Director 9-12-18

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V 736	<p>Continued From page 1</p> <p>calm down their emotions; -Referenced the torn sofa with the comments "They are so old" and "Can we get replacements?"</p> <p>Interview on 8/20/18 with the Psychosocial Program Supervisor (Staff #1) revealed: -The facility was supposed to get funds for renovation; -He hoped the sofas would be replaced as part of the renovation.</p> <p>Interview on 8/27/18 with the Facility Director revealed: -She was aware of the condition of the 2 sofas; -The facility was to receive funding for renovation; -She did not know when renovation would occur.</p>	V 736		



Purchase Order	
Purchase Order No.	PO000356
Date	9/11/2018

Vendor:

PIEDMONT OFFICE SUPPLIERS
 3206 REHOBETH CHURCH RD.
 GREENSBORO NC 27406

Ship To:

1400 Willow Lane West Park C61-2
 North Wilkesboro NC 28659

Contract Number:

^ Changed Since the Previous Revision

Shipping Method		Payment Terms		Confirm With			Page
							1
L/N	Item Number	Description	Req. Date	U/M	Ordered	Unit Price	Ext. Price
Shipping Method	Reference Number	FOB					
1	Black Leather Loveseat	00-048-010-60010	9/11/2018	Each	3	\$653.11	\$1,959.33
GROUND		BLACK LEATHER LOVESEAT	None				
2	Club Chair Black Leath	00-048-010-60010	9/11/2018	Each	2	\$515.13	\$1,030.26
GROUND		CLUB CHAIR BLACK LEATHER	None				
3	Labor	00-048-010-60010	9/11/2018	Each	1	\$281.25	\$281.25
GROUND		LABOR	None				

Subtotal	\$3,270.84
Trade Discount	\$0.00
Freight	\$0.00
Miscellaneous	\$0.00
Tax	\$0.00
Order Total	\$3,270.84
Prepayment	\$0.00

Authorized Signature