

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL084056	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/13/2018
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NAME OF PROVIDER OR SUPPLIER LOWDER REUNION GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 33973 LOWDER REUNION ROAD ALBEMARLE, NC 28001
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 9/13/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews and records review, in areas of the facility where clients were exposed to hot water, the temperature of the water was not maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 9/13/18 at 4:01pm revealed the following: -hot water temperature reading in the kitchen sink was 123 degrees Fahrenheit; -hot water temperature reading in the bathroom sink was 123 degrees Fahrenheit.</p> <p>Review on 9/13/18 of the facility incident reports from 7/1/18-9/13/18 revealed no documented injuries related to the hot water.</p>	V 752		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	<p>Continued From page 1</p> <p>Interview on 9/13/18 with the Team Lead revealed she was not aware the hot water temperature was too high.</p> <p>Interview on 9/13/18 with the Qualified Professional revealed: -not aware hot water temperature too high; -will immediately call maintenance staff to go to the facility and adjust the hot water temperature.</p>	V 752		