STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL084-089	A. BUILDING: _____ B. WING _____	R 08/31/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MOSS LANE II	42414 MOSS LANE NEW LONDON, NC 28127

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V 000	INITIAL COMMENTS An annual and follow up survey was completed on 8/31/18. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or	V 290		

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V 290	Continued From page 1	V 290		

more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.
(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:
(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and
(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.

This Rule is not met as evidenced by:
Based on records review and interviews, the facility failed to ensure the client's treatment or habilitation plan documented that the client was capable of remaining in the home or community without supervision affecting 1 of 3 clients (#3). The findings are:

Review on 8/31/18 of client #3's record revealed:
-diagnoses of Autism, Reactive Attachment Disorder, Bipolar Disorder, Post Traumatic Stress Disorder, Borderline Personality Disorder and Attention Deficit Hyperactivity Disorder;
-admission date of 11/10/17;
-treatment plan dated 5/1/18 documented goals of express frustrations daily in appropriate ways, learn medications, prepare weekly menus, use appropriate language on the phone and learn appropriate social skills;
-no documentation of an assessment for unsupervised time in the record;
-no documentation of approved unsupervised

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V 290	Continued From page 2 time in the treatment plan. Interview on 8/31/18 with client #3 revealed: -has a boyfriend; -she is her own guardian; -sees her boyfriend every weekend; -stays about 2 hours at her boyfriend's house; -staff takes her and drops her off; -always been like that. Interview on 8/31/18 with staff #1 revealed: -take client #3 to her boyfriend's house on the weekends; -client #3 stays about two hours; -drops client #3 off and picks her up later; -always been like this. Interview on 8/31/18 with the Team Lead and the Qualified Professional revealed: -does not have unsupervised time in client #3's treatment plan; -client #3 always visited her boyfriend; -will do unsupervised time assessment and put in treatment plan. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 290		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.	V 738		

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V 738	Continued From page 3 This Rule is not met as evidenced by: Based on observations and interviews, the facility was not kept free from insects and rodents. The findings are: Observation on 8/31/18 at 345pm revealed: -small black pieces of what appeared to be rodent droppings in the left corner of client #3's bathroom behind storage containers; -cinnamon spice around the outside bottom of client #3's bathtub; -dead ants near the bottom of the bathroom wall. Interview on 8/31/18 with client #3 revealed: -had ants in her bedroom; -saw some ants yesterday; -big ant hills in yard; -staff have sprayed but ants came back; -exterminator came one time; -saw a mouse the nigh before; -staff has seen the mouse. Interview on 8/31/18 with client #2 revealed: -has seen one mouse; -saw it one time in her clothing basket she had on the floor; -doesn't remember how long ago she saw mouse. Interview on 8/31/18 with client #1 revealed: -saw ants last Friday; -gone by Monday; -staff sprayed; -not seen a mouse; -overheard staff saying they saw the mouse. Interview on 8/31/18 with staff #1 revealed: -have seen small black ants in the facility; -not seen the mouse but have heard other staff say they have seen the mouse.	V 738		

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