

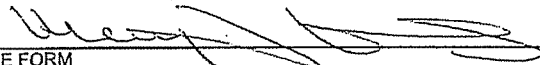
Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  MHL064-052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R 08/23/2018
NAME OF PROVIDER OR SUPPLIER  LOVING CARE SUPERVISED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 209 OVERTON DRIVE ROCKY MOUNT, NC 27804	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  (X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual & follow up survey was completed on 8/23/18. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000	
V 290	27G .5602 Supervised Living - Staff  10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or	V 290	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE



Owner/Operator

9/4/2018

Division of Health Service Regulation

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V 290	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- a client (#1) with unsupervised time left the facility on several occasions without signing in and out</li> <li>- at 1:20pm client #1 told the surveyor to have a good day and left the facility</li> </ul> <p>During interview on 8/21/18 client #4 reported:</p> <ul style="list-style-type: none"> <li>- he walked to the local grocery store to get items</li> <li>- he signed in and out....or just let staff know he was leaving</li> </ul> <p>During interview on 8/21/18 staff #1 reported:</p> <ul style="list-style-type: none"> <li>- all clients have unsupervised time</li> <li>- client #4 will walk to the local store</li> <li>- clients are supposed to sign in and out, however most of the time they notify him they are leaving</li> <li>- the clients always come right back, if not, they will call or text him</li> </ul> <p>During interview on 8/22/18 the Licensee reported:</p> <ul style="list-style-type: none"> <li>- client #4 do not have any unsupervised time</li> <li>- he was just admitted to the facility</li> <li>- she wanted to make sure he was "trustworthy" before he was given unsupervised time</li> </ul>	V 290	<p>Person centered Plan will be accompanied by a staff when out in the community to ensure consumer safety at all times.</p> <p>Loving Care Owner Operator will orient all staff on clients who have unsupervised time, and the clients who do not have any unsupervised time. Copies of orientation will be filed in a binder for review.</p> <p>Implementation Date 9/4/18 Completion Date 9/8/18.</p>

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V 290	<p>Continued From page 1</p> <p>more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure a minimum of one staff member was present at all times except when the client's treatment plan documented the client was capable of remaining in the community for one of five clients (#4). The findings are:</p> <p>Review on 8/21/18 of client #4's record revealed:</p> <ul style="list-style-type: none"> <li>- admitted on 6/6/18</li> <li>- diagnoses of Schizophrenia; Hypertension and Seizures</li> <li>- a treatment plan dated 6/11/18 with no documentation of unsupervised time</li> </ul> <p>Review on 8/21/18 of the client's sign in and out log revealed:</p> <ul style="list-style-type: none"> <li>- client #4 signed out one time on 6/12/18 at 5pm...no destination was noted</li> </ul> <p>Observation on 8/21/18 between 11:20am and 1:20pm revealed:</p>	V 290	<p>Loving Care sup. living owner/operator will ensure that any consumer receiving services will not be allowed unsupervised time in the community unless unsupervised time is specified in the client's person centered plan.</p> <p>Any consumer will not be unsupervised time specified in the client's</p>	
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