

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-207	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/30/2018
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NAME OF PROVIDER OR SUPPLIER A SURE HOUSE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1265 ARBOR ROAD WINSTON-SALEM, NC 27104
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 8/30/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure a Medication Administration Record (MAR) of all drugs administered to each client was kept current and medications administered were recorded immediately affecting 3 of 3 clients (#1, #2 and #4). The findings are:</p> <p>Review on 8/27/18 and 8/29/18 of client #1's record revealed:</p> <ul style="list-style-type: none"> - An admission date of 11/27/17 - Diagnoses of Intellectual Disability, Mild; Adjustment Disorder (D/O) with Mixed Disturbance of Emotions and Conduct; Rule-Out Intellectual Alcohol Use D/O; Rule-Out Cannabis Use D/O, Mild; Seasonal Allergies and Near-Sightedness <p>Physician's orders for the following medications:</p> <ul style="list-style-type: none"> - Lithium Carbonate 300 mg 4 tab (tablets) PO (by mouth) at bed - Vitamin D 1000 IU (International Unit) 1 tab PO one time daily - Guanfacine ER 3 mg 1 tab PO every morning - Clozapine 100 mg 1 tab PO daily at bedtime - Clozapine 25 mg 1 tab PO twice a day <p>Review on 8/28/18 of client #1's MARs from 6/1/18-8/28/18 revealed:</p> <ul style="list-style-type: none"> - No staff initials which reflected client #1 had been administered Lithium Carbonate 300 mg on 7/15/18; 7/30-7/31/18 at bedtime 	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Staff initials on the following dates which reflected client #1 had been administered Vitamin D 1000 IU on the following dates in June 2018: 6/15/18; 6/22/18; 6/23/18; and 6/25/18 only - All other dates on the June 2018 MAR remained blank - Staff initials on the following dates which reflected client #1 had been administered Vitamin D 1000 IU on the following dates in July 2018: 7/6/18; 7/13/18; 7/20/18 and on 7/27/18 only - All other dates on the July 2018 MAR remained blank - Staff initials on the following dates which reflected client #1 had been administered Vitamin D 1000 IU on the following dates in August 2018: 8/3/18; 8/10/18; 8/17/18 and on 8/24/18 only - All other dates on the August 2018 remained blank - No staff initials which reflected client #1 had been administered Guanfacine ER 3 mg on 8/21/18 - No staff initials which reflected client #1 had been administered Clozapine 100 mg on 7/24-7/25/18 and on 7/28/18 - No staff initials which reflected client #1 had been administered Clozapine 25 mg on 6/27/18 and on 8/21/18 at 7 am <p>Review on 8/28/18 of client #2's record revealed:</p> <ul style="list-style-type: none"> - An admission date of 4/25/18 - Diagnoses of Attention Deficit Hyperactivity D/O, Combined Presentation, Moderate; Post-Traumatic Stress D/O; Disruptive Dysregulation D/O and Disinhibited Social Engagement D/O <p>Physician's orders for the following medications:</p> <ul style="list-style-type: none"> - Adderall XR 20 mg 1 cap PO every morning - Amphetamine/Dextrose 10 mg 1 tab PO every afternoon 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Risperidone 0.25 mg Dissolve 1 tab PO every morning and 2 tab at bedtime - Clonidine ER 0.1 mg 1 tab PO every morning - Clonidine ER 0.1 mg 1 tab PO at bedtime - Hydroxyzine Pamoate 25 mg 1 cap PO at bedtime - Divalproex DR 250 mg 1 tab PO twice a day <p>Review on 8/29/18 of client #2's MARs from 6/1/18-8/29/18 revealed:</p> <ul style="list-style-type: none"> - No staff initials which reflected client #2 had been administered Adderall XR 20 mg on 6/1/18 and on 7/1/18 - No staff initials which reflected client #2 had been administered Divalproex DR 25 mg on 6/1/18; 6/6/18 and on 6/18/18 at 7 am - No staff initials which reflected client #2 had been administered Divalproex DR 25 mg on 6/3/18; 7/25-7/26/18 and 7/30-7/31/18 at 7 pm - No staff initials which reflected client #2 had been administered Clonidine ER 0.1 mg on 6/1/18 and on 7/31/18 - No staff initials which reflected client #1 had been administered Hydroxyzine Pamoate 25 mg on 6/1-6/3/18; 6/5-6/7/18; 6/9-6/10/18; 6/12/18; 6/14-6/18/18; 6/19/18; 6/21/18; 6/23/18-6/24/18 and 6/26-6/30/18 <p>Review on 8/28/18 of client #4's record revealed:</p> <ul style="list-style-type: none"> - An admission date of 1/26/18 - Diagnoses of Attention Deficit Hyperactivity D/O, Combined Presentation, Moderate; Conduct D/O, Childhood Onset Type and Disruptive Mood Dysregulation D/O <p>Physician's orders for the following medications:</p> <ul style="list-style-type: none"> - Guanfacine 1 mg 1 tab PO in the morning and 2 tab PO at night 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Benztropine 1 mg ½ tab PO 2 times daily - Vyvanse 40 mg 1 capsule PO every morning - Metformin ER 500 mg 2 tab PO daily with breakfast - Geodon 40 mg 1 cap PO 2 times daily with meals <p>Review on 8/29/18 of client #3's MARs from 6/1/18-8/29/18 revealed:</p> <ul style="list-style-type: none"> - No staff initials which reflected client #4 had been administered Guanfacine 1 mg on 8/27/18 at 8 pm - No staff initials which reflected client #4 had been administered Benztropine 1 mg on 6/4/18 and on 8/27/18 - No staff initials which reflected client #4 had been administered Metformin ER 500 mg on 6/18/18 - No staff initials which reflected client #4 had been administered Geodon 40 mg on 6/4/18; 6/11/18; 6/13/18 and 6/15/18 <p>Continued review of clients (#1, #2 and #4's) MARs revealed:</p> <ul style="list-style-type: none"> - Their medications had been listed twice on the MARS and staff had documented on each of the listings for the medications <p>Interviews on 8/24/18 with clients (#1, #2 and #4) revealed:</p> <ul style="list-style-type: none"> - Staff ensured they received their medications as prescribed <p>Interviews on 8/28/18, 8/29/18 and on 8/30/18 with the Executive Director revealed:</p> <ul style="list-style-type: none"> - Staff had administered client #1's Vitamin D on a weekly basis as this was what had been discussed with his physician 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> - She had believed that the medication order had been updated to reflect the change in dosing - She did not realize the medication order still read that the Vitamin D should be administered on a daily basis - The clients' medication orders are sent to the pharmacy electronically and are not always provided to either her or her staff while at the physician's office - She met with client #1's physician on 8/30/18 and he stated that he remembered their conversation; however offered no additional information as to why the order had not been changed - The physician provided a letter which documented that client #1 having been administered his dose of Vitamin D on a weekly basis instead of on a daily basis should not be a problem due to his diet and his exposure to the sun - The physician changed his medication order to reflect client #1 could continue to receive a dose of Vitamin D on a weekly basis - The physician also requested that client #1's psychiatrist include an order for check on client #1's Vitamin D level when he went for his scheduled appointment on 8/31/18 for lab work - Based on results of the lab work, he would decide if client #1 would continue to receive his Vitamin D on a weekly basis versus on a daily basis - She also believed that client #2's medication order for his Hydroxyzine Pamoate been changed to "PRN (as needed)" by his physician - Her pharmacist had not provided her the June MAR by the first of June 2018 which lead to there being blanks on the MARs for that date - She had spoken with the pharmacist as well as a pharmacy representative regarding her concerns and would be willing to change 	V 118		

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V 118	<p>Continued From page 6</p> <p>pharmacist if the accuracy MARs continued to be an issue</p> <ul style="list-style-type: none"> - She had spoken with staff about how to document on just one of the listings for the medication on the client's MARs; however, staff had failed to follow her directives - Although the clients' MARs did not reflect it, she felt certain the client's had received their medications - She would follow up with the clients (#1 and #2) physicians to ensure their medication orders accurately reflected how the medications were to be administered. <p>Review on 8/30/18 of documents provided by client #1's physician confirmed what the ED reported regarding her earlier conversation with the physician.</p> <p>The deficiency is a re-cited deficiency and must be corrected within 30 days.</p>	V 118		