

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-467	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/21/2018
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NAME OF PROVIDER OR SUPPLIER GLEN FOREST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 5117 GLEN FOREST DRIVE RALEIGH, NC 27612
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed 8/21/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000	To correct the deficiency cited and to bring the agency into compliance with the regulation, a new mattress and box spring was ordered on August 28, 2018 for the consumer mentioned in this POC. That furniture will be delivered by September 15, 2018.	09/15/18
V 774	<p>27G .0304(d)(7) Minimum Furnishings</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p> <p>(7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure one of six (#1) clients bedroom had adequate mattress for client. The findings are:</p> <p>Observation on 8/17/18 at 11:30 AM of client #1's room revealed: -Client #1's mattress was deeply sunken in on one side of the bed.</p> <p>During interview on 8/17/18 client #1 stated:</p>	V 774	<p>Autism Services, Inc. currently conducts a physical inspection of each group home facility monthly. This inspection is conducted by the Lead Staff of each group home and is done utilizing a checklist of items that are to be inspected for normal wear and tear and to ensure that they are in good working order. This checklist was recently revised (August 2, 2018) to allow for a simpler, more streamlined inspection of each group home after receiving feedback from all interested parties. As part of this inspection, the condition of each consumers mattress and box spring is assessed. Autism Services, Inc. will continue conducting these inspections monthly. The results of each monthly survey are included in the group homes Health and Safety documentation and are reviewed by the Lead Staff and the Health and Safety Officer of the agency at least quarterly.</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Alayne Shroy EXECUTIVE DIRECTOR
TITLE
8/30/18
(X6) DATE

STATE FORM 6899 761E11 DHSR-Mental Health If continuation sheet 1 of 2

SEP 04 2018

Lic. & Cert. Section

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V 774	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Mattress has been in this shape for a while. -Not told staff, "I didn't want to bother anyone." <p>During interview on 8/17/18 the Home Manager stated:</p> <ul style="list-style-type: none"> -Not aware client #1's mattress looked that bad. -Client #1 did not mention issues with his mattress to anyone she is aware of. <p>During interview on 8/20/18 The Program Director stated:</p> <ul style="list-style-type: none"> -Had contacted client #1's guardian who manages his funds to purchase client #1 a new mattress. -They do not buy replacement furniture for the clients. -Never heard they were responsible for buying replacement furnishings. -It would take up to five weeks for them to obtain a mattress for client #1 due to who they order their furniture from. 	V 774		