

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
 CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  34G137	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  07/31/2018
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NAME OF PROVIDER OR SUPPLIER  SUMMERLYN	STREET ADDRESS, CITY, STATE, ZIP CODE 6113 BLUE LANTERN ROAD GIBSONVILLE, NC 27249
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9/29/18 E 006	<p>Plan Based on All Hazards Risk Assessment CFR(s): 483.475(a)(1)-(2)</p> <p>[(a) Emergency Plan. The [facility] must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least annually. The plan must do the following:]</p> <p>(1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach.*</p> <p>*[For LTC facilities at §483.73(a)(1):] (1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach, including missing residents.</p> <p>*[For ICF/IIDs at §483.475(a)(1):] (1) Be based on and include a documented, facility-based and community-based risk assessment, utilizing an all-hazards approach, including missing clients.</p> <p>(2) Include strategies for addressing emergency events identified by the risk assessment.</p> <p>* [For Hospices at §418.113(a)(2):] (2) Include strategies for addressing emergency events identified by the risk assessment, including the management of the consequences of power failures, natural disasters, and other emergencies that would affect the hospice's ability to provide care.</p> <p>This STANDARD is not met as evidenced by:              Based on interview and record review, the facility failed to develop specific facility-based strategies as part of their emergency plan (EP) relative to specific client information. The finding is:</p> <p>Review of the facility's EP on 7/30/18 revealed a risk assessment, identified risks/hazards, and</p>	E 006	<p>E006 See Below</p> <div data-bbox="1039 829 1323 1102" data-label="Image"> </div> <p>The administration will develop a section within the EOP with client specific information for each client. In addition individual placard with lanyards attached will be in both locations and the vehicle that the clients use on a regular basis.</p> <p>The placards will be updated and reviewed at the time of submission of the LOC for each client. Thus every 180 days the master placard will be subject to review.</p> <p>This review will be completed by the Q/P,</p>	9/29/18
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 9/18 <i>Bridget Johnson</i>	TITLE QIP	(X6) DATE 8/9/18
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

08/01/2018  
 APPROVED  
 938-0391  
 SURVEY  
 EFED

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9/29/18 E 006	Continued From page 1 community-based strategies. However, further review of the EP, substantiated by interview with the facility administrator, revealed the EP did not contain client specific information, which would be important to assist anyone unfamiliar with the clients. Review of the records on 7/30/18 and 7/31/18 revealed 3 of 6 clients to be mostly non-verbal with resulting communication needs. All clients had behavior support plans or guidelines. One client had a specific diet consistency and diet allergies. All residents were observed to receive medications. Therefore, the EP did not contain specific client information, necessary for the care of clients by personnel not familiar with the clients.	E 006	Answered on Page 1	9/29/18
9/29/18 W 129	<b>PROTECTION OF CLIENTS RIGHTS</b> CFR(s): 483.420(a)(7)  The facility must ensure the rights of all clients. Therefore, the facility must provide each client with the opportunity for personal privacy.  This STANDARD is not met as evidenced by: Based on observations and interview, the specially constituted committee, designated as the Human Rights Committee (HRC), failed to ensure privacy by failing to assure written, informed consents were obtained for the use of video monitoring cameras located in common areas of the group home for 6 of 6 clients residing in the home. The finding is:  Observations in the group home on 7/30/18 and 7/31/18 revealed five video cameras located on the ceiling of the kitchen, living room, dining room and at the end of the hallway connected to the	W 129	W129 See Below          A consent form will be designed and approved by Human rights in regard to privacy using (video cameras) in the home for each guardian to sign. The form will be given annually as part of the annual consents, and monitored on a quarterly basis by HR and QIP.	9/29/18          9/29/18
9/29/18 W129		W129		

7/31/2018  
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W 129	Continued From page 2 kitchen. These cameras allowed for the viewing of all common areas in the home.  Review of client records on 7/31/18 did not reveal any evidence of informed consent by guardians or review for the use of the cameras by the HRC. Interview with the qualified intellectual disabilities professional (QIDP) on 7/31/18 revealed the cameras were used to monitor staff. The QIDP confirmed the HRC had not reviewed the use of the cameras, and guardian consent for the use of the cameras had not been obtained for all six clients residing in the home, therefore failing to ensure personal privacy for all clients in the home.	W 129	See page 2	9/29/18
W 368	DRUG ADMINISTRATION CFR(s): 483.460(k)(1)  The system for drug administration must assure that all drugs are administered in compliance with the physician's orders.  This STANDARD is not met as evidenced by: The facility's system for ensuring drugs were administered in compliance with physician's orders failed for 1 of 4 sampled clients (#4) observed as evidenced by observations, interview and review of records. The finding is:  Observations in the group home of the medication administration on 7/30/18 at 4:25 PM revealed client #4 received a Latuda 20 mg tablet without food and an Amantadine HCL 100 mg tablet. Interview with staff administering the medications revealed client #4 was about ready to eat his dinner and this is why he did not administer food along with the Latuda tablet to	W 368	W368 See Below          Staff will be re-trained on Medication Administration by the Nurse. Staff will be monitored during Medication Administration with the use of forms. GHM and QP will monitor weekly.	9/29/18

SURVEY DATED  1/2018	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34G137</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/31/2018</b>
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	W 368	Continued From page 3 client #4: Continued observations revealed client #5 ate his dinner meal at 5:10 PM.  Review of the physician's orders dated 7/1/18 to 7/31/18 revealed client #4 is to receive a Latuda 200 mg tablet by mouth with food twice daily. Continued review of the 7/1/18 to 7/31/18 physician's orders and verified by the qualified intellectual disabilities professional (QIDP) revealed Latuda 20 mg is to be administered with food as ordered.	W 368	Sec Page 3	
129/18  9/29/18	W 475	MEAL SERVICES CFR(s): 483.480(b)(2)(iv)  Food must be served with appropriate utensils.  This STANDARD is not met as evidenced by: Based on observation and staff interview, the facility failed to ensure each place setting, during the dinner meal included appropriate eating utensils for 1 of 6 clients in the home (#5). The finding is:  Observations on 7/30/18 at 5:05 PM, revealed all six clients in the home seated at the dining table preparing to eat the dinner meal consisting of beef mac, turnip greens, cornbread and fruit. All clients were observed to have a fork, spoon and knife as a part of the place setting, except for client #5 who had only a knife. At 5:11 PM staff were observed providing client #5 with a spoon, at which time the client asked for a fork. Continued observations throughout the dinner meal revealed client #5 eating all food items with a spoon.  Interview with the qualified intellectual disabilities	W 475	The facility will ensure that all clients have adequate utensils at mealtimes which includes (fork, knife, spoon). Staff will be in-serviced on ensuring that all clients have adequate utensils during such times, and if missing should be reported to the Group Home manager. GHM and QP will Monitor weekly to ensure adequate utensils are available.	9/29/18

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W 475	Continued From page 4 professional on 7/30/18, confirmed a fork was not available for client #5. Interview with the home manager on 7/31/18 revealed that a fork, or forks were likely thrown away by clients following previous meals while emptying plates into the trash can.	W 475	W 475 see page 4.	9/29/18	