

PRINTED: 08/03/2018
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL053-076	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/01/2018
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NAME OF PROVIDER OR SUPPLIER
I INNOVATIONS, INC - 5023 VALLEY VIEW

STREET ADDRESS, CITY, STATE, ZIP CODE
**5023 VALLEY VIEW
SANFORD, NC 27330**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on August 1, 2018. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 5600A Supervised Living for Adults with Mental Illness.	V 000		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety. Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are: Observation of the facility on 8/1/18 between 1:30 PM and 1:45 PM revealed: -The kitchen sink water temperature was 128 degrees Fahrenheit. -Bathroom's sink water temperature was 128 degrees Fahrenheit. Interview on 8/1/18 with the House Manager revealed: -She confirmed the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit -She would contact maintenance staff to have the	V 752	DHSR - Mental Health SEP 04 2018 Lic. & Cert. Section	8/13/18 on-going monitoring

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Tawanna McLean, Program Manager

TITLE
Program Manager

(X6) DATE
8/13/18

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V 752	Continued From page 1 water temperature adjusted so it would fall within the required water temperature range of 100-116 degrees Fahrenheit.	V 752	<i>See page 1</i>	
V 754	27G .0304(c) Comfort Zone 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (c) Comfort Zone: Each 24-hour facility shall provide heating and air-cooling equipment to maintain a comfort range between 68 and 80 degrees Fahrenheit. (1) This requirement shall not apply to therapeutic (habilitative) camps and other 24-hour facilities for six or fewer clients. (2) Facilities licensed prior to October 1, 1988 shall not be required to add or install cooling equipment if not already installed. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain a comfort range between 68-80 degrees Fahrenheit. The findings are: Observation on 8/1/18 at 1:30 PM of the facility revealed: -Home's Air Conditioning (A/C) unit was off. ✓ -Small A/C window unit used in living area along with a box fan. -Fans placed at each room on the window sill. -Fans were blowing outside air in. -Temperature in bedrooms felt the same if not warmer than outside. -AccuWeather application on phone stated at 1:30 PM that outside temperature was 81 degrees Fahrenheit. -Forecasted high temperature for the day was 86	V 754		

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V 754	<p>Continued From page 2</p> <p>degrees Fahrenheit.</p> <p>Interview on 8/1/18 with clients #1 and #2 revealed: -A/C had been out for a few weeks. -It had been getting warm during the nights.</p> <p>Interview on 8/1/18 with Staff #1 revealed: -A/C had broken down and was repaired about a month and a half ago. -A/C lasted about two weeks and broke down again. -A/C had been broken for about a month. -She felt that it was too hot for clients and her to be in the home at night.</p> <p>Interview on 8/1/18 with the House Manager revealed: -A/C had broken down and was repaired about a month and a half ago. -A/C lasted about two weeks and broke down again. -It had been about a month since the A/C broke down. -Issue was reported to agency and agency reported to building owner. -Building owner stated that work order had been placed, but repairs would be on an "on-call schedule". -Tenants would have to wait until a/c company can come out for repair. -She acknowledged that home's temperature had been above the comfort range of between 68-80 degrees Fahrenheit.</p> <p>* Building owner was responsible for making repairs to A/C unit. -She would continue to notify agency and landlord of need to repair A/C.</p>	V 754	<p><i>5/10/18</i></p> <p>To ensure the ongoing building maintains a comfort zone of 68-80 on a consistent basis the follow procedures will be implemented to remedy the issue</p> <p>① Use of AC or Heat system when it is in good working condition, only to be controlled by a lead staff that understands the rules. Only unit breaks down; lead staff or lease will call the person that is responsible for repair unit at (a max) with no more than 1 week (7 days) turn around that results in properly operating unit that cannot fluctuate between 68-80.</p>	

* If it is the landlords responsibility to repair the unit and his response to repair unit a delay over the 7 day limit. The agency should agree responsibility for repairs.

FAX COVER SHEET

TO	Edgar Garrido, MSW
COMPANY	Mental Health Licensure & Certification Section
FAX NUMBER	19197158078
FROM	tawanna mclean
DATE	2018-09-02 22:50:15 GMT
RE	POC-MHL # 053-076

COVER MESSAGE

August 6, 2018

Tonja M Reid, Director

I Innovations, Inc.

P. O. Box 1553

Sanford, NC 27331

Re:

Annual Survey completed August 1, 2018

I Innovations, Inc.-5023 Valley View, 5023 Valley View Drive, Sanford, NC,
27331

MHL # 053-076

E-mail Address: tonja01@windstream.net

DHSR - Mental Health

SEP 04 2018

Lic. & Cert. Section