

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-608	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/17/2018
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NAME OF PROVIDER OR SUPPLIER BENTON LANE	STREET ADDRESS, CITY, STATE, ZIP CODE 2205 BENTON LANE GREENSBORO, NC 27455
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed 8/17/2018. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews the facility failed to ensure that a MAR of all drugs administered to each client was kept current and failed to include the name or initials of the person administering the drug affecting 2 of 3 clients (Client #1, and #2). The findings are:</p> <p>Review on 8/15/2018 of Client #1's record revealed:</p> <ul style="list-style-type: none"> - Admission date of 4/22/2003 - 8/23/2017 Person-Centered Plan (PCP): - "...display self-injurious behavior, peer aggression and sometimes property destruction." - "...very manipulative and persuasive at times." - Full scale IQ (Intelligence Quotient) was 73. - Diagnoses: - Impulse Control Disorder - Mild Intellectual Disability - Autism Spectrum Disorder <p>Review on 8/15/2018 of Client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date of 9/5/1999 - 1/8/2018 Person-Centered Plan (PCP): - "It is important for [client # 2] to maintain his medication regimen to remain medically stable." - "...has diabetes, hypertension, and concerns with his weights." - "...has concerns with elevated potassium levels." - Full scale IQ was 63. - Diagnoses: - Psychotic Disorder, Not Otherwise Specified - Attention Deficit Disorder 	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Intermittent Explosive Disorder - Schizoaffective Disorder (Bipolar Type) - Mild Intellectual Disorder <p>- Review on 8/14/2018 of physician's orders for client #1 revealed: -On 2/28/2018 the physician ordered:</p> <ul style="list-style-type: none"> - Januvia 100 mg take 1 tablet every morning. - losartan 25 mg take 1 tablet at bedtime. - niacin ER (Extended Release) 500 mg take 1 tablet at bedtime. - Nexium 40 mg 1 capsule by mouth daily. - simvastatin 20 mg 1 tablet by mouth at bedtime. - Metformin 1000 mg 1 tablet twice a day (morning and 5 pm). <p>-On 3/9/2018 the physician ordered:</p> <ul style="list-style-type: none"> - Lorazepam .5 mg 1 tablet twice a day. <p>Review on 8/14/2018 of client #1's MAR from 6/1/2018-8/14/2018 revealed the following:</p> <ul style="list-style-type: none"> -No staff initials and no documentation on the following date for Januvia 100 mg at 8 am: 6/27/2018. - No staff initials and no documentation on the following date for losartan 25 mg at 8 pm: 6/13/2018. - No staff initials and no documentation on the following date for niacin ER 500 mg at 8 pm: 6/13/2018. - No staff initials and no documentation on the following date for Nexium 40 mg at 8 pm: 6/13/2018, 7/16/2018 and 7/17/2018. - No staff initials and no documentation on the following date for simvastatin 20 mg at 8 pm: 6/13/2018. - No staff initials and no documentation on the following date for Metformin 1000 mg at 5 pm: 7/25/2018. 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> - No staff initials and no documentation on the following date for Lorazepam .5 mg at 4 pm: 8/14/2018. - Review on 8/14/2018 of physician's orders for client #2 revealed: <ul style="list-style-type: none"> -On 2/28/2018 the physician ordered: <ul style="list-style-type: none"> - aspirin 81 mg take 1 tablet daily. - docusate 100 mg take 1 capsule twice a day. - ferrous sulfate 325 mg take 1 tablet twice a day. - furosemide 20 mg take ½ tablet (10 mg) every morning. - Metformin 1000 mg take 1 tablet twice a day. - Osy-Calc/Vitamin D 500 mg take 1 tablet daily. - pioglitazone 30 mg take 1 tablet daily. - Seroquel ER 150 mg take 1 tablet twice a day. -On 3/9/2018 the physician ordered: <ul style="list-style-type: none"> - clonazepam 1 mg take 1 tablet 3 times a day. Review on 8/14/2018 of client #2's MAR from 6/1/2018-8/14/2018 revealed the following: <ul style="list-style-type: none"> - No staff initials and no documentation on the following date for aspirin 81 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for docusate 100 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for ferrous sulfate 325 mg at 8 am: 7/28/2018 and 7/25/2018. - No staff initials and no documentation on the following date for furosemide 20 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for Metformin 1000 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for Osy-Calc/Vitamin D 500 mg at 8 am: 7/25/2018. 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - No staff initials and documentation on the following date for pioglitazone 30 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for Seroquel ER 150 mg at 8 am: 7/25/2018 and 8/1/2018. - No staff initials and no documentation on the following date for clonazepam 1 mg at 8 am: 7/25/2018. - No staff initials and no documentation on the following date for clonazepam 1 mg at 12 pm: 7/23/2018, 7/24/2018, 7/30/2018 and 7/31/2018. - Clonazepam 1 mg given three times a day at 8 am, 12 pm and 4 pm had a fourth row on July 2018 MAR and fourth row signed by staff on the following dates: <ul style="list-style-type: none"> - 7/1/2018 to 7/3/2018 - 7/5/2018 to 7/20/2018 - 7/23/2018 - 7/24/2018 <p>Interview on 8/16/2018 and 8/17/2018 with the nurse revealed:</p> <ul style="list-style-type: none"> - 8/16/2018 interview: - The nursing department clerk checks the MARs weekly. - "She's (nursing department clerk) supposed to look at these every week and bring it to the nurses attention if something doesn't look right." - Multiple blanks on the MARs, "I feel like they are being given, she's (staff #1) just not documenting correctly." - "[Staff #1's] keys have been pulled for thirty days which means she can't give meds for thirty days." - Client #2's clonazepam being signed four times a day in July 2018: "that doesn't make sense; I don't know why they did that." - "There's an internal investigation that started yesterday (with staff #1)." 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> - "She (staff #1) doesn't grasp the concept of giving medications properly." - 8/17/2018 interview: "On Fridays I will be looking myself to make sure there is no holes (on Mars) and if so it will be addressed with that staff on Friday." - Interview on 8/16/2018 with the Home Manager (HM): - "It is a failure to document and meds have been given." - Client # 2's clonazepam being signed four times a day in July 2018: "not sure why it's like that." - When giving the medications "[Staff #2] is not focused." - "I have showed her (staff #2) how to do her job and feel she is not focused. Her attention span I don't think she has a long one." - Interview on 8/16/2018 with staff #1: - Worked seven days on and seven off. - Hours during the weekdays worked: from 6 am- 9 am and returns at 3 pm for the night. - Hours worked on the weekend: - Saturday: 7 am- 11 pm - Sunday: 6:30 am-10 pm - "I administer meds when they get home." - "I am sure there has been (blanks on MARs). On mine yes." 	V 118		