

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-467	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/21/2018
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NAME OF PROVIDER OR SUPPLIER GLEN FOREST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 5117 GLEN FOREST DRIVE RALEIGH, NC 27612
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed 8/21/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 774	<p>27G .0304(d)(7) Minimum Furnishings</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p> <p>(7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure one of six (#1) clients bedroom had adequate mattress for client. The findings are:</p> <p>Observation on 8/17/18 at 11:30 AM of client #1's room revealed: -Client #1's mattress was deeply sunken in on one side of the bed.</p> <p>During interview on 8/17/18 client #1 stated:</p>	V 774		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 774	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Mattress has been in this shape for a while. -Not told staff, "I didn't want to bother anyone." <p>During interview on 8/17/18 the Home Manager stated:</p> <ul style="list-style-type: none"> -Not aware client #1's mattress looked that bad. -Client #1 did not mention issues with his mattress to anyone she is aware of. <p>During interview on 8/20/18 The Program Director stated:</p> <ul style="list-style-type: none"> -Had contacted client #1's guardian who manages his funds to purchase client #1 a new mattress. -They do not buy replacement furniture for the clients. -Never heard they were responsible for buying replacement furnishings. -It would take up to five weeks for them to obtain a mattress for client #1 due to who they order their furniture from. 	V 774		