

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL096-225	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/22/2018
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NAME OF PROVIDER OR SUPPLIER CLAIBORNE PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 404 SOUTH CLAIBORNE STREET GOLDSBORO, NC 27533
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on August 22, 2018. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A, Supervised Living for Adults with Mental Illness.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to (1) keep MARs current for 1 of 3 audited clients and (2) to obtain a physician's order for self-administration of finger stick blood sugar checks for 2 of 3 audited clients. The findings are:</p> <p>Finding 1: Review on 8/22/18 of client #1's record revealed: - 69 year old male admitted to facility 10/29/09. - Diagnoses included Paranoid Schizophrenia, Altered Mental Status, Type II Diabetes Mellitus, Hygroma, Coronary Artery Disease, Hyperlipidemia, Hypertension, lung nodule. - Physician's order dated 5/10//17 for Synthroid (treats hypothyroidism) 75 micrograms, one tablet by mouth daily. - FL-2 signed by the Physician dated 8/2/18 with order for Synthroid 88 micrograms, one tablet by mouth daily.</p> <p>Review on 8/22/18 of client #1's MARS for May - August 2018 revealed printed transcription for Synthroid 88 mcg one tablet by mouth daily, with staff initials to signify the medication was administered as ordered.</p> <p>Observation on 8/22/18 at 2:00 pm of client #1's medications on hand revealed a supply of Synthroid 75 mcg one tablet by mouth daily, dispensed 7/23/18.</p> <p>Finding 2: Review on 8/22/18 of client #1's record revealed</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>no Physician's for fingerstick blood sugar (FSBS) checks daily and no order for the client to self-administer FSBS checks.</p> <p>Client #1 declined to participate in an interview on 8/22/18.</p> <p>Review on 8/22/18 of client #5's record revealed:</p> <ul style="list-style-type: none"> - 34 year old female admitted to the facility 6/30/17. - Diagnoses included Schizophrenia, Unspecified Depressive Disorder, Intellectual/Developmental Disability, mild, Diabetes Mellitus. - FL-2 signed by the Physician 11/30/17 with order to check FSBS daily. - No Physician's order for client #5 to self-administer FSBS checks. <p>During interview on 8/22/18 client #5 stated that she checked her own blood sugars.</p> <p>Interview on 8/22/18 the Program Manager stated:</p> <ul style="list-style-type: none"> - Client #1 went to the Veteran's Administration (VA) clinic for medication management and for medical care. - His sister took him to all of his appointments. - She did not know the Synthroid dosage had been changed. - The pharmacy had not changed the MAR when the dosage changed, the correct dosage was 75 micrograms. - No one had noticed the error on the MAR. - She was not aware a Physician's order was required for clients to check their own blood sugars. - She was told staff had to teach the clients how to perform their own FSBS checks since the facility did not have a CLIA (Clinical Laboratory Improvement Amendments of 1988) waiver. 	V 118		

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V 118	Continued From page 3 - There was no Physician's order for client #1 to perform his own FSBS checks. - Staff taught client #1 to do his FSBS checks. - Client #5 performed her own FSBS checks prior to her admission to the facility, so they allowed her to continue to do so. - She thought client #5 had a physician's order to do her own FSBS checks, but she could not find the order. - Client records had recently been purged and the order may have been removed from the facility's copy of her record. - She would request Physician's orders for client #1 and client #5 to self-administer FSBS checks.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean and orderly manner. The findings are: Observations of the facility on 8/22/18 at approximately 9:30 am revealed: - No globe over the light bulb over the kitchen sink. - Black stains to the carpet in the small den. - Unpainted repairs is to the wall at the toilet paper holder in the hall bath near the small den. - Damage to the side of the bathroom vanity.	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> - The water controls in the bath tub leaked. - The ceiling exhaust vent was dusty. - A door knob was missing from the door to the cabinet below the sink. - A large black stain to the carpet in the hallway. - Clothing cluttered the floor in client #2's bedroom. - Dark staining to the carpet in client #3's bedroom. - A light fixture in the bathroom across the hall from client #4's bedroom was not working. - The exhaust vent was dusty. - A wasp nest in the corner of the ceiling on the front porch. - A bucket on the front porch contained sand and cigarette butts. <p>During interview on 8/22/18 the Program Manger stated:</p> <ul style="list-style-type: none"> - They were aware of some of the issues cited. - The carpet stains were cited during the facility's recent inspection by the Construction Section. - The carpet stains had been reported to the HUD (Housing and Urban Development) authority. - The bathroom light bulb needed to be replaced; she would make sure a new bulb was installed in the fixture. - Client #2 changed clothes frequently throughout the day and would leave her clothes on the floor; she sometimes didn't want staff to be in her room and she would become agitated if staff asked her to clean her room. - She would call the exterminator to remove the wasp nest. - The clients sat on the front porch to smoke. 	V 736		