

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-648	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/23/2018
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NAME OF PROVIDER OR SUPPLIER TURN AROUND	STREET ADDRESS, CITY, STATE, ZIP CODE 9709 BATTEN COURT MINT HILL, NC 28227
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 8/23/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Adolescents or Children.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure medications were administered/discontinued per physicians' orders and MARS were kept current with medications administered recorded immediately after administration affecting 2 of 3 clients (#2, #3). The findings are:</p> <p>Finding #1: Review on 8/22/18 and 8/23/18 of client #2's record revealed: -admission date of 12/27/17 with diagnosis of Attention Deficit Hyperactivity Disorder(ADHD), Post Traumatic Stress Disorder (PTSD), Reactive Attachment Disorder (RAD) and Oppositional Defiant Disorder (ODD); -physician's order dated 5/16/18 for Polyethylene Glycol 3350 once daily.</p> <p>Observation on 8/23/18 at 9:09am of client #2's medications on site revealed Polyethylene Glycol 3350 once daily dispensed 5/16/18.</p> <p>Review on 8/22/18 and 8/23/18 of client #2's MARS from 6/1/18-8/22/18 revealed the dosing date of 8/10 at 7pm blank with no explanation on the back of the form.</p> <p>Interview on 8/22/18 with client #2 revealed she got her medications every day.</p> <p>Finding #2: Review on 8/22/18 and 8/23/18 of client #3's</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>record revealed: -admission date of 1/26/18 with diagnosis of ADHD, Disruptive Mood Dysregulation Disorder (DMDD) and ODD; -physicians' orders dated 1/25/18 for the following medications; Zoloft 25mg one tablet daily and Vitamin D3 50,000 units one tablet once a week; -no discontinue physician's order for Vitamin D3 50,000 units one tablet once a week present in the record.</p> <p>Observation on 8/23/18 at 9:12am of client #3's medications on site revealed: -Zoloft 25mg one tablet daily dispensed 8/4/18; -Vitamin D3 50,000 units one tablet once a week not on site.</p> <p>Review on 8/22/18 and 8/23/18 of client #3's MARS from 6/1/18-8/22/18 revealed: -the dosing date of 6/3 at 7am blank with no explanation on the back of the form for Zoloft 50mg; -the dosing date of 7/6 at 7am blank with no explanation on the back of the form for Zoloft 50mg; -no documentation of administration of Vitamin D3 for the month of 8/2018.</p> <p>Interview on 8/22/18 with client #3 revealed she got her medications every am and pm from staff.</p> <p>Interview on 8/23/18 with the Group Home Manager Supervisor revealed: -doctor said client #3 was finished with her Vitamin D3 and the medication was completed; -no longer giving client #3 the Vitamin D3; -does not have a discontinue order for Vitamin D3.</p>	V 118		

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V 296	Continued From page 3	V 296		
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p>	V 296		

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V 296	<p>Continued From page 4</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on records review, interviews and observations, the facility failed to ensure the required staff to client ratio affecting 3 of 3 clients (#1, #2 and #3). The findings are:</p> <p>Review on 8/22/18 of clients #1, #2 and #3's record revealed: - no documentation of approved one to one staff/client ratio in the community in the treatment plan dated 5/14/18 for client #1; -no documentation of approved one to one staff/client ratio in the community in the treatment plan dated 3/11/18 for client #2; -no documentation of approved one to one staff/client ratio in the community in the treatment plan dated 1/11/18 for client #3.</p> <p>Observation on 8/22/18 at 9:25am revealed the Qualified Professional (QP) arriving at the office with clients #2 and #3.</p> <p>Interview on 8/22/18 with the QP revealed: -had to drop client #1 off at day treatment; -have to head to another city to pick up a fourth client who is on therapeutic leave.</p> <p>Interview on 8/22/18 with client #1 revealed:</p>	V 296		

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V 296	<p>Continued From page 5</p> <ul style="list-style-type: none"> -when woke up this morning, only one staff (#3) at the facility; -the Associate Professional (AP) worked by herself this weekend. <p>Interview on 8/22/18 with client #2 revealed:</p> <ul style="list-style-type: none"> -the QP brought her and client #3 to the office; -staff #3 dropped her, client #1 and client #3 off at a sister facility and the QP picked them up; -the QP took client #1 to her day treatment then brought her and client #3 to the office; -usually has 2 staff at the facility but this morning staff #3 was working; -this past weekend, the AP worked by herself. <p>Interview on 8/22/18 with client #3 revealed:</p> <ul style="list-style-type: none"> -usually 2 staff when wake up but only staff #3 worked this morning; -when go to bed at night, sometimes only one staff. <p>Interview on 8/22/18 with staff #1 revealed;</p> <ul style="list-style-type: none"> -she worked with staff #2 on second shift the day before(8/21/18); -they were relieved at the beginning of third shift by staff #3 and staff #4 at 11pm on 8/21/18. <p>Interview on 8/23/18 with the AP revealed:</p> <ul style="list-style-type: none"> -works on the weekends at the facility, works day and night shifts; -always has another staff working with her; -can't remember the name of the staff who worked with her this past weekend; -sometimes she will take clients out in the community on outings and the other staff stays behind at the facility; -did not work alone at the facility this past weekend; -a staff did run late, another staff was in training this past weekend. 	V 296		

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V 296	Continued From page 6 Interview on 8/23/18 with the Executive Director revealed: -have some new staff hired recently; -aware of some staff leaving early and have addressed this with staff to ensure adequate staffing; -will also review staff/client ratio for treatment plans.	V 296		