

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-403	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/24/2018
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NAME OF PROVIDER OR SUPPLIER BETTER LIVING CONCEPTS OF DURHAM LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 909 GARCIA AVENUE DURHAM, NC 27704
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on July 24, 2018. The complaint was unsubstantiated (intake #NC00140836. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000	<p>Plan of Correction: Annual and Complaint survey completed July 24, 2018</p>	8/9/2018
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on review of record and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to employment for two of three staff (Staff #1, Former Staff #4). The findings are:</p> <p>Review on 7/23/18 of the facility's personnel files revealed: -Staff #1 had a hire date of 5/5/18. -Staff #1 was hired as a Habilitation Technician. -Staff #1's HCPR check was completed on 5/21/18. -No documentation of a HCPR check completed</p>	V 131	<p>Better Living Concepts of Durham LLC. will insure all Health Care Personnel Registry checks are completed on ALL staff and are done so prior to hire date. Health Care Personnel Registry checks will be completed during the interview process/ prior to staff being offered a position in the facility.</p> <p>Facility owner and Qualified Professional will monitor interview process closely and administrative dates to insure all Health Care Personnel Registry checks are completed prior to hire/ job offer. This process will take place with All individual applicants/ potential staff.</p> <p style="text-align: right; color: blue;"><i>DHSP - Mental Health</i></p> <p style="text-align: center; color: red;"><i>AUG 17 2018</i></p> <p style="text-align: right; color: blue;"><i>Lic. & Cert. Section</i></p>	8/9/2018

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V 131	<p>Continued From page 1 for Staff #1 prior to hire.</p> <p>Review on 7/23/18 of the facility's personnel files revealed: -Former Staff #4 had a hire date of 5/5/18. -Former Staff #4 was hired as a Habilitation Technician. -Former Staff #4's HCPR check was completed on 5/21/18. -No documentation of a HCPR check completed for Former Staff #4 prior to hire.</p> <p>Interview with the Owner on 7/24/18 confirmed: -There was no documentation of a HCPR check completed for Staff #1 and Former Staff #4 prior to hire.</p>	V 131		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Benjamin

TITLE

Executive Director

(X6) DATE

8/12/18