

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL064-107</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R</b><br><b>08/14/2018</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>T Y L (THANK YOU LORD)</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>2612 WINSTEAD ROAD</b><br><b>ROCKY MOUNT, NC 27804</b> |
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| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>An Annual and Follow up survey was completed on 8/14/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600F Supervised Living/Alternative Family Living</p>  | V 000         |   |                    |
| V 112              | <p><b>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</b></p> <p><b>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</b></p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p> | V 112         |   |                    |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| V 112              | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interview the facility failed to ensure 1 of 3 clients (#2) treatment plan was revised. The findings are:</p> <p>Review on 8/9/18 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- admitted to the facility on 12/1/11</li> <li>- diagnoses of Schizophrenia; Psychotic Disorder; Hypertension; Seizure Disorder; Diabetes Mellitus II and High Cholesterol</li> </ul> <p>Review on 8/9/18 of a 9/28/17 treatment plan for client #2 revealed:</p> <ul style="list-style-type: none"> <li>- no goals in regards to drinking alcohol</li> <li>- no documentation throughout the treatment plan about drinking alcohol</li> </ul> <p>During interview on 8/9/18 client #2 reported:</p> <ul style="list-style-type: none"> <li>- he will drink a 40 oz beer every once in awhile</li> <li>- he rode his bike to the store to get the beer</li> <li>- he would drink the beer at the facility</li> </ul> <p>During interview on 8/9/18 the Licensee reported:</p> <ul style="list-style-type: none"> <li>- he has found empty alcoholic beverages in the yard and in client #2's bedroom</li> <li>- sometimes after drinking client #2 would fall down...which concerned him because he has seizures and it was difficult to tell if he was having a seizure or intoxicated</li> <li>- the last diagnosed seizure was 2 years ago</li> <li>- he does not exhibit any verbal or physical behaviors when he drinks</li> <li>- he explain/counsel client#2 about drinking alcohol with his medications</li> <li>- his physicians are aware of his drinking</li> <li>- client #2 drinks maybe 1 - 2 times a month</li> </ul> <p>During interview on 8/10/18 the Program</p> | V 112         |   |                    |

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| V 112              | Continued From page 2<br><br>Manager reported:<br>- she was filling in until the Qualified Professional was trained<br>- she has filled in for the last month<br>- she was not aware client #2 drink but his drinking was discussed in 2017<br>- as she recalled he did not drink often and exhibited no behaviors when he drink<br>- client #2 still needed to be educated on the affects of alcohol and how it relates to his medications   | V 112         |   |                    |
| V 290              | 27G .5602 Supervised Living - Staff<br><br>10A NCAC 27G .5602 STAFF<br>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.<br>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.<br>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:<br>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by | V 290         |   |                    |

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| V 290              | <p>Continued From page 3</p> <p>the governing body; or<br/>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.<br/>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:<br/>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and<br/>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interview the facility failed to ensure a minimum of one staff member was present at all time except when the client's treatment plan documented the client was capable of remaining in the home or community for 2 of 3 clients (#2 &amp; #3). The findings are:</p> <p>A. Cross reference tag (V112). 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN. Based on record review and interview the facility failed to ensure 1 of 3 clients (#2) treatment plan was revised.</p> <p>Review on 8/9/18 of client #2's record revealed:<br/>- admitted to the facility on 12/1/11</p> | V 290         |   |                    |

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| V 290              | <p>Continued From page 4</p> <ul style="list-style-type: none"> <li>- diagnoses of Schizophrenia; Psychotic Disorder; Hypertension; Seizure Disorder; Diabetes Mellitus II and High Cholesterol</li> <li>- a treatment plan dated 9/8/17 with no documentation of unsupervised time in home/community</li> </ul> <p>During interview on 8/9/18 client #2 reported:</p> <ul style="list-style-type: none"> <li>- he will drink a 40 oz beer every once in awhile</li> <li>- he rode his bike to the store to get the beer</li> <li>- he would drink the beer at the facility</li> <li>- he has unsupervised time in the facility and community</li> </ul> <p>During interview on 8/10/18 the Program Manager reported:</p> <ul style="list-style-type: none"> <li>- client #2 only has 2 hours of unsupervised time</li> <li>- 1 hour in the community and 1 hour in the facility</li> </ul> <p>During interview on 8/8/18 &amp; 8/14/18 the Licensee reported:</p> <ul style="list-style-type: none"> <li>- client #2's unsupervised time was reduced to 2 hours daily</li> <li>- the Local Managed Entity/Managed Care Organization reduced it last year due to concerns of his drinking</li> </ul> <p>B. Review on 8/9/18 of client #3's record revealed:</p> <ul style="list-style-type: none"> <li>- admitted to the facility on 12/13/17</li> <li>- diagnoses of Mild Mental Retardation; Autism and Hypercholestorlema</li> <li>- a treatment plan dated 12/12/17 with no goals of unsupervised time</li> </ul> <p>During interview on 8/9/18 client #3 reported:</p> <ul style="list-style-type: none"> <li>- he walked to the local gas station without</li> </ul> | V 290         |   |                    |

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| V 290              | Continued From page 5<br><br>staff<br>- he will walk on the local natural trail<br>- he does not go out in the community often<br><br>During interview on 8/14/18 the Licensee reported:<br>- client #3 has unsupervised time in the home and community | V 290         |   |                    |