

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL053-076	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/01/2018
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NAME OF PROVIDER OR SUPPLIER I INNOVATIONS, INC - 5023 VALLEY VIEW	STREET ADDRESS, CITY, STATE, ZIP CODE 5023 VALLEY VIEW SANFORD, NC 27330
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on August 1, 2018. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation of the facility on 8/1/18 between 1:30 PM and 1:45 PM revealed :</p> <ul style="list-style-type: none"> -The kitchen sink water temperature was 128 degrees Fahrenheit. -Bathroom's sink water temperature was 128 degrees Fahrenheit. <p>Interview on 8/1/18 with the House Manager revealed:</p> <ul style="list-style-type: none"> -She confirmed the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit -She would contact maintenance staff to have the 	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 752	Continued From page 1 water temperature adjusted so it would fall within the required water temperature range of 100-116 degrees Fahrenheit.	V 752		
V 754	27G .0304(c) Comfort Zone 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (c) Comfort Zone: Each 24-hour facility shall provide heating and air-cooling equipment to maintain a comfort range between 68 and 80 degrees Fahrenheit. (1) This requirement shall not apply to therapeutic (habilitative) camps and other 24-hour facilities for six or fewer clients. (2) Facilities licensed prior to October 1, 1988 shall not be required to add or install cooling equipment if not already installed. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain a comfort range between 68-80 degrees Fahrenheit. The findings are: Observation on 8/1/18 at 1:30 PM of the facility revealed: -Home's Air Conditioning (A/C) unit was off. -Small A/C window unit used in living area along with a box fan. -Fans placed at each room on the window sill. -Fans were blowing outside air in. -Temperature in bedrooms felt the same if not warmer than outside. -AccuWeather application on phone stated at 1:30 PM that outside temperature was 81 degrees Fahrenheit. -Forecasted high temperature for the day was 86	V 754		

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V 754	<p>Continued From page 2</p> <p>degrees Fahrenheit.</p> <p>Interview on 8/1/18 with clients #1 and #2 revealed: -A/C had been out for a few weeks. -It had been getting warm during the nights.</p> <p>Interview on 8/1/18 with Staff #1 revealed: -A/C had broken down and was repaired about a month and a half ago. -A/C lasted about two weeks and broke down again. -A/C had been broken for about a month. -She felt that it was too hot for clients and her to be in the home at night.</p> <p>Interview on 8/1/18 with the House Manager revealed: -A/C had broken down and was repaired about a month and a half ago. -A/C lasted about two weeks and broke down again. -It had been about a month since the A/C broke down. -Issue was reported to agency and agency reported to building owner. -Building owner stated that work order had been placed, but repairs would be on an "on-call schedule". -Tenants would have to wait until a/c company can come out for repair. -She acknowledged that home's temperature had been above the comfort range of between 68-80 degrees Fahrenheit. -Building owner was responsible for making repairs to A/C unit. -She would continue to notify agency and landlord of need to repair A/C.</p>	V 754		