

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL060-586</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R</b><br><b>07/26/2018</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>IDLEWILD HOME</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6807 IDLEWILD BROOK LANE</b><br><b>CHARLOTTE, NC 28212</b> |
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| V 000              | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 7/26/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p>  | V 000         |   |                    |
| V 114              | <p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by:<br/>Based on records review and interviews, the facility failed to ensure fire and disaster drills were held at least quarterly and repeated for each shift. The findings are:</p> <p>Review on 7/18/18 of facility roster revealed facility runs 3 shifts.</p> <p>Interview on 7/18/18 with client #2 revealed:<br/>-came to the facility on 5/10/18;<br/>-not done any drills since admission.</p> | V 114         |   |                    |

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| Division of Health Service Regulation<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| V 114              | Continued From page 1<br><br>Review on 7/18/18 of the facility fire and disaster drill documentation from 8/1/2017-7/18/2018 revealed the following:<br>-no third shift fire drills from 8/1/2017-12/31/17;<br>-no third shift disaster drills from 8/1/17-12/31/17;<br>-no first or third shift disaster drills from 1/1/18-7/18/18;<br>-no second shift disaster drills from 1/22/18-7/18/18.<br><br>Interview on 7/18/18 with the Group Home Manager revealed:<br>-not aware of missing drills;<br>-require staff to complete fire and disaster drills on each shift as required.   | V 114         |   |                    |
| V 115              | 27G .0208 Client Services<br><br>10A NCAC 27G .0208 CLIENT SERVICES<br>(a) Facilities that provide activities for clients shall assure that:<br>(1) space and supervision is provided to ensure the safety and welfare of the clients;<br>(2) activities are suitable for the ages, interests, and treatment/habilitation needs of the clients served; and<br>(3) clients participate in planning or determining activities.<br>(h) Facilities or programs designated or described in these Rules as "24-hour" shall make services available 24 hours a day, every day in the year. unless otherwise specified in the rule.<br>(c) Facilities that serve or prepare meals for clients shall ensure that the meals are nutritious.<br>(d) When clients who have a physical handicap are transported, the vehicle shall be equipped with secure adaptive equipment.<br>(e) When two or more preschool children who | V 115         |   |                    |

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| V 115              | <p>Continued From page 2</p> <p>require special assistance with boarding or riding in a vehicle are transported in the same vehicle, there shall be one adult, other than the driver, to assist in supervision of the children.</p> <p>This Rule is not met as evidenced by:<br/>Based on interviews, the facility failed to ensure supervision was provided during activities to ensure the safety and welfare of the clients affecting 3 of 3 clients (#1, #2 and #3). The findings are:</p> <p>Interview on 7/18/18 with staff #1 revealed:<br/>-take clients to a program at YMCA every Friday and Saturday night;<br/>-program from 8pm-11pm;<br/>-police are there to supervise;<br/>-clients play basketball and other recreational activities.</p> <p>Interview on 7/23/18 with staff #2 revealed:<br/>-take clients to a program at YMCA every Friday and Saturday night;<br/>-starts at 8pm and stops at 11pm;<br/>-drop clients off and pick them up;<br/>-YMCA staff supervise and police are present.</p> <p>Interview on 7/18/18 with client #1 revealed:<br/>-go every Friday and Saturday to YMCA;<br/>-staff takes them and stays there;<br/>-play basketball and other sports.</p> <p>Interview on 7/18/18 with client #2 revealed:<br/>-go to YMCA on weekends at night;</p> | V 115         |   |                    |

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| V 115              | <p>Continued From page 3</p> <p>-staff drop them off and pick them up;<br/>-police there to monitor them.</p> <p>Interview on 7/18/18 with client #3 revealed:<br/>-go to program at YMCA and play basketball;<br/>-staff drop them off and pick them up;<br/>-police there to watch them and also YMCA staff;<br/>-metal wand them when they come in;<br/>-can enter from 8pm-9pm then doors are locked and no one else can enter;<br/>-doors open back up at 11pm when over and staff there to pick them up.<br/>-when drop off, staff stay until they go inside YMCA.</p> <p>Interview on 7/18/18 with the Group Home Manager revealed:<br/>-clients go to a program on Friday and Saturday nights at YMCA;<br/>-one of the agency's staff works there for this program;<br/>-staff drop clients off and picks them up;<br/>-police and YMCA there to provide supervision.</p> | V 115         |   |                    |
| V 118              | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS<br/>(c) Medication administration:<br/>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.<br/>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.<br/>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse,</p>  | V 118         |   |                    |

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| V 118              | <p>Continued From page 4</p> <p>pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;<br/>(B) name, strength, and quantity of the drug;<br/>(C) instructions for administering the drug;<br/>(D) date and time the drug is administered; and<br/>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by:<br/>Based on records review, observations and interviews, the facility failed to ensure medications were administered to a client on the written order of a person authorized by law to prescribe drugs, medications were self-administered by clients only when authorized in writing by the client's physician and a Medication Administration Record (MAR) of all drugs administered to each client was kept current affecting 2 of 3 clients (#1 and #3). The findings are:</p> <p>Finding #1:<br/>Review on 7/18/18 of client #1's record revealed:<br/>-admission date of 6/8/18 with diagnoses of Attention Deficit Hyperactivity Disorder;<br/>-no physician's orders present in the record for</p> | V 118         |   |                    |

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| V 118              | <p>Continued From page 5</p> <p>Naphcon-A eye drops and Nystatin 10,000.</p> <p>Review on 7/18/18 of the MARs from 6/8/18-7/18/18 revealed:<br/>-Naphcon-A eye drops 1-2 drops both eyes four times a day as needed listed on the MARs but not administered;<br/>-Nystatin 10,000 apply to affected area twice daily for 10 days listed on the MARs and documented as administered from 7/1-7/11 twice daily.</p> <p>Observation on 7/18/18 at 12:17pm of client #1's medications on site revealed:<br/>-Naphcon-A eye drops 1-2 drops both eyes four times a day as needed (prn) dispensed on 5/29/18;<br/>-Nystatin 10,000 apply to affected area twice daily for 10 days completed and not present.</p> <p>Interview on 7/18/18 with client #1 revealed:<br/>-got his medications daily;<br/>-staff give them to him in the am and the pm.</p> <p>Finding #2:<br/>Review on 7/18/18 of client #3's record revealed:<br/>-admission date of 7/4/18 with diagnoses of Post Traumatic Stress Disorder;<br/>-no physicians' orders for medications present in the record;<br/>-no self administration physician's order present in the record.</p> <p>Review on 7/18/18 of the MARs from 7/4/18-7/18/18 revealed no MAR for client #3.</p> <p>Observation on 7/18/18 at 12:30pm of client #3's medications on site revealed:<br/>-Trazadone 100mg one tablet prn;<br/>-Zyrtec 10mg one tablet in the am;<br/>-Clonidine 0.1mg one tablet every 4 hours prn;</p> | V 118         |   |                    |

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| V 118              | <p>Continued From page 6</p> <ul style="list-style-type: none"> <li>-Senexon 8.6/50mg two tablets daily prn;</li> <li>-Vitamin C 500mg one tablet daily;</li> <li>-Albuterol Sulfate 2 puffs every 4 hours prn.</li> </ul> <p>Interview on 7/18/18 with client #3 revealed:</p> <ul style="list-style-type: none"> <li>-no regular medications;</li> <li>-only have prn medications;</li> <li>-have not needed to use any of his prn medications.</li> </ul> <p>Review on 7/18/18 of the facility's communication log for the month of 7/2018 revealed the following documented:</p> <ul style="list-style-type: none"> <li>-7/5 third shift give client #3 his medications, take with food;</li> <li>-7/13 client #3 can take his inhaler with him when he goes to the YMCA.</li> </ul> <p>Interview on 7/18/18 with the Group Home Manager revealed:</p> <ul style="list-style-type: none"> <li>-no MAR for client #3 as do not have any physician orders;</li> <li>-working to get physician orders from previous provider;</li> <li>-all medications were prn;</li> <li>-client #3 does use his inhaler when he needs it;</li> <li>-does take it with him when he goes to play sports.</li> </ul> | V 118         |   |                    |
| V 736              | <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>  | V 736         |   |                    |

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| V 736              | <p>Continued From page 7</p> <p>This Rule is not met as evidenced by:<br/>Based on observations and interviews, the facility failed was not maintained in a safe, clean, attractive and orderly. The findings are:</p> <p>Observation on 7/18/18 at 9:25am revealed:<br/>-two missing light bulbs from the light fixture over the sink in the upstairs bathroom;<br/>-broken curtain rod in the window in client #3's bedroom;<br/>-missing post in the stair railing leading from upstairs to front door;<br/>-light over toilet in the downstairs bathroom not working;<br/>-missing bulb in the light fixture over the mirror in the downstairs bathroom;<br/>-overhead light in client #1's bedroom downstairs had no light cover and the bulb was not working;<br/>-walls stained and marked throughout the facility.</p> <p>Interview on 7/18/18 with client #1 revealed:<br/>-overhead light does not work in his bedroom;<br/>-uses a small desk lamp for light;<br/>-bathroom light over toilet does not work but uses light over sink in downstairs bathroom.</p> <p>Interview on 7/18/18 with client #3 revealed:<br/>-curtain rod been broken;<br/>-would like for it to be fixed.</p> | V 736         |   |                    |