

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-520</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/05/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE AGAPE HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>7320 BENTLEY WOOD LANE</b> <b>RALEIGH, NC 27616</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on 7/5/18. NC intake # 00139715 was substantiated. A deficiency was cited.</p> <p>The facility is licensed for a 10A NCAC 27G .5600A Supervised Living for Mentally Ill Adult.</p>	V 000		
V 754	<p>27G .0304(c) Comfort Zone</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(c) Comfort Zone: Each 24-hour facility shall provide heating and air-cooling equipment to maintain a comfort range between 68 and 80 degrees Fahrenheit.</p> <p>(1) This requirement shall not apply to therapeutic (habilitative) camps and other 24-hour facilities for six or fewer clients.</p> <p>(2) Facilities licensed prior to October 1, 1988 shall not be required to add or install cooling equipment if not already installed.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review the facility failed to maintain a comfort range between 68-80 degrees Fahrenheit. The findings are:</p> <p>Observation on 6/18/18 at 1:50 PM revealed the following temperatures from an inferred air thermometer:</p> <ul style="list-style-type: none"> <li>-Kitchen temperature was 86.5 degrees</li> <li>-Den temperature was 85 degrees</li> <li>-Client bedrooms was 85 degrees</li> <li>-Thermostat in hallway read 90 degrees</li> <li>-Wall thermometer in the facility placed in den read 92 degrees.</li> </ul>	V 754		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 754	<p>Continued From page 1</p> <p>Interview on 6/18/18 the licensee stated:            -Air condition unit had been having problems for a few weeks.            -Had repair guy out several times, because sometimes it would work, sometimes not.            -Someone was supposed to come out last week and replace unit, but they never showed up.            -Called two different companies today to try and get someone out, someone is actually meeting him today.            -Clients had been staying here, had been monitoring the temperature in the home and it was running between 76-78 degrees.            -This week, it just got hot.            -Hoping someone can fix it tomorrow.</p> <p>Review on 6/18/18 of invoice dated 6/2/18 revealed: "Recommend replace unit, factory no longer make motor."</p> <p>On 6/18/18, an Air Conditioning repair man arrived and gave a quote, where the licensee agreed and a time was set on 6/19/18 for the unit to be replaced.</p> <p>During further interview on 6/18/18 the Licensee stated he would move the clients to an alternate location until the unit had been replaced and the home was cool.</p> <p>Surveyor accompanied the licensee on 6/18/18 to new location to confirm a comfortable temperature.</p> <p>Observation on 7/5/18 of the home temperature was 74 degrees.</p> <p>During interview on 7/5/18 client #1 stated:            -Motor broke in AC unit a few weeks ago.</p>	V 754		

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V 754	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-It would get really hot in the house, but they managed to stay.</li> <li>-Licensee moved them to a different location for a few days.</li> <li>-Had COPD (Chronic Obstructive Pulmonary Disease) and when it was hot, it was hard to breathe.</li> <li>-The house would be around 80 degrees inside.</li> </ul> <p>During interview on 7/5/18 the Licensee stated he was not aware of client #1 having issues breathing, he never made him aware of this during that time..</p>	V 754		
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