

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL036-068	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/21/2018
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NAME OF PROVIDER OR SUPPLIER ELIZABETH GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1015 ELIZABETH DRIVE DALLAS, NC 28034
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 6/21/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults Whose Primary Diagnosis is a Developmental Disability.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure fire and disaster drills were held at least quarterly and were repeated for each shift. The findings are:</p> <p>Review on 6/20/18 of the facility's Fire and Disaster Drill Log revealed: -1st shift ran from 6am-2pm, 2nd shift ran from 2pm-10pm, and 3rd shift ran from 10pm-6am;</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>-No fire drill completed for 3rd shift during 1st quarter (January - March), 2018. The notation on the drill sheet for 3rd shift revealed "drill was not completed" and was signed by the House Manager/Qualified Professional;</p> <p>-No fire and disaster drill completed for 2nd shift during 3rd quarter (July - September), 2017. The notation on the drill sheet for 2nd shift revealed "due to new supervision and new procedures introduced in the facility, the September, 2017 fire/emergency drill was not executed" and was signed by the House Manager/Qualified Professional.</p> <p>Interview on 6/20/18 with the House Manager/Qualified Professional revealed:</p> <p>-Was expecting to receive a deficiency cited in the rule area for fire and disaster drill requirements due to the oversight of not conducting all drills during the past year;</p> <p>-The oversight resulted in having to cover 2 group homes as House Manager/Qualified Professional and although she assigned the staff to complete the required drills, the drills were never carried out as instructed;</p> <p>-Will correct the fire and disaster drill concerns and ensure all drills completed properly in the future.</p>	V 114		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility failed to ensure that water temperatures be maintained between 100 and 116 degrees Fahrenheit. The findings are:</p> <p>Observation on 6/20/18 at approximately 11:05am - 11:30am of the facility revealed: -Water temperature was 142 degrees Fahrenheit at the kitchen sink; -Water temperature was 140 degrees Fahrenheit in bathroom #1 (full bathroom located between two client bedrooms with private access for these bedrooms), bathroom #2 (hallway half-bathroom), bathroom #3 (hallway full bathroom) and bathroom #4 (private bathroom off client bedroom).</p> <p>Review on 6/20/18 of Client #1, Client #2, and Client #3's records revealed: -Needed assistance and supervision with regulating water temperature.</p> <p>Interview on 6/20/18 with Clients #1 and #2 revealed: -No injuries or burns as a result of the hot water temperature at the facility.</p> <p>Interview on 6/20/18 with the Team Lead revealed: -No injuries or burns as a result of the hot water temperature at the facility;</p>	V 752		

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V 752	<p>Continued From page 3</p> <p>-After notification of the hot water temperatures being in the 140 degree Fahrenheit range, immediately went downstairs and shut off the pilot light to the hot water tank;</p> <p>-Recently had work completed approximately two weeks ago on the hot water tank and the repairmen must have set the temperatures too high.</p> <p>Interview on 6/20/18 with the House Manager/Qualified Professional revealed:</p> <p>-Recently had work completed due to problems with the water at the facility;</p> <p>-All water to the house had to be shut off during the repairs and then turned back on upon completion of the repairs;</p> <p>-Believes the repair crew put the water heater temperature too high;</p> <p>-Has called the maintenance man to come to adjust the water temperature before the end of the day.</p> <p>Review on 6/20/18 of the Plan of Protection written and signed by the House Manager/Qualified Professional dated 6/20/18 revealed:</p> <p>"What immediate action will the facility take to ensure the safety of the consumer in your care?"</p> <p>Staff immediately went downstairs and cut the water heater off (extinguished the pilot light). Handyman was called and will arrive as soon as he can today 6/20/18 to ensure correct temperature is set on hot water heater.</p> <p>Describe your plans to make sure the above happens.</p>	V 752		

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V 752	<p>Continued From page 4</p> <p>The pilot light is currently off. Maintenance man is in route to ensure that the correct (hot water) temperature is set. I (House Manager/Qualified Professional) will personally be here when he comes to adjust and test accordingly. We keep water temperature logs where we have tested the temperature in 2 locations once a week."</p> <p>The facility was not safely and effectively maintained resulting in clients being exposed to water temperatures of 140 - 142 degrees Fahrenheit. The clients were diagnosed with Intellectual Developmental Disabilities and other mental health needs and were unable to regulate water temperatures independently. This deficiency constitutes a Type A1 rule violation for serious neglect and must be corrected within 23 days. An administrative penalty of \$2,000.00 is imposed. If the violation is not corrected within 23 days, an additional administrative penalty of \$500.00 per day will be imposed for each day the facility is out of compliance beyond the 23rd day.</p>	V 752		