

# STATE PLAN OF CORRECTION

*Monica Mullins, Director*

Agency Name → MyRover Reese Fellowship Homes, Inc. (Pat Reese Home) DHSR-Mental Health

STREET ADDRESS, CITY, ZIP: → 560 Wilkes Rd. Fayetteville, NC 28306 JUN 26 2018

Provider Number → mhl026-086 Exit Date → Lic. & Cert. Section

## PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS - REFERENCED TO THE APPROPRIATE DEFICIENCY)

Tag Number	The Administrator signing and dating the first page of the STATE FORM is indicating their approval of the plan of correction being submitted on this form.	(X5) COMPLETION DATE
V500	<p>Policy on Rights Restrictions and Interventions: Changes in MyRover Reese Fellowship Homes, Inc. Screening/Application for Admission.</p> <p>a. All MyRover Reese Fellowship Homes have implemented effective immediately, with Board Approval, these changes pertaining to all religious services as follows:</p> <ol style="list-style-type: none"> <li>1. A pass is available to attend religious services of your choice. Rule-28</li> <li>2. Discussion for scheduling will take place with the House Manager.</li> </ol>	6/7/18  6/20/18
V500	<p>Addendum in Policy and Procedure for MyRover Reese Fellowship Homes, Inc: Civil Rights and Civil Remedies: p-153 of Policy and Procedure:</p> <p>a. Except as otherwise provided in GS Chapter 122-58, each adult individual of MyRover-Reese Fellowship Homes, Inc. keeps the same right as any other citizen of North Carolina to exercise all civil rights, including:</p> <p>h. The right to have choice and attendance of religious functions.</p>	6/20/18
V500	<p>MyRover Reese Fellowship Homes, Inc Director shall monitor resident allowance for religious diversity as well as scheduling for religious functions throughout the calendar year.</p>	6/7/18
V500	<p>Myrover Reese fellowship Homes Inc. will continue to implement trainings in Civil Rights, also to include religious diversity and religious practices throughout the calendar year.</p>	6/28/18
V131	<p>G. S. 131 E-256 (d2) HCPR- Prior Employment Verification: All employees' records have been reviewed. All employees have been re-entered into Health Care Personnel Registry. All current employees will complete the finger print and criminal back ground check.</p>	Implemented 6/7/18
V131	<p>Prior Employment Verification: All new-hire employees will be entered into the health Care Personnel Registry by the Director of MyRover Reese Fellowship Homes, Inc, before initiating the hiring process. All new-hire employees will complete the finger print and criminal back ground check.</p>	Implemented 6/7/18

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mh1026-086</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/06/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PAT REESE FELLOWSHIP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>560-A WILKES ROAD FAYETTEVILLE, NC 28306</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on June 6, 2018. The complaint was substantiated (intake #NC00139547). A deficiency was cited.</p> <p>This facility is licensed for the following category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse.</p>	V 000	<p><i>See Attached State Plan of Correction</i></p>	
V 500	<p><b>27D .0101(a-e) Client Rights - Policy on Rights</b></p> <p>10A NCAC 27D .0101 POLICY ON RIGHTS RESTRICTIONS AND INTERVENTIONS</p> <p>(a) The governing body shall develop policy that assures the implementation of G.S. 122C-59, G.S. 122C-65, and G.S. 122C-66.</p> <p>(b) The governing body shall develop and implement policy to assure that:</p> <p>(1) all instances of alleged or suspected abuse, neglect or exploitation of clients are reported to the County Department of Social Services as specified in G.S. 108A, Article 6 or G.S. 7A, Article 44; and</p> <p>(2) procedures and safeguards are instituted in accordance with sound medical practice when a medication that is known to present serious risk to the client is prescribed. Particular attention shall be given to the use of neuroleptic medications.</p> <p>(c) In addition to those procedures prohibited in 10A NCAC 27E .0102(1), the governing body of each facility shall develop and implement policy that identifies:</p> <p>(1) any restrictive intervention that is prohibited from use within the facility; and</p> <p>(2) in a 24-hour facility, the circumstances under which staff are prohibited from restricting the rights of a client.</p> <p>(d) If the governing body allows the use of restrictive interventions or if, in a 24-hour facility,</p>	V 500	<p>DHSR-Mental Health</p> <p>JUN 26 2018</p> <p>Lic. &amp; Cert. Section</p>	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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V 500	Continued From page 1  the restrictions of client rights specified in G.S. 122C-62(b) and (d) are allowed, the policy shall identify: (1) the permitted restrictive interventions or allowed restrictions; (2) the individual responsible for informing the client; and (3) the due process procedures for an involuntary client who refuses the use of restrictive interventions. (e) If restrictive interventions are allowed for use within the facility, the governing body shall develop and implement policy that assures compliance with Subchapter 27E, Section .0100, which includes: (1) the designation of an individual, who has been trained and who has demonstrated competence to use restrictive interventions, to provide written authorization for the use of restrictive interventions when the original order is renewed for up to a total of 24 hours in accordance with the time limits specified in 10A NCAC 27E .0104(e)(10)(E); (2) the designation of an individual to be responsible for reviews of the use of restrictive interventions; and (3) the establishment of a process for appeal for the resolution of any disagreement over the planned use of a restrictive intervention.  This Rule is not met as evidenced by: The facility failed to develop and implement policy to prohibit the restriction of client rights to attend religious services in a 24 hour facility. The findings are:  Review on 06/06/18 of client #4's record revealed:	V 500		

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V 500	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- 53 year old male.</li> <li>-Admission date of 02/15/18.</li> <li>-Diagnoses included Alcohol Use Disorder, Cocaine Use Disorder, Opiate Use Disorder, Cannibus Use Disorder and Adjustment Disorder with Depressed Mood.</li> <li>-Client #4 had no write ups or any documented concerns to prohibit leave for Friday attendance for worship service.</li> </ul> <p>Review on 06/05/18 of the facility's house rules and contract for residency revealed:</p> <ul style="list-style-type: none"> <li>- item #28 "A four hour pass is available on Sunday, 10:00am - 2:00 (pm) to attend a religious service of your choice. You must provide your own transportation by a sponsor or family member..."</li> </ul> <p>During interview on 06/05/18 client #4 stated:</p> <ul style="list-style-type: none"> <li>-He had only been allowed during Ramadon to attend one Friday of muslim worship service and the Program Director had denied any more passes to attend Friday worship service.</li> <li>-She the (Program Director) had talked to the Board of Directors and would "not make concession for practicing muslims (to attend service).</li> <li>-For 30 years, I have been a practicing muslim.</li> <li>-Sunday around Memorial Day the church people were allowed to attend church but I was denied and not able to attend service (on Friday)..."</li> <li>-"I feel that this is wrong, no racial discrimination just religious discrimination and preferential treatment for Sunday believers..."</li> <li>-"I want to stand up for my rights without reprisal and I don't want to get put out of the facility because I'm standing up for my rights..."</li> <li>-"It's a deep concern for me to see others leave for their service time and I'm denied."</li> </ul>	V 500		

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V 500	<p>Continued From page 3</p> <p>During interview on 06/05/18 first shift Group Home Manager (GHM) stated: -The service time was only allowed on Sunday from 10:00am to 2:00pm. -The Program Director said the Board (of Directors) would "not allow any concessions" (to attend Friday worship service). -There were no write ups or classes to prevent client #4 from having a pass to attend worship service on Fridays.</p> <p>During interview on 06/05/18 the Program Director stated: -She had allowed a client from a sister facility and client #4 to attend one service on a Friday and then would not allow any more Friday worship service attendance. -She had allowed options for the food not to include pork and allowed headgear to be worn by a client from a sister facility and client #4. -The facility's "guidelines" was any worship service was identified (allowed) on Sunday and "other people in the United States service and worship on Sunday." -"We don't concede to any other kind of religious service or structure and muslim service time is on Friday." -"Because we don't concede to Sunday as a religious day, we don't view Friday or any other day as a religious day." -"Concessions have been made for clothing and food and if it helps you transition from point A to B, I'm 100 percent behind it." -"It will be that we follow the guidelines and rules of Myrover-Reese (Licensee) and not concede to anyone outside of our rules."</p> <p>During interview on 06/05/18 the Chairman for the Board of Directors for the facility stated:</p>	V 500		

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V 500	Continued From page 4  -"Are we to up-end our schedules because of their (client from a sister facility and client #4) desire to go to their religious service? On Sunday guys who want to go, go (religious service attendance). D***! I don't know if we need to do that and allow for that on Friday (muslim worship/service day) for them to attend...What next? Sunday, traditionally everyone is off and people can go out to church and Friday is a regular business day...the state (North Carolina) is making us go through tall grass to allow this and what if others come in and we have to deal with them? What about devil worshipers? These folks (clients) can be very manipulative."	V 500		

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