

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL076-095	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/21/2018
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NAME OF PROVIDER OR SUPPLIER PINEVIEW GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 218 PINEVIEW ROAD ASHEBORO, NC 27203
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS
An annual survey was completed on May 21, 2018. A deficiency was cited.

The facility is licensed for the following service category:
10A NCAC 27 G .5600A Supervised Living for Adults with Mental Illness.

V 000

DHSR - Mental Health

JUN 19 2018

Lic. & Cert. Section

V 131 G.S. 131E-256 (D2) HCPR - Prior Employment Verification

G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY
(d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.

V 131

All new candidates will be checked against the Health Care Personnel Registry (HCPR) prior to being hired.
Retraining of Human Resources personnel on the requirements for hiring new employees was completed by Human Resources Director, Meredith Seals on 5/23/18. See attached training sheet.
Human Resources Generalist will ensure that Health Care Personnel Registry is verified on all candidates prior to being hired with Therapeutic Alternatives.

5/23/18

This Rule is not met as evidenced by:
Based on record review and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to employment for 2 of 3 audited staff (#1 #2). The findings are:

Review on 5/18/18 of Staff #1's personnel file revealed the following information;
-- Date of hire: 10/10/17.
-- Job Title: Direct Care Staff.
-- The HCPR was accessed on 10/16/17.

Review on 5/18/18 of Staff #2's personnel file revealed the following information;
-- Date of hire: 10/12/17.

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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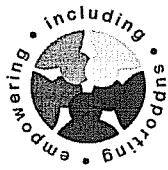
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V 131	<p>Continued From page 1</p> <p>-- Job Title: Direct Care Staff. -- The HCPR was accessed on 10/31/17.</p> <p>Interview on 5/21/18 with the facility Director and the Chief Operations Officer revealed all hiring and training tasks are handled by Therapeutic Alternatives Human Resources department, and per their report these documents were somehow overlooked during the hiring process of these two staff members.</p>	V 131	<p>No person will be considered qualified for employment with Therapeutic Alternatives until verification has been completed. Meredith Seals, Human Resources Director will monitor procedures to ensure that protocols are followed by HR personnel. Monthly audits of new hires will be completed by Meredith Seals, Human Resources Director to confirm HCPR verifications are being completed. Documentation will be in place to ensure audit reviews are being carried out on a monthly basis.</p>	
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June 13, 2018

DHSR - Mental Health

BY TELEFAX & REGULAR MAIL

JUN 19 2018

Johanna Edwards RN
Nurse Consultant
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation
809 Ruggles Drive
2701 Mail Service Center
Raleigh, NC 27699-2701

Lic. & Cert. Section

Re: Annual Survey completed May 21, 2018
Pineview Group Home, 218 Pineview Road, Asheboro, NC 27203
MHL #076-095
Email Address: Freda@mytahome.com mariep@mytahome.com

Dear Ms. Edwards:

Enclosed please find our Plan of Correction in connection with the Annual Survey completed on May 21, 2018. Please contact me if you require any further information.

Yours truly,

Freda Kletsch, COO
Freda Kletsch, COO

Enclosures