

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-100	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/17/2018
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NAME OF PROVIDER OR SUPPLIER FREEDOM CARE SERVICIES, LLC #4	STREET ADDRESS, CITY, STATE, ZIP CODE 3560 BUNNLEVEL ERWIN ROAD ERWIN, NC 28339
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on May 17, 2018. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27 G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000	<p><i>Licensee and professionals will assure that disaster drills are completed every quarter.</i></p>	7/14/18
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to conduct disaster drills under conditions that simulate emergencies. The findings are:</p> <p>Review on 5/17/18 of facility records revealed: -There were no disaster drills conducted for 2017/2018.</p> <p>Interview with client #1 on 5/17/18 revealed: -Staff had done several fire drills with them.</p>	V 114	<p><i>Licensee will check to assure professionals are completing the drills quarterly.</i></p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

O61D11

If continuation sheet 1 of 6

[Handwritten Signature] *OP/Licensee* *6/14/18*

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V 114	<p>Continued From page 1</p> <p>-He did not recall staff ever doing a disaster drill.</p> <p>Interview with client #2 on 5/17/18 revealed: -Staff had never conducted a disaster drill with them.</p> <p>Interview with client #3 on 5/17/18 revealed: -He was admitted to the home in October 2017. -Staff had never done any type of disaster drill with them.</p> <p>Interview with staff #1 on 5/17/18 revealed: -They did several fire drills with the clients. -Staff had never conducted disaster drills with the clients. -She was not aware staff were supposed to conduct disaster drills. -She confirmed staff failed to conduct disaster drills under conditions that simulate emergencies.</p> <p>Interview with the Licensee/Qualified Professional on 5/17/18 revealed: -It just recently came to her attention that staff were not conducting disaster drills. -She had talked to staff in the past about doing fire and disaster drills. -She confirmed staff failed to conduct disaster drills under conditions that simulate emergencies.</p>	V 114		
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V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by</p>	V 118	<p><i>Licensee and professionals 7/16/18 will assure there are no blank spaces in the MAR when medication has been administered licensee will refrain</i></p>	
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V 118	<p>Continued From page 2</p> <p>clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to keep the MAR current affecting one of three clients (#1). The findings are:</p> <p>Review on 5/16/18 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 10/5/17. -Diagnosis of Schizophrenia. -Physician's order dated 5/7/18 for Clozapine 100 mg, one tablet in the morning, Benzoyl Peroxide 5% wash, use for showers and Vitamin D 50,000 IU, one capsule once a week on Fridays. -The May 2018 MAR had blank boxes for 	V 118	<p><i>Professionals are documenting MAR correctly.</i></p> <p><i>Licensee will double check the MARs weekly to assure professionals are in compliance.</i></p>	

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V 118	<p>Continued From page 3</p> <p>Clozapine 100 mg on 5/10 PM and 5/13 PM. Staff were documenting daily that the Vitamin D 50,000 IU was administered.</p> <p>-The April 2018 MAR had blank boxes for Benzoyl Peroxide 5% wash on 4/23 through 4/25. Staff documented on 4/1 through 4/8 that the Vitamin D 50,000 IU was administered.</p> <p>-The March 2018 MAR had the following: Staff were documenting daily that the Vitamin D 50,000 IU was administered.</p> <p>Interview with the Licensee/Qualified Professional on 5/16/18 revealed:</p> <p>-She thought staff possibly forgot to document that medications were being administered.</p> <p>-There were no issues with clients getting their prescribed medications.</p> <p>-Staff did document the Vitamin D daily, however client #3 only get that medication once a week.</p> <p>-The pharmacy would only send four Vitamin D pills a month.</p> <p>-She confirmed facility staff failed to keep the MAR current for client #3.</p>	V 118		
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V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with</p>	V 121	<p><i>Licensee will assure that the facility has a psychotropic drug review every 6 months by scheduling the review with pharmacy or physician.</i></p>	<p><i>7/16/18</i></p>
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V 121	<p>Continued From page 4</p> <p>corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to obtain drug reviews every six months for two of three clients (#2 and #3) who received psychotropic drugs. The findings are:</p> <p>a. Review on 5/16/18 of client #2's record revealed: -Admission date of 10/5/17. -Diagnoses of Schizophrenia-Paranoid Type, Major Depression Disorder, Hypertension, Chronic Obstructive Pulmonary Disease and Renal Insufficiency. -Physician's order dated 3/22/18 for Risperidone 3 mg, two tablets at bedtime and Trazodone 50 mg, one tablet as needed for sleep. -Physician's order dated 11/2/17 for Lithium Carbonate 300 mg, one capsule two times daily. -The May 2018 MAR revealed client #2 was administered the Trazodone 50 mg on 5/11 through 5/15. Client #2 was administered the Risperidone 3 mg and Lithium Carbonate 300 mg on 5/1 through 5/15. -There was no evidence of a six months psychotropic drug review for client #2.</p> <p>b. Review on 5/16/18 of client #3's record revealed: -Admission date of 10/5/17. -Diagnosis of Schizophrenia. -Physician's order dated 5/7/18 for Clozapine 25 mg, one tablet in the morning; Clozapine 100 mg, one tablet in the morning and two tablets at bedtime; Lithium Carbonate 300 mg, three capsules at bedtime and Trazodone 100 mg, two</p>	V 121		

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V 121	Continued From page 5 tablets at bedtime. -The May 2018 MAR revealed client #3 was administered the above medication daily. -There was no evidence of a six months psychotropic drug review for client #3. Interview with the Licensee/Qualified Professional on 5/17/18 revealed: -She was not aware a drug review was required for clients who took psychotropic medications. -She confirmed the six months psychotropic drug review for clients' #2 and #3 were not completed.	V 121		