## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/23/2018 FORM APPROVED OMB NO. 0938-0391

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY  COMPLETED		
THE TENT OF SERVED TON			-A. BUILDING			To be 1 be les	
34G009			B. WING	B. WING			18/2018
NAME OF PE	ROVIDER OR SUPPLIER			STREE	ET ADDRESS, CITY, STATE, ZIP CODE		
WALNUT CREEK					US 70 EAST		
				GOLI	DSBORO, NC 27534		
(X4) ID PREFIX	SUMMARY STATEMENT OF DEFICIENCIES		ID PREFIX	PROVIDER'S PLAN OF CORRECTION		( ,,-,	
TAG	(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY-OR-LSC-IDENTIFYING-INFORMATION)		TAG				DATE-
				DEFICIENCY)			
W 210	INDIVIDUAL PROGE		W 210 The interdisciplinary team will e			nsure	06/15/2018
	CFR(s): 483.440(c)(	o)		aL	l evaluations, to include hearing	ng	, ,
	Within 30 days after	admission, the		exa	aminations, are completed within	n the	
		n must perform accurate		th:	rst 30 days of any person moving e residence of Walnut Creek. P	g into	
	assessments or reas	sessments as needed to			mission and as soon as the LOC 1		
		minary evaluation conducted			en approved, Nursing will sched		
	prior to admission.				cessary appointments. In the e		
					sing faces challenges with the		1
				pro	ovider not having availability o	within	
	This STANDARD is	not met as evidenced by:		the	e 30 day time period, nursing w	ill	
		riew and interview, the facility		pro	ovide documentation of such cha	llenges	
		eded hearing evaluation for 1			the nursing notes that will be	came	
		clients (#2) no later than 30		pa	ct of the person's record.		
	days after admission. The finding is:			ΩP	and/or Social Worker will moni-	tor to	
	The facility failed to	obtain a hearing examination			termine that all evaluations are		ated
	for client #2 in a time				within thirty days of admissions thr		
		•			mpletion of the company's Admis		
		f client #2's individual		Che	ecklist (Form #7030). Documenta	ation	
	program plan (IPP) dated 5/10/17 revealed he was admitted to the facility on 4/11/17. Further			of	of this checklist begins during the screening process and ends after the days of admission tall Health		
				SCI			
		view of client #2's record revealed a hearing camination dated 6/12/17.		day			
During an interview or nursing (DON) confirm		1 feet 1 f c			MANY () 1 0040		
		on 4/18/18, the director of			MAY 0 1 2018		
		med client #2's hearing					
		done within 30 days of			Lic. & Cert. Section		
141050	admission.		1010	-			
W 350	DENTAL SERVICES CFR(s): 483.460(e)(		VV 3	Af	ter each person's dental examin	ation,	06/15/2018
	01 11(3): 400.400(6)(	5,		un +h	e team will review all ratings.	For	
	The facility must pro-	vide education and training in		un  +h	ose people with "less than good e team will determine the next	ratin	g,
	the maintenance of				action to improve the oral sta		
				ea	ch person. The team will consi	der if	
	This OTANDADD			th	e person is resistive to tooth	brush-	
		not met as evidenced by:			g and if so, develop formal tra		
	Based on record review and staff interviews, the facility failed to ensure adequate training and/or				guidelines to improve the pers		
LABORATORY		/SUPPLIER REPRESENTATIVE'S SIGNATURE			TITLE	<del></del>	(X6) DATE
		OO . LIEN NEI NEUENIAIIVE O OIGIVATURE			1113		(VO) DUIE

Builty 1000 day

administrator

4-27-18

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/23/2018 FORM APPROVED OMB NO. 0938-0391

MAND COPRECTION  34G009  3. WINS  STREET ADDRESS, CITY, STATE, JP CODE  TAG  STREET ADDRESS, CITY, STATE, JP CODE  STREET ADDRESS, CITY, STATE, JP CODE  STREET ADDRESS, CITY, STATE, JP CODE  TAG  STREET ADDRESS, CITY, STATE, JP CODE  TAG  SCREAM-CORRECTION SHOULD BE  COMMETON  (ALSO ADDRESS THAN OF CORNEL SERVED  STREET ADDRESS, CITY, STATE, JP CODE  STREET ADDRESS, CITY, STATE, JP CODE  TAG  COMMETON  STATE ADDRESS, CITY, STATE, JP CODE  STREET ADDRESS, CITY, STATE, JP CODE  STATE ADDRESS, CITY, STATE, JP CODE  STATES, ADDRESS, CITY, STATE, JP CODE  STAT	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULT	(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY	
MALNUT CREEK    STREET ADDRESS.CITY, STATE, 2P CODE   STREET ADDRESS.CITY, STATE, 2P CORPERTON.    GACH PROPERCY   STATEM ADDRESS   STATEM, 2P CORPERTON.   TAG	AND PLAN OF CORRECTION DENTIFICATION NO		IDENTIFICATION NUMBER:	A. BUILDING		GOMP	_ETED		
MALNUT CREEK    STREET ADDRESS.CITY, STATE, 2P CODE   STREET ADDRESS.CITY, STATE, 2P CORPERTON.    GACH PROPERCY   STATEM ADDRESS   STATEM, 2P CORPERTON.   TAG			34G009 R WNG		•				
WALNUT CREEK    SUMMARY STATEMENT OF DEFICIENCIES   PROUBERS PLAN OF CORRECTION   PREFER   (PLAN DEFICIENCY MUST are PRECEDED BY FULL   PREFER   (PLAN DEFICIENCY) WIST are PRECEDED BY FULL   PREFER   (PLAN DEFICIENCY) WIST are PRECEDED BY FULL   PREFER   (PLAN DEFICIENCY)   PREFER   PREFER DEFICIENCY)   PREFER   PREFER DEFICIENCY)   PREFER   (PLAN DEFICIENCY)   PREFER   PREFER DEFICIENCY)    W 350   Continued From page 1   education was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:    Client #30 had no evidence of education or new training to address deteriorating dental status.     Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase bushing".     Interview on 4/18/18 with the Facility Social Worker revealed the Dental Hygienist visited the facility on 2/317 to provide training to staff on better toothbrushing techniques. Find the facility on 2/317 to provide training to staff on better toothbrushing techniques are to tooth brushing.     Review on 4/18/18 of client #30's dental visit on 10/96/17 revealed the received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".     Review on 4/18/18 of client #30's dental visit on 10/96/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".     Review on 4/18/18 of client #30's dental visit on 10/96/17 revealed the Dentist visit on 10/96/17 revealed the Proversian and received an oral hygiene rating of "Poor".     Review on 4/18/18 of client #30's dental visit on 10/96/17 revealed the Dentist visit on 10/96/17 revealed the Proversian and V	<u> </u>			1	- C-	TREET ADDRESS CITY STATE ZID CODE	1 04/	18/2018	
Colbsboro, No. 27534   SAMAMY STATEMENT OF DEPICIENCIES   PROPRIET   PROPRI	WANE OF T	COVIDER OR OUR FEIER							
Major   Summer Streement of Percenting   Provides the Public   Provides of Public   P	WALNUT (	CREEK							
W 350 Continued From page 1 education was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "increase brushing."  Interview or evaled the Dential Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing techniques. The Destination of treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30's depends on direct care staff for all of his personal hygiene ration of freezed client #30's depends on direct care staff for all of his personal hygiene rating of "Poor".  Interview on 4/18/18 with the Q					G	GOLDSBORO, NC 27534			
W 350 Continued From page 1 education was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Cral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dentist was contacted after facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed the revealed the neceived a full mouth debitiment with fluoride treatment and received an oral hygiene needs and adult daily living skills (ADL). Further interview revealed the proprior interview for the staff are providing label to techniques will also determine if staff are providing label table.  W 350 tolerance of tooth brushing. The team will also determine if staff are providing label to receive daration on the who trapped on a life at first far are provided in proper tooth brushing to provide raining to staff or all the submines of the team has achieves deach person's oral hygiene received an oral hygiene received an oral hygiene rec				1	<b>!</b>				
W 350 Continued From page 1 education was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dentist was contacted after client #30's dental visit on 10/8/17 revealed the Dentist was contacted after toothbrushing techniques. The Social worker for the facility porvided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/8/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified intellectual Disabilities Professional (QIDP) revealed client #30'd depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		· ·		1	•				
ducation was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dential Hygienist visited the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of proper tooth brushing techniques.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's londividual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Gualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene reades and adult daily living skills (ADL). Further interview revealed there has		RESIDENTIAL ON ESCHIENTIAL MAGNING ONWATTON)							
ducation was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dential Hygienist visited the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of proper tooth brushing techniques.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's londividual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Gualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene reades and adult daily living skills (ADL). Further interview revealed there has	\A/ 250	Continued Francisco	<b>1</b>			tolares C. I. I. I. I.			
ducation was provided for the maintenance of good oral health for 1 of 8 audit clients (#30) The finding is:  Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dential Hygienist visited the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of the facility on 2/3/17 to provide ratining to state of proper tooth brushing techniques.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's londividual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Gualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene reades and adult daily living skills (ADL). Further interview revealed there has	VV 300			W 3	350	whereance of tooth brushing. The	e team (	06/15/2018	
If staff are not competent, they will receive duration or how to properly support the maintenance of good oral health.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide raining to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed the received a full mouth debridment with flouride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed the received a full mouth debridment with flouride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's lidividual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothoushing.  Further review of 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult dialy living skills (ADL). Further interview revealed there has		•				Will also determine it staff are	provid-		
Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentil Hygienist visited the facility of 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		_	1 of 8 audit clients (#30) The			ing proper tooth brushing technic	jues and		
Client #30 had no evidence of education or new training to address deteriorating dental status.  Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dental Hygienist visited the facility or 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		finding is:				if staff are not competent, they	will	1	
Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 22/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						receive education on how to prope	rly		
Review on 4/18/18 of client #30's record revealed he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dential Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene rating with received and or 11/18/18 revealed there has			t #30 had no evidence of education or new  support the support the health.  ew on 4/18/18 of client #30's record revealed  The team health.		support the maintenance of good of	ral			
he was seen by the Dentist on 11/18/16 and received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene reds and adult daily living skills (ADL). Further interview revealed there has		training to address of	leteriorating dental status.			health.			
received a "Poor Oral Hygiene rating" with recommendations to "Increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dentist was contacted after dient #30's dental visit on 11/18/16. Further interview revealed the Dentist was contacted after dient proper tooth brushing techniques.  Regarding client #30, a formal training objective will be implemented to increase to learner to tooth brushing. The best method of instruction will be determined after observations of the tooth brushing activity. The QP, Occupational Therapist, and Habilitation Specialist will work together to develop this formal training objective.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		Review on 4/18/18 of	of client #30's record revealed			The team has schoolided a dontal b	v rod mai al		
received a "Poor Oral Hygiene rating" with recommendations to "increase brushing."  Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/18. Further interview revealed the Dentist was contacted after client #30's dental visit on 11/18/18. Further interview revealed the Dential Hygienist visited the facility or 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30's and adult daily living skills (ADL). Further interview revealed there has		1				to provide educational terimina t	iygienisi		
Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						which will include a domestication	o starr,		
Interview on 4/18/18 with the Facility Social Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						proper tooth brushing techniques	n or		
Worker revealed the Dentist was contacted after client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		_				proper wor breaking tearingles.			
client #30's dental visit on 11/18/16. Further interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						Regarding client #30, a formal tr	aining		
interview revealed the Dental Hygienist visited the facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						objective will be implemented to	imme		
facility on 2/3/17 to provide training to staff on better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						tolerance to tooth brushing. The	hoet		
better toothbrushing techniques. The Social worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						method of instruction will be dot	ominod		
worker for the facility provided several inservice sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has			•			after observations of the tooth h	n ichino		
sheets which indicated all staff received inservice training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has									
training.  Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has						and Habilitation Specialist will	recapie	,	
Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has			led all stall received inservice			together to develop this formal t	WOLK roining		
Review on 4/18/18 of client #30's dental visit on 10/6/17 revealed he received a full mouth debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		training.				objective.	ганшв		
debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		Review on 4/18/18 of	of client #30's dental visit on						
debridment with fluoride treatment and received an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has		10/6/17 revealed he	received a full mouth			Monitoring to determine if the te	am has		
an oral hygiene rating of "Poor".  Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  Teeds will occur through monthly medical record reviews (each person receives a review every six months) completed by Nirsing. Aktitional monitoring will occur through tooth brushing observations completed by either of the following; QP, Nirsing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"		debridment with fluc	oride treatment and received			addressed each person's oral hygi	ene	ŀ	
Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  record reviews (each person receives a review every six months) completed by Nursing. Additional monitoring will occur through tooth brushing observations completed by either of the following; QP, Nursing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with 'poor''		an oral hygiene ratir	ng of "Poor".			needs will occur through monthly	medical		
Review on 4/18/18 of client #30's Individual Program Plan (IPP) dated 1/18/18 revealed no written training programs for toothbrushing.  Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  review every six months) completed by Nursing. Additional monitoring will occur through tooth brushing observations completed by either of the following; QP, Nursing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"						record reviews (each person recei	ves a		
written training programs for toothbrushing. Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  Nursing. Additional monitoring will occur through tooth brushing observations campleted by either of the following; QP, Nursing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"						review every six months) complete	d by		
Further review of the IPP revealed, "Doesn't like toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  bccur through tooth brushing observations completed by either of the following; QP, Nursing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"						Nursing. Additional monitoring w	) ill		
toothbrushing but will tolerate it sometimes."  Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  completed by either of the following; QP, Nursing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"						occur through tooth brushing obse	rvations		
Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  Nirsing, Social Worker, or Administrator. Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"						completed by either of the follow	ino: OP.		
Interview on 4/18/18 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  Documentation of these observations will be maintained for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with 'poor'		toothbrushing but will tolerate it sometimes."				Nursing, Social Worker, or Admini	strator.		
Disabilities Professional (QIDP) revealed client #30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  personal for review at the facility's monthly internal quality assurance meetings. One observation each month will be completed for all people with "poor"		Interview on 4/18/18	3 with the Qualified Intellectual			Documentation of these observation	ns will		
#30 depends on direct care staff for all of his personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  #30 depends on direct care staff for all passurance meetings. One observation each month will be completed for all people with "poor"						pe maintained for review at the f	acility'	s	
personal hygiene needs and adult daily living skills (ADL). Further interview revealed there has  meetings. One observation each month will be completed for all people with 'poor''		I .							
skills (ADL). Further interview revealed there has be completed for all people with "poor"		-						1	
						be completed for all people with	'poor''		
						ratings. One observations every	three		

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/23/2018 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		E .	PLE CONSTRUCTION	(X3) DATE	(X3) DATE SURVEY ——COMPLETED———		
		34G009	B. WING		l na	118/2018	
NAME OF PROVIDER OR SUPPLIER  WALNUT CREEK				STREET ADDRESS, CITY, STATE, ZIP CODE  5709 US 70 EAST  GOLDSBORO, NC 27534			
(X4) ID PREFIX		ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL	ID PREFIX			(X5) COMPLETION	
TAG		LSC-IDENTIFYING-INFORMATION)	TAG	CROSS-REFERENCED TO THE	E APPROPRIATE	DATE	
W <sub>.</sub> 350		e 2 no training developed to improving his oral hygiene	W 38	months will be completed "less than good" ratings	for people with	06/15/2018	



April 27, 2018

Ms. Sherri Capps, RN/Nurse Consultant I
Mental Health Licensure and Certification Section
Division of Health Service Regulation
2718 Mail Service Center
Raleigh, North Carolina 27699-2718

RE: Plan of Correction for Annual Recertification Survey completed April 18, 2018
Walnut Creek, 5709 U.S. Hwy 70 East, Goldsboro, NC 27534
MHL# 096-009

Dear Ms. Capps:

Enclosed is the Plan of Correction for the tags cited during the recent recertification survey at Walnut Creek.

Please do not hesitate to call if you have questions regarding this matter.

Sincerely,

Linda Woodard

Linda Woodard

Administrator

**Enclosures**