

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL040006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: DHSR - Mental Health B. WING _____	(X3) DATE SURVEY COMPLETED R 05/18/2018
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NAME OF PROVIDER OR SUPPLIER HOPEWELL	STREET ADDRESS, CITY, STATE, ZIP CODE 292 DOGWOOD LANE SNOW HILL, NC 28580	JUN 21 2018
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Lic. & Cert. Section

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	INITIAL COMMENTS A complaint and follow up survey was completed on May 18, 2018. The complaint was substantiated (intake #NC 00138833.) A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	<p>The Providing an Environment that is safe, Clean, orderly, attractive, and free of Odor for the individual we serve in the Hopewell house is very important to the Administrative team at Ambleside, Inc. Seeing that we have deficiencies in this area is Troubling to me, And I will personally ensure that all deficiencies are corrected in a rapid fashion. The following Corrections will be made by the Ambleside, Inc. Maintenance Supervisor:</p> <ul style="list-style-type: none"> - Back Storm Door will be repaired - New Couch has already been placed in the home. - All broken Blinds will be repaired or replaced - All living areas (shared) have been re-painted to cover all patched areas. - A new Door will be installed in the kitchen Pantry - The drawer in the kitchen that was missing a face will be Appropriately repaired 	
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are: Observation on 05/18/18 at approximately 12:30 am revealed the following: - Back storm door was off hinges at the top of the door. - Cushions on couch in living had peeling upholstery. - Blinds in 2 of the 3 windows in the living room had approximately 2 - 3 broken slats per window. - Four - Five unpainted patched areas approximately 4 - 5 inches in circumference were on the walls in the living room. - Facility kitchen pantry was missing door. - Kitchen microwave had 2 recently cooked corn dogs in their wrappers left in it.	V 736		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Director of Operations

(X6) DATE

6-5-18

Division of Health Service Regulation

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> - Window blinds over kitchen sink had approximately 2 - 4 broken slats. - Kitchen drawer had no drawer face. The drawer face was located beside the refrigerator in the kitchen. - Food splatter was spilled down the front of the kitchen stove. - Client #1's bedroom had foul smelling odor. <p>Bathroom near Client #1's bedroom:</p> <ul style="list-style-type: none"> - The toilet paper holder was broken. - The light fixture had 2 light bulbs missing and 1 bulb was not working. - The air vent over the sink was rusted. - One linen cabinet door had no hardware knob. <p>Bathroom near Client #5's Room:</p> <ul style="list-style-type: none"> - The towel rack was broken - The light fixture had 2 light bulbs not working. - Dried greenish liquid approximately 1 - 2 inch diameter was located on drawer under the bathroom sink. - Two - three dried blue - gray sticky spots on cabinet door under the bathroom sink. <p>Hallway</p> <ul style="list-style-type: none"> - One vacuum cleaner, a row of approximately 3-4 cardboard boxes of inventory was stacked next to wall. All of these items were partially blocking the back exit door. <p>Client #3 Bedroom</p> <ul style="list-style-type: none"> - Patched area on closet door showed signs of re-cracking upon touch. <p>Interview on 05/18/18 the Facility Maintenance Supervisor stated:</p> <ul style="list-style-type: none"> - He had notified the administrator about the need for a new couch. - He had talked with the Administration about repainting the facility. - He completed the work orders when they were submitted to him. 	V 736	<ul style="list-style-type: none"> - The Toilet Paper holder will be repaired in the Bathroom. - We will ensure all light bulbs in all fixtures are not burned out and are functioning properly. - The air vent over the sink will be cleaned of rust, or replaced - Any cabinet and/or dresser drawers missing knobs will have knobs installed immediately. - The towel Rack will be repaired - The back exit hallway will be cleared of any hindrance that could prevent easy exit. And if unable to be properly repaired, the closet door in individual #3's bedroom will be replaced. - I, the Director of Operations, will ensure that all of these repairs are done correctly, and in a timely fashion. - In Regards to the Cleanliness & Odor of the Home, the Regional Supervisor will ensure the paraprofessional staff at Hopewell do the following: <ul style="list-style-type: none"> - Clean the food splatter from the front of the kitchen stove. - Find and Eliminate the source and/or 	6/17/18
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HOPEWELL

STREET ADDRESS, CITY, STATE, ZIP CODE
**292 DOGWOOD LANE
SNOW HILL, NC 28580**

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V 736	Continued From page 2 - He would follow up with the repairs needed for the facility. Interview on 05/16/18 the Facility Residential Coordinator stated: - She had placed a work order in for a new couch for the facility. Interview on 05/18/18, the Director of Residential Services and Licensee had no additional information regarding the repair items discussed at exit. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736	Cause of the foul odor in Individual # 1's room. - Remove the dried Greenish liquid appx. 1-2 inches under the kitchen sink. - Remove the dried, blue-gray sticky spots on the door of the bathroom sink. + The Cleanliness of the home will be upkept by the Paraprofessional Staff. We will ensure the Cleanliness of the home through monthly inspections conducted by the Regional Group Home Manager. This individual will report any structural building deficiencies directly to the Ambleside, Inc. Maintenance Supervisor. The Maintenance Supervisor must correct all deficiencies within 5 business days.	6/17/18

