

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/20/2018
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G133	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/15/2018
NAME OF PROVIDER OR SUPPLIER FOREST BEND GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 47 S OAK STREET BREVARD, NC 28712	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 356	<p>COMPREHENSIVE DENTAL TREATMENT CFR(s): 483.460(g)(2)</p> <p>The facility must ensure comprehensive dental treatment services that include dental care needed for relief of pain and infections, restoration of teeth, and maintenance of dental health.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to show evidence comprehensive dental treatment was provided in a timely manner for 1 of 3 sampled clients (#4). The finding is:</p> <p>Review of the record for client #4, conducted on 5/15/18, revealed a dental consultation dated 4/11/17 documenting "severe periodontal disease-can only be treated by full mouth extractions. Periodontal disease has been unequivocally linked to heart disease and stroke". Further review of the record for client #4 revealed a subsequent dental consultation dated 7/11/17 which documented "changing treatment plan to request and make partials". On-going review of the record for client #4 revealed the most recent documentation of dental consultation was dated 8/10/17. Review of the 8/10/17 dental consultation revealed documentation stating "unable to make impressions. Pt. needs MD to prescribe 15 mg. Valium - this is my recommendation." Further review of the record for client #4 revealed documentation stating a team meeting was conducted on 8/22/17 related to the dentist's recommendation for extractions and a partial for client #4. Further review of documentation related to the 8/22/17 team meeting revealed the guardian has denied extractions and requested restorations if possible.</p>	W 356	<p>The nursing staff of RHA Fletcher successfully scheduled a dental appointment for Client #4 on May 31, 2018. Client #4 had a medication increase for his dementia and he had a severe reaction on May 31 and was unable to be transported to the appointment. He continues to experience medical complications. Once he is medically stable, nursing staff will re-schedule the appointment. The appointment will be made by June 30, 2018. In the future, the nursing staff will monitor the comprehensive dental treatment for all client's of Forest Bend Group Home to ensure that they receive treatment in a timely manner. The RN and the QP will monitor for compliance.</p>	6/30/18



LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: John Carith Administrator TITLE: Administrator (X6) DATE: 6/1/18

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 356	Continued From page 1 Interview conducted with the facility's nurse revealed client #4's guardian had denied consent for the full mouth extractions the dentist had recommended for client #4 related to concerns client #4 would not tolerate dentures, and may not eat properly if these extractions were completed. Continued interview with the nurse verified no further action had been taken regarding client #4's dental recommendation and none was scheduled at this time. This interview further verified no documentation was available related to information provided to client #4's guardian related to health risks related to severe periodontal disease. Therefore, the facility failed to provide treatment for the severe periodontal disease identified by the dentist on 4/11/17 for a period greater than one year.	W 356			