

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL076-055</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/08/2018</b>
--	---	---	---

NAME OF PROVIDER OR SUPPLIER  <b>THE OVERLOOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1342 NC HWY 42 EAST ASHEBORO, NC 27205</b>
---	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on June 8, 2018. Deficiencies were cited.</p> <p>The facility is licensed for the following service: 10A NCAC 27 G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 6/7/18 between 9 am and 10 am revealed:</p> <ul style="list-style-type: none"> <li>-Kitchen cabinet doors under the sink, below wall oven, and above the counter would not close securely.</li> <li>-Fabric on kitchen chairs was stained.</li> <li>-Frame of the sink cabinet was separated from the cabinet box.</li> <li>-Stained mat inside the cabinet below the sink.</li> <li>-Dark brown staining in the tile grout of the kitchen counter top.</li> <li>-Powder room door loose from the hinges. Rust staining on sink beneath faucets.</li> <li>-Finish on the top of the desk in the family room worn.</li> <li>-Blind on left side of front living room window</li> </ul>	V 736		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL076-055</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/08/2018</b>
--	---	---	---

NAME OF PROVIDER OR SUPPLIER  <b>THE OVERLOOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1342 NC HWY 42 EAST ASHEBORO, NC 27205</b>
---	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 736	<p>Continued From page 1</p> <p>broken and visible from the outside of the home.</p> <ul style="list-style-type: none"> <li>-Blinds broken, missing sections of the slats in client #2's bedroom.</li> <li>-No light fixture over the ceiling light in client #1's bedroom; the 2 exposed light bulbs were mismatched.</li> <li>-Baseboard heat/air register in master bathroom, client #4's bedroom was rusted. Corrosion on faucets and rust stained sink.</li> <li>-Floor in client #4's bedroom covered in small bits of debris.</li> <li>-Baseboard heat/air register in hallway damaged, rust present, separated from the wall.</li> <li>-Cobwebs at the front entry over mailbox, door bell, and siding.</li> <li>-Broken tiles on the front porch at the top of the steps.</li> <li>-Bricks on path leading to the front entrance to the home uneven.</li> </ul> <p>Interview on 6/7/18 the Group Home Manager stated:</p> <ul style="list-style-type: none"> <li>-He would have client #4 vacuum his room.</li> <li>-He had requested the ceiling fixture in client #1's room to be replaced with a fixture the client could not break.</li> <li>-The water was "hard" resulting in rust staining of the sinks, but he would try to clean it using a product for rust removal.</li> <li>-He would follow up on those things he could repair or replace.</li> </ul>	V 736		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and</p>	V 752		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL076-055</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/08/2018</b>
--	---	---	---

NAME OF PROVIDER OR SUPPLIER  <b>THE OVERLOOK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1342 NC HWY 42 EAST ASHEBORO, NC 27205</b>
---	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 752	<p>Continued From page 2</p> <p>visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interview, the facility failed to maintain water temperatures between 100-116 degrees Fahrenheit in areas of the facility where clients are exposed to hot water. The findings are:</p> <p>Observations on 6/7/18 between 9:30 am and 10 am revealed: -Water temperature in the powder room measured 118 degrees Fahrenheit. -Water temperature in client #4's master bath room measured 120 degrees Fahrenheit. -Water temperature in hall bath room measured 122 degrees Fahrenheit.</p> <p>Interview on 6/7/18 the Group Home Manager stated: -It took a long time for the water in the kitchen to get hot because of the distance to the hot water heater. (Kitchen sink measured 112 degrees Fahrenheit.) -He was not aware the water temperatures were too hot in the bathrooms. -He would contact his repairman to adjust the water temperature.</p>	V 752		