

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL011-369</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/05/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CYNTHIA'S PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>45 EYE VIEW ROAD CANDLER, NC 28715</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 6/5/18. One deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .1700 Residential Treatment for Children and Adolescents -Level III</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the Client bedroom flooring in the facility was not maintained in a clean, attractive manner. The findings are:</p> <p>Observations on 6/4/18 at 1:30 PM revealed the following items to be in need of cleaning or replacement: The facility's two client bedrooms were carpeted; the carpet had several dark stains throughout both rooms. These stains appeared in door entranceways and beside beds where use was greatest and spills apparently occurred over time. The carpet in in both client bedrooms also needed to have a general all purpose cleaning due to darkening of the carpeting from foot traffic.</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	Continued From page 1  Interview on 6/5/18 with the QP revealed: The carpet had been stained by client spills over time. Staff had attempted to spot clean areas where spills occurred. The QP was very cooperative and planned to attempt to steam clean the carpeting immediately.	V 736		