

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL055-058	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/30/2018
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NAME OF PROVIDER OR SUPPLIER TURNER I	STREET ADDRESS, CITY, STATE, ZIP CODE 317 TURNER STREET LINCOLNTON, NC 28092
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on May 30, 2018. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that before an offer of employment, the Health Care Personnel Registry (HCPR) is accessed and each incident of access filed in the appropriate business file affecting 1 of 3 audited staff (Staff #2). The findings are:</p> <p>Review on 5/30/18 of Staff #2's personnel file revealed: -Hire date of 4/9/18 -Employed as Direct Support Associate -HCPR accessed 5/23/18</p> <p>Interview on 5/30/18 with the Facility Administrator revealed:</p>	V 131		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 131	Continued From page 1 -She stated she did not know the reason this occurred but would look into it.	V 131		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 5/30/18 between 11:20-11:40 am revealed: -Client #3's bedroom was not safely maintained due to: -An unsecured baseboard was found lying against the wall where the bedroom window was located; -There was no threshold plate between Client #3's bedroom and the hallway which resulted in a gap in the floor between the rooms; - Significant black stains were found on a baseboard in Client #3's bedroom near the chest of drawers; -The black stained baseboard was located on the bedroom wall that adjoined Client #3's bathroom wall; -Client #3 and Client #4's shared bathroom was not maintained in a safe and attractive manner due to: -A large hole was found in the wall and located</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>behind the toilet which exposed the back of Client #3's bedroom wall; -The wall around the sink vanity was unpainted.</p> <p>Interview on 5/30/18 with the House Manager revealed: -Client #3 had Cerebral Palsy and used a wheelchair for mobility; -Repair work had been done by maintenance staff to Client #3's bedroom floor 2-2 ½ weeks ago to address the soft spots in the floor; -She stated that she was uncertain about whether the floor was adequately repaired because she still felt soft spots on Client #3's bedroom floor; -There had been water damage to Client #3's bedroom floor from Client #3 and Client #4's bathroom approximately 6 months ago; -Water from Client #3 and Client #4's bathroom had seeped through a pin-sized hole and into Client #3's bedroom wall and floor; -Maintenance staff had been trying to determine the source of the water leak in the bathroom; -It had not been determined if the black stains on the baseboard in Client #3's bedroom was rotten wood or black mold; -The maintenance staff had not returned to the facility to do any further repairs to Client #3's bedroom and bathroom.</p> <p>Interview on 5/30/18 with the Qualified Professional revealed: -She was aware of the aforementioned repair needs to Client #3's bedroom and bathroom; -She stated there was a water leak into Client #3's bedroom from Client #3's bathroom about 6 months ago; -Maintenance staff had been aware of the facility repair needs for about 6 months; -Maintenance staff had replaced wood supports under the floor to address the soft spots in Client</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>#3's floor 2 weeks ago;</p> <ul style="list-style-type: none"> -She was concerned about the level of support to Client #3's bedroom floor because of the soft spots that had been caused by water damage; -Maintenance staff had not returned to the facility from 2 weeks ago to do any further work on the facility; -She stated the maintenance staff had been called multiple times to come to the facility and complete the repair work but did not show up. <p>Interview on 5/30/18 with the Facility Administrator revealed:</p> <ul style="list-style-type: none"> -She had made numerous efforts since 11/2017 to get the maintenance staff to do the repairs to Client #3's bedroom and bathroom; -She stated that 2-2 ½ weeks ago the maintenance staff showed up to work on Client #3's bedroom floor but had not returned to the facility; -The maintenance staff was 1 individual and employed by the property owner; -She had notified the property owner about the uncompleted repair work; -She stated that the licensee's corporate safety personnel had been out to the facility between 5/8/18-5/10/18 and were concerned about the unfinished repair work to the facility; -She would communicate the state-cited deficiency to the property owner. 	V 736		