



DHSR - Mental Health

JUN 01 2018

Plan of Correction:
DHSR- Follow up Survey 5/22/18
MHL # 071-027 (Rainbow Farms)

Lic. & Cert. Section

1. 27G .0209 (C) Medication Requirements- V 118: Medication Administration

- ~~All MARs will be compared to the FL-2 for that corresponding person. The MAR will then be compared to the medications picked up for the month. This will be done monthly by the QP or the Programs Director.~~
- All labels on medications will be compared to the MAR, which will be compared to the written physician's order by the QP or Programs Director on a monthly basis when medications and MARs are picked up.
- During the intake of the monthly medications, once picked up, QP or Programs Director will make sure all medications on the MAR are present and any medications on the MAR that are not present, will be called in and picked up.
- MARs will accurately document medication administration by staff during times of the day when medications are to be given. Staff will complete all required areas of the MAR (front and back) per the medication. This will be assured by the QP or the Programs Director.
- As needed, any medications no longer prescribed to a resident will have that the medication was discontinued filed in the corresponding resident's file with other prescriptions.
- Any discontinued medications will be disposed of properly as needed.



Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL071-027	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/22/2018
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NAME OF PROVIDER OR SUPPLIER RAINBOW FARMS	STREET ADDRESS, CITY, STATE, ZIP CODE 200 ISLAND CREEK ROAD ROCKY POINT, NC 28457
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V 000	INITIAL COMMENTS	V 000		
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V 118	<p>A complaint and follow up survey was completed on May 22, 2018. The complaint was unsubstantiated (intake #NC00138549). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118	<p>DHSR - Mental Health</p> <p>JUN 01 2018</p> <p>Lic. & Cert. Section</p>	
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Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record reviews the facility failed to administer medications as ordered by the physician and maintain a current MAR affecting 3 of 3 clients audited. The findings are:</p> <p>Finding #1: Review on 5/21/18 of client #1's record revealed: -27 year old male admitted 6/10/09. -Diagnoses included autism and severe mental retardation. -Orders dated 7/21/17 included: -Sertraline 50 mg (milligrams) daily in the morning (depression, panic attacks, obsessive compulsive disorder) -Clonazepam 1 mg TID (3 times daily) (Anxiety) -FL-2 dated 1/23/18 orders included: -Sertraline 10 mg daily in am -Clonazepam 1 mg daily -Oxcarbazepine 600 mg twice daily -Ipratropium 0.03 % nasal spray, 2 sprays in each nostril daily PRN (as needed) (runny nose caused by cold or seasonal allergies) -QC gentle laxative 10 mg suppository every other day PRN constipation -Fish oil softgel 1200 mg in am (Dietary Supplement) -Multivitamin gummy 2 tablets daily in am (Supplement) -Melatonin 3 mg at bedtime (Insomnia) -Order dated 3/23/18 for Lorazepam 1 mg, 2</p>	V 118		

Division of Health Service Regulation

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V 118	Continued From page 2 tablets PRN for agitation (Anxiety)	V 118		
	<p>-Orders dated 4/30/18: -Lorazepam 1 mg TID, PRN -Clonazepam 1 mg TID -Diazepam 2 mg 1.5 tablets in am, 1 in afternoon, and 1 in the evening (Anxiety) -No orders documented to clarify any FL-2 orders dated 1/23/18.</p> <p>Review on 5/21/18 of client #1's March, April, and May 2018 MARs revealed: -Sertraline 50 mg every morning transcribed and documented daily at 7am (most recent order was the FL-2 dated 1/23/18 that read to administer 10 mg daily). -Clonazepam 1 mg TID transcribed and documented at 7 am, 12 noon, and 7 pm from 3/1/18 - 4/29/18 (most recent order prior to 4/30/18 was the FL-2 dated 1/23/18 that read, Clonazepam 1 mg daily). -The following 1/23/18 FL-2 orders were not transcribed to the MARs: -Fish oil softgel 1200 mg in am -Multivitamin gummy 2 tablets daily in am -Melatonin 3 mg at bedtime -Documentation on May 2018 MAR that client #1 received Lorazepam 2 mg on 5/8/18 at 5:20 pm and 5/19/18 at 6:40 pm as a PRN medication for aggression. (order had changed 4/30/18 to Lorazepam 1 mg). -Oxcarbazepine 600 mg twice daily transcribed to be administered at 7 am and 7 pm. No documentation client #1 received the 7 am dose on 5/3/18. -Diazepam 2 mg 1.5 tablets in am, 1 in afternoon, and 1 in the evening transcribed to be administered at 7 am, 12 noon, and 7 pm. No documentation client #1 received the 12 noon dose on 5/13/18. -Clonazepam 1 mg TID transcribed to be</p>			

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V 118	<p>Continued From page 3</p> <p>administered at 7 am, 12 noon, and 7 pm. No documentation client #1 received the 12 noon dose on 4/30/18 and 5/13/18.</p> <p>-Ipratropium 0.03 % nasal spray, 2 sprays in each nostril daily PRN and QC gentle laxative 10 mg suppository every other day PRN constipation were transcribed to the MARs. (None had been documented as administered.)</p> <p>Observations on 5/22/18 at 12:42 pm of client #1's medications on hand revealed: -The following medications were not on hand: -Ipratropium 0.03 % nasal spray -QC gentle laxative 10 mg suppository -Fish oil softgel 1200 mg capsules -Multivitamin gummy tablets -Melatonin 3 mg tablets -The bubble pack of Lorazepam 1 mg tablets read, dispense date 4/3/18; directions read to administer 2 tablets daily as needed for agitation.</p> <p>Interview on 5/22/18, during observations of client #1's medications on hand, Staff #1 stated: -He believed client #1's Ipratropium 0.03 % nasal spray had been discontinued. -There were no QC gentle laxative 10 mg suppositories on hand, unless they were in the refrigerator upstairs. (There were none on hand in the refrigerator.)</p> <p>Finding #2: Review on 5/21/18 of client #2's record revealed: -53 year old male admitted 9/1/11. -Diagnoses included autistic disorder, impulse control disorder, moderate mental retardation, gastroesophageal reflux disease (GERD), allergic rhinitis, contact dermatitis, and urinary incontinence. -FL-2 dated 7/19/17 included the following medication orders:</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Sertraline 100 mg, 1.5 tablets in the morning -Oxybutinin 10 mg in the morning for urinary incontinence -Esomeprazole 40 mg daily for GERD -Calcium 600 mg and Vitamin D 200 mg twice daily (Supplement) -Order dated 11/9/17 for Ibuprofen 800 mg QID four times daily. (Pain) -Order dated 11/9/17 for Hydrocodone/APAP 5-325, 1-2 tabs every 4-6 hours PRN(Pain) -Order dated 5/15/18 for Amlactin 12 % lotion, apply to right and left foot every 12 hours for 2 weeks, then PRN for Xerosis cutis. <p>Review on 5/21/18 of client #2's March, April, and May 2018 MARs revealed:</p> <ul style="list-style-type: none"> -Sertraline, Oxybutinin, and Esomeprazole 40 mg were scheduled to be administered at 7 am daily. None of the medications had been documented as administered at 7 am on 3/23/18. -Amlactin 12 % lotion was scheduled to be administered at 7 am and 7 pm. The lotion had not been documented as administered at 7 am on 5/18/18 and 5/20/18. -March 2018 MAR: Ibuprofen 800 mg was scheduled to be administered QID starting 3/21/18 at 4 pm, 10 pm, 4 am, and 10 am. The Ibuprofen was not documented as administered at 10 pm on 3/26/18 and 3/29/18. The Ibuprofen was not documented as administered at 4 am from 3/26/18 - 3/30/18. -Hydrocodone/APAP 5-325 was not transcribed onto the May 2018 MAR. <p>Observations on 5/22/18 at 12:38 pm of client #2's medications on hand revealed:</p> <ul style="list-style-type: none"> -Bubble pack of Hydrocodone/APAP 5-325, label read dispense date of 3/22/18 and the quantity dispensed was 20 tablets. -There were 16 Hydrocodone tablets on hand. 	V 118		

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V 118	Continued From page 5	V 118		
	<p>Finding #3: Review on 5/21/18 of client #3's record revealed: -18 year old male admitted 8/4/17. -Diagnoses included autistic disorder and moderate intellectual disabilities. -Order dated 2/7/18 for Clonidine 0.1 mg in the am and at bedtime. (high blood pressure; may be used for behavioral disorders, i.e. impulsivity, inattention, and hyperactivity) -Order dated 1/23/18 (FL-2) for Melatonin 3 mg at bedtime. -Order dated 1/23/18 (FL-2) for GS dandruff Shampoo, use on Monday, Wednesday, and Fridays -Order dated 1/16/18 for Cannabis Oil, 3 drops daily (Supplement, Stress, Anxiety)</p> <p>Review on 5/21/18 of client #3's March, April, and May 2018 MARs revealed: -Clonidine 0.1 mg scheduled to be administered at 7 am and 7 pm. Medication was not documented as administered on 3/17/18 or 3/31/18 at 7 pm. -Melatonin was scheduled to be administered at 7 pm. Medication was not documented as administered on 3/17/18. -GS Shampoo had not been documented in March 2018: 3/2/18 (Friday), 3/5/18 (Monday), 3/9/18 (Friday), 3/12/18 (Monday), 3/14/18 (Wednesday), 3/16/18 (Friday), 3/21/18 (Wednesday). -GS Shampoo had not been documented in April 2018: 4/23/18 (Monday), 4/27/18 (Friday), 4/30/18 (Monday). -GS Shampoo had only been documented 2 times in May, on 5/2/18 and 5/11/18. -Cannabis Oil had not been transcribed onto the May 2018 MAR and none had been documented as administered in May 2018.</p>			

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V 118	Continued From page 6	V 118		
	<p>Interview on 5/22/18 the Program Director stated: -The medication orders on client #1's FL-2 dated 1/23/18 that were different than his MARs were errors. No one had identified these discrepancies or called the physician for clarification. -Client #1's primary care physician had written the order dated 4/30/18 for his PRN Lorazepam until he could be seen by his psychiatrist. -Client #2 had tooth extractions in March 2018 and April 2018. The dentist had given time limited orders for the Ibuprofen and Hydrocodone for dental pain. He ordered the Ibuprofen to be administered on a routine schedule every 6 hours for 7 days after each procedure. In March 2018 the first dose was administered when the client returned home at 4 pm, and the doses scheduled every 6 hours from that initial dosing time. The staff probably did not want to awaken the client for the 4 am doses on 3/26/18 - 3/30/18. The Hydrocodone was not written to be refilled, so once the medication had been depleted it would have been removed from the MAR.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>			