

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-871	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/23/2018
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NAME OF PROVIDER OR SUPPLIER GLORIOUS HOME CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 4418 KARLBROOK LANE RALEIGH, NC 27616
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual and Follow-Up Survey was completed May 23, 2018. A Deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or</p>	V 290		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 290	<p>Continued From page 1</p> <p>more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to implement staff-clients rations above the minimum to respond to individualized client needs for one of two clients (#2). The findings are:</p> <p>Review on 05/17/18 of client #2's record revealed: -Admission Date: 03/29/18 -Diagnoses which include: Autism Spectrum, Intellectual Developmental Disability, Conduct Disorder, Attention Deficit Hyperactivity Disorder, Paraphilia, Intermittent Explosive Disorder, Bipolar, Anxiety Disorder and Oppositional Defiant Disorder -Treatment plan dated 03/29/18 listed 1:1 supervision in the community and at school.</p> <p>Observation on 05/17/18 at 2:00 PM revealed staff #1 on with clients #1 and #2 at the group home.</p>	V 290		

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V 290	<p>Continued From page 2</p> <p>During interview on 05/18/18, staff #1 reported about client #2: -1:1 services should be provided at all times due to his inappropriate sexual desires and behaviors. -The school provided the 1:1 services at school and the home provided the 1:1 services when he was at the home -She was the only staff on duty and school was closed</p> <p>During interview on 05/18/18-05/22/18, client #2's Care Coordinator and his Qualified Professional reported client #2 was to have 1:1 at all times.</p> <p>During interview on 05/23/18, the Licensee reported: -Due to legal matters with the management company, she had not been able to access to the physical property or was involved in the overall operations of the group home for an estimated year or longer -Currently, the management company provided oversight to the staff and managed the cases of the clients. -She was not aware client #2 required 1:1 services. She would discuss with the management company</p>	V 290		