

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL018-096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 05/17/2018
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NAME OF PROVIDER OR SUPPLIER CHANGING LIVE NOW #3	STREET ADDRESS, CITY, STATE, ZIP CODE 4675 HICKORY LINCOLNTON HIGHWAY NEWTON, NC 28658
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and limited follow up survey for the Type B was completed on 5/17/18. The complaint was substantiated (NC00138030). Deficiencies were cited. This was a limited follow up survey, only (V118) 10A NCAC 27G .0209 Medication Requirements and (V179) 10A NCAC 27G .1301 Scope were reviewed for compliance. The following were brought back into compliance: (V118) 10A NCAC 27G .0209 Medication Requirements and (V179) 10A NCAC 27G .1301 Scope.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p>	V 000		
V 115	<p>27G .0208 Client Services</p> <p>10A NCAC 27G .0208 CLIENT SERVICES</p> <p>(a) Facilities that provide activities for clients shall assure that:</p> <p>(1) space and supervision is provided to ensure the safety and welfare of the clients;</p> <p>(2) activities are suitable for the ages, interests, and treatment/habilitation needs of the clients served; and</p> <p>(3) clients participate in planning or determining activities.</p> <p>(h) Facilities or programs designated or described in these Rules as "24-hour" shall make services available 24 hours a day, every day in the year, unless otherwise specified in the rule.</p> <p>(c) Facilities that serve or prepare meals for clients shall ensure that the meals are nutritious.</p> <p>(d) When clients who have a physical handicap are transported, the vehicle shall be equipped with secure adaptive equipment.</p> <p>(e) When two or more preschool children who require special assistance with boarding or riding</p>	V 115		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 115	<p>Continued From page 1</p> <p>in a vehicle are transported in the same vehicle, there shall be one adult, other than the driver, to assist in supervision of the children.</p> <p>This Rule is not met as evidenced by: Based on interview and record review the facility failed to provide supervision to ensure the safety and welfare for 3 of 3 audited clients (#1, #2, #3). The findings are:</p> <p>Review on 5/16/18 of the record for Client #1 revealed: -Admission date of 2/13/18, age 9. -Diagnoses of Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder-Predominately Hyperactive/Impulsive.</p> <p>Review on 5/16/18 of the record for Client #2 revealed: -Admission date of 1/24/18, age 9. -Diagnoses of Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder and Intermittent Explosive Disorder.</p> <p>Review on 5/16/18 of the record for Client #3 revealed: -Admission date of 3/24/18, age 9. -Diagnoses of Post-Traumatic Stress Disorder and Attention Deficit Hyperactivity Disorder-Predominately Hyperactive/Impulsive.</p> <p>Interview attempted x3 with Client #1 on 5/16/18 without success. Telephone calls to guardian on 5/16/18 and</p>	V 115		

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V 115	<p>Continued From page 2</p> <p>5/17/18 with guardian for Client #1, messages left for return call without success.</p> <p>Interview on 5/16/18 with Client #2 revealed: -He had observed Staff #1 asleep while on shift at the facility. -Staff #1 did not work at the facility much anymore. -Sometimes two staff were now present in the afternoon.</p> <p>Interview on 5/16/18 with Client #3 revealed: -Client #3 had never observed Staff #1 sleeping while he was awake. -Staff #1 occasionally worked at the facility. -He felt safe at the facility.</p> <p>Interview on 5/17/18 with Staff #1 revealed: -He was "dozing" when the guardian returned home from day treatment with Client #1. -Staff #1 did not sleep on shift at the facility. -He had a sleeping condition, sleep apnea and was working a lot of hours when he dozed off on this day. -After the incident he requested the licensee cut back on his hours because the sleep condition was getting worse and he did not want to place the clients at risk. -The licensee worked it out to reduce the number of shifts. -Staff #1 had not worked at the facility in a couple of weeks.</p> <p>Interview on 5/16/18 with Staff #2 revealed: -She did the schedule for the facility. -She was not aware of any staff sleeping on 1st or 2nd shift at the facility. -Staff #1 was utilized very little at the facility and primarily was on 3rd shift. -During the busy time at the facility from 4pm to 7</p>	V 115		

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V 115	<p>Continued From page 3</p> <p>or 8pm she was trying to schedule 2 staff whenever possible. -She had no concerns regarding staff supervision of clients at the present time.</p> <p>Interview on 5/17/18 with the Qualified Professional revealed: -The guardian for Client #1 made the licensee aware of the one incident when she returned her client to the facility and Staff #1 was asleep on the couch. -The schedule for Staff #1 was greatly scaled back after this incident. -She was not aware of any additional incidents of sleeping after this incident.</p> <p>Interview on 5/16/18 with the licensee revealed: -The guardian for Client #1 reported Staff #1 was asleep on the couch when she returned her client to the facility. -Since the incident Staff #1 was utilized very little and primarily on third shift. -He was currently in the process of trying to hire some new staff for the facility.</p>	V 115		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain the building in a clean,</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>attractive, and orderly manner and free from offensive odor. The findings are:</p> <p>Observation on 5/17/18 at 11:21am of the bedroom for Client #1 and Client #2 revealed:</p> <ul style="list-style-type: none"> -Odor of urine in the room. -Quilt on the bed was placed on top of a sheet which was urine soaked. -No blind or covering on windows. <p>Interview on 5/17/18 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Client #2 had a brief period of incontinence during nighttime hours. -He was treated for the issue and staff was made aware to limit fluids after 7:00pm. -Staff should have checked the bedding. -Overall she had no concerns regarding the cleanliness of the home. 	V 736		