

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-100	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/17/2018
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NAME OF PROVIDER OR SUPPLIER FREEDOM CARE SERVICIES, LLC #4	STREET ADDRESS, CITY, STATE, ZIP CODE 3560 BUNNLEVEL ERWIN ROAD ERWIN, NC 28339
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on May 17, 2018. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27 G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to conduct disaster drills under conditions that simulate emergencies. The findings are:</p> <p>Review on 5/17/18 of facility records revealed: -There were no disaster drills conducted for 2017/2018.</p> <p>Interview with client #1 on 5/17/18 revealed: -Staff had done several fire drills with them.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>-He did not recall staff ever doing a disaster drill.</p> <p>Interview with client #2 on 5/17/18 revealed: -Staff had never conducted a disaster drill with them.</p> <p>Interview with client #3 on 5/17/18 revealed: -He was admitted to the home in October 2017. -Staff had never done any type of disaster drill with them.</p> <p>Interview with staff #1 on 5/17/18 revealed: -They did several fire drills with the clients. -Staff had never conducted disaster drills with the clients. -She was not aware staff were supposed to conduct disaster drills. -She confirmed staff failed to conduct disaster drills under conditions that simulate emergencies.</p> <p>Interview with the Licensee/Qualified Professional on 5/17/18 revealed: -It just recently came to her attention that staff were not conducting disaster drills. -She had talked to staff in the past about doing fire and disaster drills. -She confirmed staff failed to conduct disaster drills under conditions that simulate emergencies.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to keep the MAR current affecting one of three clients (#1). The findings are:</p> <p>Review on 5/16/18 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 10/5/17. -Diagnosis of Schizophrenia. -Physician's order dated 5/7/18 for Clozapine 100 mg, one tablet in the morning, Benzoyl Peroxide 5% wash, use for showers and Vitamin D 50,000 IU, one capsule once a week on Fridays. -The May 2018 MAR had blank boxes for 	V 118		

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V 118	<p>Continued From page 3</p> <p>Clozapine 100 mg on 5/10 PM and 5/13 PM. Staff were documenting daily that the Vitamin D 50,000 IU was administered.</p> <p>-The April 2018 MAR had blank boxes for Benzoyl Peroxide 5% wash on 4/23 through 4/25. Staff documented on 4/1 through 4/8 that the Vitamin D 50,000 IU was administered.</p> <p>-The March 2018 MAR had the following: Staff were documenting daily that the Vitamin D 50,000 IU was administered.</p> <p>Interview with the Licensee/Qualified Professional on 5/16/18 revealed:</p> <p>-She thought staff possibly forgot to document that medications were being administered.</p> <p>-There were no issues with clients getting their prescribed medications.</p> <p>-Staff did document the Vitamin D daily, however client #3 only get that medication once a week.</p> <p>-The pharmacy would only send four Vitamin D pills a month.</p> <p>-She confirmed facility staff failed to keep the MAR current for client #3.</p>	V 118		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with</p>	V 121		

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V 121	<p>Continued From page 4</p> <p>corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to obtain drug reviews every six months for two of three clients (#2 and #3) who received psychotropic drugs. The findings are:</p> <p>a. Review on 5/16/18 of client #2's record revealed: -Admission date of 10/5/17. -Diagnoses of Schizophrenia-Paranoid Type, Major Depression Disorder, Hypertension, Chronic Obstructive Pulmonary Disease and Renal Insufficiency. -Physician's order dated 3/22/18 for Risperidone 3 mg, two tablets at bedtime and Trazodone 50 mg, one tablet as needed for sleep. -Physician's order dated 11/2/17 for Lithium Carbonate 300 mg, one capsule two times daily. -The May 2018 MAR revealed client #2 was administered the Trazodone 50 mg on 5/11 through 5/15. Client #2 was administered the Risperidone 3 mg and Lithium Carbonate 300 mg on 5/1 through 5/15. -There was no evidence of a six months psychotropic drug review for client #2.</p> <p>b. Review on 5/16/18 of client #3's record revealed: -Admission date of 10/5/17. -Diagnosis of Schizophrenia. -Physician's order dated 5/7/18 for Clozapine 25 mg, one tablet in the morning; Clozapine 100 mg, one tablet in the morning and two tablets at bedtime; Lithium Carbonate 300 mg, three capsules at bedtime and Trazodone 100 mg, two</p>	V 121		

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V 121	<p>Continued From page 5</p> <p>tablets at bedtime.</p> <ul style="list-style-type: none"> -The May 2018 MAR revealed client #3 was administered the above medication daily. -There was no evidence of a six months psychotropic drug review for client #3. <p>Interview with the Licensee/Qualified Professional on 5/17/18 revealed:</p> <ul style="list-style-type: none"> -She was not aware a drug review was required for clients who took psychotropic medications. -She confirmed the six months psychotropic drug review for clients' #2 and #3 were not completed. 	V 121		