

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411155	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/16/2018
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NAME OF PROVIDER OR SUPPLIER EMERYWOOD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 2206 EMERYWOOD ROAD GREENSBORO, NC 27403
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 5/16/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F A Facility in a Private Residence, Which Serves No More Than Three Adult Clients Whose Primary Diagnoses is Mental Illness, or Three Adult Clients or Three Minor Clients Whose Primary Diagnoses is a Developmental Disability.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview, the facility staff failed to ensure drugs administered to clients were recorded immediately after administration, in client's Medication Administration Record (MAR) and failed to keep medications on hand, for 1 of 1 client (client #1). The findings are:</p> <p>Review on 5/16/18 of client #1's record revealed: -an admission date of 1/1/17; -diagnoses of Attention Deficit Hyperactivity Disorder, Mood Disorder, Oppositional Defiant Disorder, Bipolar Disorder, Moderate Intellectual Disability, and 4th Duplicate Chromosome -an order by a physician dated 4/12/18 to take Benztropine (used to treat involuntary movement) .5 milligrams twice daily.</p> <p>Observation at 3:03 pm on 5/16/18 of medications on hand revealed: -Benztropine .5 milligrams was available; -Cetirizine (used to treat allergies) 10 milligrams, take daily was available; -Benztropine and Cetirizine were dispensed on 4/16/18; -Melatonin Time Release (used to regulate sleep) 10 milligrams, 1-2 at bedtime as needed was not available.</p> <p>Review on 5/16/18 of client #1's MAR revealed:</p>	V 118		

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V 118	Continued From page 2 -Benzotropine was not listed as a medication; -Cetirizine was not listed as a medication; -Melatonin was listed. Interview on 5/16/18 with the Provider revealed: -client #2's Melatonin was at his Guardian's home rather than at the facility; -he didn't think that he had to keep over the counter medications on hand at the facility; -Benzotropine and Cetirizine were not on the MAR yet as the medications had been recently ordered.	V 118		
V 289	27G .5601 Supervised Living - Scope 10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or (2) two or more adult clients. Minor and adult clients shall not reside in the same facility. (c) Each supervised living facility shall be licensed to serve a specific population as designated below: (1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses; (2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other	V 289		

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V 289	<p>Continued From page 3</p> <p>diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the</p>	V 289		

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V 289	<p>Continued From page 4</p> <p>facility failed to operate under the scope for which it was licensed affecting 2 of 2 clients (clients #1 and #2). The findings are:</p> <p>Review on 5/16/18 of the facility's license revealed the facility was licensed for the following service category: 10A NCAC 27G .5600F A Facility in a Private Residence, Which Serves No More Than Three Adult Clients Whose Primary Diagnoses is Mental Illness, or Three Adult Clients or Three Minor Clients Whose Primary Diagnoses is a Developmental Disability.</p> <p>Review on 5/16/18 of client #1's record revealed: -an age of 22 years old; -an admission date of 1/1/17; -diagnoses of Attention Deficit Hyperactivity Disorder (ADHD), Mood Disorder, Oppositional Defiant Disorder, Bipolar Disorder, Moderate Intellectual Developmental Disability and 4th Duplicate Chromosome.</p> <p>Review on 5/16/18 of client #2's record revealed: -an age of 13 years old; -an admission date of 5/14/18; -diagnoses of Autism, ADHD, Temper Tantrums, Sleep Disorder, Severe Intellectual Disability; Sensory Integration Disorder of Childhood, Pica, Primary Nocturnal Enuresis, Poor Weight Gain, and Skin Picking Habit.</p> <p>Interview on 5/16/18 with the Provider revealed: -"I have been doing this a long time and I questioned combining adults and children in the facility;" -the Licensee had informed him that there were no issues with combining adults and minors in the facility.</p> <p>Interview on 5/16/18 with the Licensee revealed:</p>	V 289		

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V 289	<p>Continued From page 5</p> <p>-he had been informed by the local management entity-managed care organization and his Qualified Professional that he was allowed to move a minor client into the facility that was already serving an adult client;</p> <p>-"there's so many rules and I'm still learning;"</p> <p>-he had allowed client #2 to be admitted to the facility as an emergency placement as a favor to his Guardian;</p> <p>-"I explained to them [the Guardian] what my setting was and they were ok with it;"</p> <p>-a request for a waiver to place client #2 at the facility had not been submitted to the Department of Health and Human Services.</p>	V 289		