



Tammy Lynn Center for Developmental Disabilities

739 Chappell Drive | Raleigh, NC 27606 | Office (919) 832-3909 | Fax (919) 755-7421 | www.tammylynncenter.org

Holly J. Richard, President & CEO
TLC Operations, Inc.

May 14, 2018

DHSP - Mental Health

MAY 14 2018

Mental Health Licensure/Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

Lic. & Cert. Section

Re: Annual & Survey complaint and follow up survey for 209 Rose Street Home (MHL092-267) and Annual Surveys for 413 Ralph Drive, Cary (MHL092-676) and Annual Survey for 303 N Montreal Court, Cary (MHL092-698)

To Whom It May Concern:

Enclosed please find the above mentioned plan of corrections for TLC Operations, Inc. d/b/a Tammy Lynn Center for Developmental Disabilities. We appreciate your efforts to ensure our Center is doing everything possible to provide the best services and support possible to the individuals we serve and their families.

If you have any questions, please do not hesitate to call.

Sincerely,

Holly Richard
President & CEO

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/26/2018
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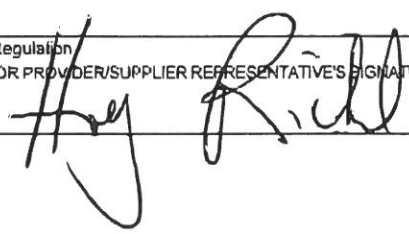
NAME OF PROVIDER OR SUPPLIER MONTREAL COURT HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 303 NORTH MONTREAL COURT CARY, NC 27511
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	INITIAL COMMENTS An annual survey was completed 4/25/18. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	<p>DHSR - Mental Health</p> <p>MAY 14 2018</p> <p>Lic. & Cert. Section</p>	
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation record review and interview the governing body failed to assure the facility was maintained in a safe and attractive manner. The findings are: Observation on 4/24/18 at approximately 4:00 PM revealed:	V 736		6/25/2018

	<ul style="list-style-type: none"> - two holes in the wall above client #2's head board the size of a grapefruit and tangerine - a patched area to drywall peeled back on the wall to the left of the closet in client #1's room - the cover to the oven door in the kitchen was missing <p>Review on 4/24/18 of client #2's record revealed:</p> <ul style="list-style-type: none"> - an Individual Support Plan dated 10/1/17 with diagnoses including Autism Spectrum Disorder, and Severe Intellectual Disability Disorder - a Behavior Intervention Plan dated 2/8/18 with 		<p>Oven was replaced on 5/10/18 with a conventional oven. Monthly home inspections will be conducted by TLC maintenance staff and documented on the group home checklist. QP will review any maintenance concerns and coordinate maintenance with the Property department. Property manager and COO will review to be sure maintenance issues are addressed on a consistent basis</p>	6/25/2018
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Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE
President & CEO

(X6) DATE
5/14/2018

Division of Health Service Regulation

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V 736	Continued From page 1 a goal addressing the reduction of anxiety in which self injurious behavior is displayed and property destruction - hospital discharge instructions dated 4/21/18 with information indicating client #2 was diagnosed and treated for contusions of his hand During an interview on 4/24/18, the Residential Coordinator reported: - client #2 punched holes in his bedroom wall recently and was taken to the emergency room - client #1 caused the damage to the wall in his room by picking at an area that had recently been patched - the cover to the oven door was being replaced	V 736		

TAMMY LYNN CENTER FOR DEVELOPMENTAL DISABILITIES

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CENTER
FAX TRANSMITTAL

TO: Mental Health Licensure/Certification Section **FAX:** 919-715-8078

RE: Annual, Complaint and Follow-up Survey completed April 26, 2018

FROM: Holly Richard, President & CEO

DATE: 5/14/18

NUMBER OF PAGES INCLUDING COVER SHEET: 16

COMMENTS: _____

DHSR - Mental Health
MAY 14 2018
Lic. & Cert. Section

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