STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0601020	A. BUILDING: _____ B. WING _____	05/14/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JOYCE ROBINSON HOME	3306 HENDRICK CHAPEL LANE CHARLOTTE, NC 28216

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 5/14/18. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	Continued From page 1	V 118		

This Rule is not met as evidenced by:
Based on records review, interviews and observations, the facility failed to ensure the MARS were kept current and medications administered were recorded immediately after administration. for 2 of 2 clients (#1, #2). The findings are:

Finding #1
Review on 5/10/18 of client #1's record revealed:
-admission date of 7/1/02 with diagnoses of Intellectual Developmental Disability-Moderate and Allergic Rhinitis;
-physician's order dated 3/23/18 for the following medication: Amlodipine Besylate 5mg one tablet daily.

Observation on 5/14/18 at 2:50pm of client #1's medication on site revealed amlodipine besylate (generic for Norvasc) 5mg one tablet daily dispensed 4/30/18.

Review on 5/10/18 and 5/14/18 of client #1's MARs from 3/1/18-5/14/18 revealed no May 2018 MAR.

Interview on 5/14/18 with client #1 revealed she got her pill daily.

Interview on 5/14/18 with staff #1 revealed:
-the Qualified Professional (QP) was supposed to bring some more MAR forms as they were out;
-QP never brought any additional forms so May 2018 medication not documented;
-client #1 has been on the same medication for

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V 118	Continued From page 2 years and gets one pill a day; -always gives client #1 her medication daily. Finding #2: Review on 5/10/18 of client #2's record revealed: -admission date of 12/31/09 with diagnoses of Dysthymic Disorder, Disruptive Behavior Disorder, Intellectual Developmental Disability-Moderate, Enuresis, High Cholesterol and Seasonal Allergies; -physicians' orders dated 5/23/17 for the following medications: Flonase 50mcg one spray in each nostril daily, atorvastatin (generic for Lipitor) 20mg one tablet daily and Amitriptyline 10mg one tablet at bed. Observation on 5/14/18 at 2:55pm revealed the client #2's medications on site revealed: -Flonase 50mcg one spray in each nostril daily dispensed 4/27/18; -atorvastatin 20mg one tablet daily dispensed 4/25/18; -Amitriptyline 10mg one tablet at bed dispensed 4/23/18. Review on 5/10/18 and 5/14/18 of client #2's MARs from 3/1/18-5/14/18 revealed: -Flonase 50mcg one spray in each nostril daily not documented as administered from 5/1-5/14; -atorvastatin 20mg one tablet not documented as administered from 5/1-5/14; -Amitriptyline 10mg one tablet at bed not documented as administered from 5/1-5/14. Interview on 5/14/18 with client #2 revealed she got her medications every day. Interview on 5/14/18 with staff #1 revealed: -been busy and has not filled out May 2018 MAR for client #2;	V 118		

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V 118	Continued From page 3 -have administered client #2's medication daily as prescribed; -usually document as administer but not this month. Additional observation on 5/14/18 at 2:58pm revealed staff #1 documenting on May 2018 MAR for client #2 for all three medications from 5/1-5/14.	V 118		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit affecting 2 of 2 clients (#1, #2). The findings are: Observation on 5/14/18 at 3:50pm of the hot water in the client bathroom sink revealed a hot water temperature reading of 122 degrees Fahrenheit. Review on 5/14/18 of the facility's incident reports from 3/1/18-present revealed no incidents of	V 752		

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V 752	Continued From page 4 injuries related to the hot water temperature. Interview on 5/14/18 with staff #1 revealed: -clients #1 and #2 had no injuries this year; -clients #1 and #2 use the upstairs bathroom; -was not aware of the hot water temperature being over the required degrees; -will turn the hot water heater down.	V 752		