	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	COMPI	(X3) DATE SURVEY COMPLETED	
	5-1 1	mh1074-139		B. WING			1/2018	
AME OF F	PROVIDER OR SUPPLIER		STREET ADD	RESS, CITY, S	TATE, ZIP CODE	er 3		
ESWICI	K MANOR- KEEP HO	PE ALIVE HUMAN		LE, NC 278	58			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCI MUST BE PRECEDED B SC IDENTIFYING INFORM	YFULL	ID PREFIX TAG	PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETE DATE	
V 000	INITIAL COMMENTS An annual and follow up survey was completed on January 11, 2018. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential			V 000 In efforts to conform wi 27G .1704 Residential T Child/Adol – Min Staffir As recorded in 10A NCA		Tx. ing	1/12/18	
V 296	Treatment Staff Se Adolescents. 27G .1704 Resider Staffing	cure for Children an	nd	V 296	27G .1704 Keep Hope Alive strives compliance at all levels to conform with V296	s. In efforts	1/12/18	
	10A NCAC 27G .17 REQUIREMENTS (a) A qualified prof telephone or page. able to reach the fa times. (b) The minimum required when child present and awake (1) two direc one, two, three or f (2) three direc for five, six, seven adolescents; and (3) four direc nine, ten, eleven of adolescents. (c) The minimum during child or ado follows:	t care staff shall be our children or adol ect care staff shall b or eight children or et care staff shall be r twelve children or number of direct ca lescent sleep hours	vailable by shall be ites at all re staff are present for escents; e present present for re staff is as		to conform with V296 Residential Tx. Child/A Staffing. Keep Hope Ali made the decision to r consistent participation and Girls Club after sch program for all consun such time as KHA sees participation in the Bo Club for social/commu inclusion two (2) Keep Staff will be present for duration. Oversight of transition/implementa been given to Kevin Fa Service Director.	dol – Min ive has efrain from n the Boys nool ners. At fit for any ys and Girls nity Hope Alive or the this ation has		
	and one shall be a children or adoleso (2) two direc and both shall be a children or adoleso (3) three dire	t care staff shall be awake for five throug cents; and ect care staff shall b be awake and the t	gh four present gh eight pe present		In addition, no Keep H enrollee has participat Boys and Girls Club aft program since 1-12-20 following our site visit	ed in the erschool)18. Directly		

MRS911

í

6899

STATE FORM

If continuation sheet 1 of 4 1//3/18 original back of Compliance

	of Health Service Re				
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPL	(X3) DATE SURVEY COMPLETED		
AND FLAN	S. SOULEDHON		A. BUILDING:		
			B. WING		R 01/11/2018
		mhl074-139			01/11/2010
NAME OF I	PROVIDER OR SUPPLIER			STATE, ZIP CODE	
KESWIC	K MANOR- KEEP HO		REENVILLE		
		GILLIN	LLE, NC 27		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE COMPLETE
V 296	Continued From page 1		V 296	In efforts to conform with	V296 الدر/ر
		, eleven or twelve children or	(27G .1704 Residential Tx.	
	adolescents.	, eleven of twelve children of		Child/Adol – Min Staffing	
	(d) In addition to th	e minimum number of direct			
	care staff set forth	in Paragraphs (a)-(c) of this		As recorded in 10A NCAC V	296
	Rule, more direct of	are staff shall be required in		27G .1704	
	the facility based on the child or adolescent's individual needs as specified in the treatment			2/9.1/04	
	plan.			k line Aline strives to p	aaat
	(e) Each facility sh	all be responsible for ensuring		Keep Hope Alive strives to n	
	supervision of child	Iren or adolescents when they facility in accordance with the		compliance at all levels. In e	1
8	child or adolescent	's individual strengths and		to conform with V296 27G	1
λ.	needs as specified	in the treatment plan.	to operate conclusion	Residential Tx. Child/Adol –	
	-		ALCO PROVIDE	Staffing. Keep Hope Alive ha	
				made the decision to refrain	
				consistent participation the	Boys
				and Girls Club after school	
			-	program for all consumers.	At
	This Rule is not met as evidenced by:			such time as KHA sees fit fo	rany 1/12/18
	Based on record re	eviews and interviews the		participation in the Boys an	d Girls
	facility failed to pro	vide the minimum number of		Club for social/community	
	staff for ensuring s	upervision when they are away		inclusion two (2) Keep Hope	e Alive
	from the facility aff and #3). The findir	ecting 2 of 3 audited clients (#1		Staff will be present for the	
	and #3). The mon	igs are.		duration. Oversight of this	
	Finding #1:			transition/implementation	has
	1007 INC.	8 of client #1's record		been given to Kevin Faison,	OP.
	revealed: - 15 year old male.			Service Director.	~,
	- Admission date of		Langer decouver	Service Director.	
	- Diagnosis of Sch	izoaffective		In addition as Koon Hono	Alivo
	Disorder-Depressi	ve Type.	nero a mónoro	In addition, no Keep Hope	
	Boview on 01/11/1	8 of a Person-Centered Profile	And a second second	enrollee has participated in	
	(PCP) dated 02/01	/17 revealed:		Boys and Girls Club aftersc	
	- "How Best To Su	pport[Client #1] 'I need		program since 1-12-2018. I	
	people to believe r	ne when I say I see things and		following our site visitation	
		Recommendation for [Client	and the second se		
Division of I	Health Service Regulation	1	6899	MRS911	If continuation sheet 2

STATE FORM

IDENTIFICATION NUMPED		(X2) MULTIPL	(X3) DATE SURVEY COMPLETED		
AND PLAN	UF CURRECTION		A. BUILDING:		
		11074 400	B. WING		R 01/11/2018
		mhl074-139			1 01/11/2010
NAME OF I	PROVIDER OR SUPPLIER			STATE, ZIP CODE	
KESWIC	K MANOR- KEEP HO		REENVILLE		
A(0.15	SUMMARY ST	TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECT	ON (X5)
(X4) ID PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE COMPLETE
V 296	Continued From pa	ige 2	V 296	In efforts to conform with	V296 1/12/18
	#11 to remain in lev	el Residential Level III and		27G .1704 Residential Tx.	
	participation in Psy	chosexual therapy to assist ad management of symptoms		Child/Adol – Min Staffing	
	and medication ma	nagement. [Client #1] needs	a posen o como na		200
	constant supervision	on and monitoring"		As recorded in 10A NCAC V	296
	Interview on 01/10	18 client #1 stated:	200-14 Advances	27G .1704	
	- He was in the 9th	grade and attended a local		1	
	school.			Keep Hope Alive strives to n	
	 He was transport center for activities 	ed after school to a local youth		compliance at all levels. In e	
ě.		lid not supervise him while he	n fan an welder	to conform with V296 27G	
×.,	was at the youth co		read and a second	Residential Tx. Child/Adol –	
	Finding #0		And and a second second	Staffing. Keep Hope Alive ha	
	Finding #2: Review on 01/10/1	8 of client #3's record	****	made the decision to refrain	
	revealed:		p-sector a	consistent participation the	Boys
	- 16 year old male.	5 0 4 10 4 14 7	And a long of the	and Girls Club after school	
	- Admission date of	tion Deficit Hyperactivity		program for all consumers.	
	Disorder-Combine	d Type, Intermittent Explosive		such time as KHA sees fit fo	
	Disorder, Opposition	onal Defiant Disorder,		participation in the Boys an	d Girls
	Unspecified Depre Spectrum Disorde	ssive Disorder and Autism		Club for social/community	
	•			inclusion two (2) Keep Hope	e Alive
		8 of client #3's PCP dated		Staff will be present for the	
	04/03/17 revealed	pport[Client #3] needs a team		duration. Oversight of this	
	approach to be su	ccessful. [Client #3] will require		transition/implementation	
	supervision, individ	tual therapy, medication		been given to Kevin Faison,	QP,
	management, ass	stance with developing coping	ee waaroo waa	Service Director.	
	skill for his anger a	anu aggression			
	Interview on 01/10	/18 client #3 stated:	-	In addition, no Keep Hope	Alive
	- He attended a lo	cal school and was in a local	autor of the second sec	enrollee has participated in	the
	school.	after school program at a local	u faufin Alao dan	Boys and Girls Club aftersch	lool
	vouth center for ac	ctivities.	-	program since 1-12-2018.	Directly
	- Staff did not typic	cally stay at the youth center	Paralaman and	following our site visitation	2
Division of 1	with clients. Health Service Regulation)	Name of the second s	1	
STATE FOR		<u>.</u>	6899	MRS911	If continuation sheet 3 of

STATE FORM

Division	of Health Service Re				(X3) DATE	
STATEMEN	IT OF DEFICIENCIES OF CORRECTION	ENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION (A. BUILDING:		
					R	
		mhi074-139	B. WING		01/1	1/2018
NAME OF I	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
VEOUNO	K MANOR- KEEP HO		REENVILLE		a II.	
RESWIC	K MANOK- KEEP HO	GREENVI	LLE, NC 27			townsam
(X4) ID PREFIX TAG	(FACH DEFICIENC)	NTEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
V 296	Continued From page 3		V 296	In efforts to contorm with	/296	1/12/18
1200	Commed From page o		-	27G .1704 Residential Tx.		110/10
	Interview on 01/10/	Interview on 01/10/18 and 01/11/18 the Qualified		Child/Adol – Min Staffing		
	Professional stated	1:	a - na -	childy Addit in the other of		
	- Client #1 and clie	nt #3 are transported to a local		As recorded in 10A NCAC V	296	
	youth center for aft	er school activities. at the youth center with the		27G .1704		and on the second se
	clients.			2/0.1/04		
	- The youth center	had staff which supervised the	ne za konzele na konzel	Keep Hope Alive strives to r	neet	
	clients.	-ility staff ware responsible for		compliance at all levels. In efforts to conform with V296 27G .1704		
	- He understood ta	cility staff were responsible for clients while in the community.	a cardina for cardina da forma			
	supervision of the	j		Residential Tx. Child/Adol –		
Χ.,						
				Staffing. Keep Hope Alive h	as n from	
			-	made the decision to refrai		
				consistent participation the	DOYS	
				and Girls Club after school	۸.+	
				program for all consumers.	AL	
	247			such time as KHA sees fit fo	or any	
			-	participation in the Boys ar	ia Gins	and the second se
	X			Club for social/community		
			a ya ku	inclusion two (2) Keep Hop	e Alive	
			d parr marker te	Staff will be present for the	2	
				duration. Oversight of this		
				transition/implementation	has	
			Course dispute a su	been given to Kevin Faison	, QP,	
			Name and Address of the Institute of the	Service Director.		
			nu (republic)		- 14	
				In addition, no Keep Hope	Alive	
			annone	enrollee has participated i	n the	
	5			Boys and Girls Club afterso	chool	-
				program since 1-12-2018.	Directly	
			and the second se	following our site visitatio	n.	
6						_i
Division of	Health Service Regulation	n	6899	MRS911	If continu	ation sheet 4