

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-174	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/04/2018
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NAME OF PROVIDER OR SUPPLIER LIPPARD LODGE	STREET ADDRESS, CITY, STATE, ZIP CODE 6590 ROLLINGWOOD DRIVE CLEMMONS, NC 27012
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual survey was completed on 4/4/2018. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.

V 000

*See attached
Lippard Lodge
Fire Drill Procedure*

V 114 27G .0207 Emergency Plans and Supplies

10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES

(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.

(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.

(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.

(d) Each facility shall have basic first aid supplies accessible for use.

V 114

DHSR-Mental Health
MAY 01 2018
Lic. & Cert. Section

This Rule is not met as evidenced by:
Based on record review and interviews, the facility failed to conduct fire and disaster drills on each shift at least quarterly. The findings are:

Review on 4/3/2018 of the facility's fire and disaster drill logs revealed:

- No fire drills were completed on 2nd shift during the October-December 2017 quarter, or on 1st & 2nd shifts during the January-March 2018 quarter;
- No emergency/disaster drills were completed on

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Deborah Juggles

TITLE
SP/Program Director (X6) DATE
4-30-18

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>1st & 3rd shifts during the October-December 2017 quarter, or on 1st & 2nd shifts during the January-March 2018 quarter.</p> <p>Interview on 4/4/2018 with the Qualified Professional/Program Director revealed:</p> <ul style="list-style-type: none"> - Fire and disaster drills had been conducted on all shifts each quarter; - Facility staff were supposed to document each fire and disaster drill at the time that the drills were conducted; - She was unable to locate documentation of when all fire and disaster drills were conducted. 	V 114		

Lutheran Services Carolinas

Lippard Lodge Fire Drill Procedure:

Fire Drills are to be completed on an ongoing monthly basis as indicated on attached schedule or at random.

The Monthly Fire Drill Schedule will indicate Frequency as follows:

- Fire drills will be completed once on each shift (1st, 2nd, 3rd) each month.
- Disaster drills will be completed once on each shift (1st, 2nd, 3rd) each month.

It is identified that daily shifts will be identified with using the following increments of time:

- 7a-3pm indicates 1st shift
- 3pm-7p/8p indicates 2nd shift
- 7p/8p-7a indicates 3rd shift

The following details procedure for Fire Drills:

1. A schedule for monthly Fire Drills will be posted in the staff office.
2. Staff to check schedule daily, and complete drill as indicated on schedule.
3. A wall mounted shelf will be hung in hallway by office where the Fire Drill log book will be accessible to all staff.
4. Forms for use to complete drills, and completed drill forms will be kept in the Fire Drill log book located at designated area.
5. The Program Director will monitor to ensure staff members complete the fire/disaster drills as scheduled.
6. The Fire Drill log book will be available to review Fire Drills on an ongoing basis.

Per regulation 27G.0207 Emergency Plans and Supplies

This procedure is noted as written plan for facility as to ensure Fire and disaster drills in a 24-hour facility are held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that stimulate fire emergencies. Lippard Lodge shall also have basic first aid supplies accessible for use.

Submitted by:

Deborah Tuggle, BS. QP/Program Director

Attachment:

Fire Drill Schedule

April 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
Fire		Fire				Fire
22	23	24	25	26	27	28
						Fire
29	30					
						Disaster

Notes **Drills**

April 14th = Fire 1st shift
 April 15th = Fire 1st shift
 April 18th = Fire 2nd shift
 April 28th = Fire 3rd shift
 April 30th = Disaster @ random

May 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1			5
		Fire				
6	7	8	9	10	11	12
						Disaster
13	14	15	16	17	18	19
			Fire			
20	21	22	23	24	25	26
Fire					Disaster	
27	28	29	30	31		
				Disaster		

Notes **Drills**

May 1 = Fire 1st shift
 May 12 = Disaster 2nd shift
 May 16 = Fire 2nd shift
 May 20 = Fire 3rd shift
 May 25 = Disaster 3rd shift
 May 31 = Disaster 1st shift

August 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
			Fire			
5	6	7	8	9	10	11
Fire						Disaster
12	13	14	15	16	17	18
			Fire			
19	20	21	22	23	24	25
	Disaster					
26	27	28	29	30	31	
				Disaster		

Notes

Drills

Aug 1 = Fire 1st shift
 Aug 5 = Fire 2nd shift
 Aug 11 = Disaster 2nd shift
 Aug 15 = Fire 3rd shift
 Aug 20 = Disaster 1st shift
 Aug 30 = Disaster 3rd shift

September 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1 Fire
2	3	4	5	6	7	8
9	10	11	12 Fire	13	14	15
16	17	18	19	20	21 Fire	22
23 Disaster	24	25	26	27	28	29
30 Disaster				Disaster		

Notes

Drills

Sept 1 = Fire 3rd shift
 Sept 5 = Fire 2nd shift
 Sept 14 = Fire 1st shift
 Sept 16 = Disaster 3rd shift
 Sept 24 = Disaster 1st shift
 Sept 27 = Disaster 2nd shift

October 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
	Fire					
7	8	9	10	11	12	13
				Fire		
14	15	16	17	18	19	20
		Fire			Disaster	
21	22	23	24	25	26	27
			Disaster			Disaster
28	29	30	31			

Notes

Drills

Oct 1 = Fire 1st shift
 Oct 11 = Fire 3rd shift
 Oct 16 = Fire 2nd shift
 Oct 19 = Disaster 1st shift
 Oct 24 = Disaster 2nd shift
 Oct 27 = Disaster 3rd shift

November 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
				Disaster		3
4	5	6	7	8	9	10
Fire						
11	12	13	14	15	16	17
	Fire			Disaster		
18	19	20	21	22	23	24
					Fire	
25	26	27	28	29	30	
				Disaster		

Notes

Drills

Nov 1 = Disaster 1st shift
 Nov 4 = Fire 1st shift
 Nov 12 = Fire 2nd shift
 Nov 15 = Disaster 2nd shift
 Nov 23 = Fire 3rd shift
 Nov 29 = Disaster 3rd shift

December 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1 Fire
2	3 Fire	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20 Fire	21	22
23	24	25 Disaster	26	27	28	29
Disaster					Disaster	
30	31					

Notes
 Drills
 Dec 1 = Fire 1st shift
 Dec 3 = Fire 1st shift
 Dec 13 = Fire 3rd shift
 Dec 18 = Disaster 1st shift
 Dec 25 = Disaster 2nd shift
 Dec 28 = Disaster 3rd shift



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH SERVICE REGULATION

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

MARK PAYNE
DIRECTOR

April 17, 2018

Deborah Tuggle, Qualified Professional/Program Director
Lutheran Family Services in the Carolinas
6590 Rollingwood Drive
Clemmons, NC 27012

Re: Annual Survey Completed April 4, 2018
Lippard Lodge, 6590 Rollingwood Drive, Clemmons, NC 27012
034-174
E-mail Address: dtuggle@lscarolinas.net

Dear Ms. Tuggle:

Thank you for the cooperation and courtesy extended during the annual survey completed April 4, 2018.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- The tag cited is a standard level deficiency.

Time Frames for Compliance

- Standard level deficiency must be **corrected** within 60 days from the exit of the survey, which is June 3, 2018.

What to include in the Plan of Correction

- Indicate what measures will be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to **prevent** the problem from occurring again.
- Indicate **who will monitor** the situation to ensure it will not occur again.
- Indicate **how often** the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. **Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.**

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

WWW.NCDHHS.GOV

TEL 919-855-3795 • FAX 919-715-8078

LOCATION: 1800 UMSTEAD DRIVE • WILLIAMS BUILDING • RALEIGH, NC 27603

MAILING ADDRESS: 2718 MAIL SERVICE CENTER • RALEIGH, NC 27699-2718

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Send the original completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Barbara Perdue at (336) 861-6283.

Sincerely,



Clarice Rising, MSW, LCSW
Facility Survey Consultant I
Mental Health Licensure & Certification Section

Cc: Victoria Whitt, Director, Sandhills Center LME/MCO
Carol Robertson, Quality Management Director, Sandhills Center LME/MCO
Trey Suttan, Interim Director, Cardinal Innovations LME/MCO
Onika Wilson, Quality Management Director, Cardinal Innovations LME/MCO
File

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