

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-613	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 04/17/2018
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NAME OF PROVIDER OR SUPPLIER HOUSE OF CARE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1118 KIMBALL DRIVE DURHAM, NC 27712
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on April 17, 2018. The complaint was substantiated (intake #NC00136968). Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27 G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. The findings are:</p> <p>Observation on 4/13/18 at approximately 10:45 AM of the facility back yard area revealed: -There was a puddle of water in the backyard area. -The water in the puddle was a dark brownish color. -The area surrounding the puddle of water had a sewage like smell. -There were several gnats flying around the puddle of water.</p> <p>Interview with client #1 on 4/13/18 revealed: -She had smelled sewage inside the group home.</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -She thought she started smelling the sewage odor last year. -She resided in the lower level of the home and smelled the sewer odor daily. -She never saw any raw sewage outside of the group home. <p>Interview with client #2 on 4/13/18 revealed:</p> <ul style="list-style-type: none"> -She had been smelling a strong odor inside the group home. -She just recently started smelling the odor. -She thought the odor could possibly be sewage. -She had not seen any sewage inside or outside of the group home. <p>Interview with staff #1 on 4/13/18 revealed:</p> <ul style="list-style-type: none"> -She started smelling sewage at the group home towards the beginning of January 2018. -A neighbor actually reported it to them. -She did see a puddle of water in the backyard area. -The puddle of water looked "dirty." -Someone came to the home and pumped the sewer 2-3 times. -Another person came to the home and put down some pipes. -She would still occasionally smell the sewage odor. <p>Interview with the Qualified Professional on 4/13/18 revealed:</p> <ul style="list-style-type: none"> -There were issues with the group home's sewage system a few months ago. -The sewage system was backed up. -There was a sewage like smell in the backyard area of the group home. -They never saw any sewage in the backyard area. -There was a puddle of "mushy-like" water in the backyard area. 	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> -The smell in the backyard area was "horrible." -She thought this issue came to their attention towards the beginning of January 2018. <p>Interview with Neighbor #1 and Neighbor #2 on 4/16/18 revealed:</p> <ul style="list-style-type: none"> -They had lived in the community for several years. -The group home had a issue with the sewer for over two years. -The property owner was aware of the issue, however he had not fixed the issue. -They had been smelling the sewer like odor inside their homes. -They can also smell sewage outside in their yard areas. -The sewage smell seems to be worst in the evenings. -In the evenings there are more people at the group home. <p>Interview with a Representative from the Health Department on 4/16/18:</p> <ul style="list-style-type: none"> -In September 2017 they received a call about a group home in the area. -The neighbors who lived near the group home were complaining about a sewage issue. -He thought he went to the group home with a co-worker in October 2017. -They did see sewage on the ground in the backyard area of the group home. -They actually saw feces on the ground in the backyard area. -They sent written notification to the property owner of the home. -The property owner was informed that he needed to connect to the city sewer. -They did not make any contact with any staff associated with the group home. 	V 736		

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V 736	<p>Continued From page 3</p> <p>Interview with the Director of Service Operation for property on 4/16/18 revealed:</p> <ul style="list-style-type: none"> -His agency manages the property for the home owner. -The owner of the home lives in another state. -The health department just recently contacted him in December 2017. -The health department told them they needed to be hooked up to the city sewer line. -He just recently downloaded the required paperwork related to connecting to the city sewer line. -He hoped the issue with septic system would be resolved in the next 3-4 weeks. <p>Interview with the Licensee on 4/17/18 revealed:</p> <ul style="list-style-type: none"> -She did not own that property. -She leased that property from a person who lived in another state. -There was a management company that normally did maintenance for the home. -She was aware of the home having issues with the septic system. -The issue with the septic system came to her attention the latter part of 2017. -The management company had been pumping the septic system about every two months. -They could smell sewage inside and outside of the group home. -They never saw any sewage on the ground in the backyard area. -The management company just recently talked to her about connecting to the city sewer line. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		