STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	34G122	A. BUILDING _____ B. WING _____	R 04/10/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROBERT W THOMPSON GROUP HOME	1920 WOODHAVEN DR ALBEMARLE, NC 28001

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 000	INITIAL COMMENTS As a result of the follow-up survey, it was determinted that W137, W240, W288, W324, W382 and W454 from the 1/22 - 1/23/18 survey were corrected. However, W189 and W249 from the 1/22 - 1/23/18 survey remain out of compliance.	W 000		
{W 189}	STAFF TRAINING PROGRAM CFR(s): 483.430(e)(1) The facility must provide each employee with initial and continuing training that enables the employee to perform his or her duties effectively, efficiently, and competently. This STANDARD is not met as evidenced by: Based on observations, document review and interviews, the facility failed to ensure staff were sufficiently trained regarding client participation in their daily schedules and routines. The finding is: Staff were not adequately trained to ensure client participation in meal preparation or family style dining tasks. Upon arrival to the home on 4/10/18 at 6:50am, one staff was working in the home and all six clients were in their bedrooms with the doors closed. Observation of daily client schedules posted on a wall near the dining room revealed client #1 and client #3 participate in "morning hygiene, medications and breakfast" from 7:00am - 8:00am. Immediate interview with the staff revealed he	{W 189}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{W 189}	Continued From page 1	{W 189}		

works third shift and first shift staff would be arriving at 7:00am. Additional interview revealed all of the clients had eaten breakfast already at 6:00am. The staff further indicated he had prepared the breakfast meal, woke up the clients, fed them and allowed them to go back to bed. The staff added he routinely does this as it allows him to "get them fed" and complete his cleaning tasks before first shift staff arrives. The staff also stated no family style dining was implemented at breakfast as several of the clients "will spill things" and he tries "to make it as easy as possible for them". Additional interview revealed the staff was not aware of nor had he attended any client specific training over the last 2 and 1/2 months.

Review on 4/10/18 of client #1's IPP dated 11/20/17 revealed in the area of meal preparation, he requires physical assistance to gather ingredients, cooking utensils and cookware, to measure ingredients, stir/mix items, and to use the stove, oven or microwave. The IPP also noted the client can serve and pour on his own as well as pass food items to others. Additional review of the plan revealed, "Continue to develop meal preparation skills through routine informal participation opportunities" and "Continue to provide informal assistance and training throughout the meal routine."

Review on 4/10/18 of client #3's IPP dated 9/19/17 revealed in the area of meal preparation, she requires verbal and gestural prompts to gather ingredients, cooking utensils and cookware, to stir/mix ingredients and to use the stove, oven and microwave. The plan indicated client #3 can measure ingredients with physical assistance. Additional review of the IPP noted

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{W 189}	Continued From page 2 the client serves and pours with verbal and gestural prompts and usually passes food items to others. Further review of the IPP indicated, "Continue to provide informal assistance and training throughout the meal routine." Interview on 4/10/18 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed clients should have participated with meal preparation and family style dining during their regular morning routine which usually begins at 7:00am on first shift. Additional interview revealed the staff involved had attended all subsequent training required in response to deficiencies cited during the recertification survey in January 2018.	{W 189}		
{W 249}	PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 2 of 2 audit clients (#1, #3) received a continuous active treatment plan consisting of needed interventions and services as identified in the individual program plan (IPP) in the areas of meal preparation and family style dining. The finding is:	{W 249}		

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{W 249}	Continued From page 3 Clients were not prompted to participate in meal preparation or family style dining tasks. Upon arrival to the home on 4/10/18 at 6:50am, one staff was working in the home and all six clients were in their bedrooms with the doors closed. Observation of daily client schedules posted on a wall near the dining room revealed client #1 and client #3 participate in "morning hygiene, medications and breakfast" from 7:00am - 8:00am. Immediate interview with the staff revealed he works third shift and first shift staff would be arriving at 7:00am. Additional interview revealed all of the clients had eaten breakfast already at 6:00am. The staff further indicated he had prepared the breakfast meal, woke up the clients, fed them and allowed them to go back to bed. The staff added he routinely does this as it allows him to "get them fed" and complete his cleaning tasks before first shift staff arrives. The staff also stated no family style dining was implemented at breakfast as several of the clients "will spill things" and he tries "to make it as easy as possible for them". Review on 4/10/18 of client #1's IPP dated 11/20/17 revealed in the area of meal preparation, he requires physical assistance to gather ingredients, cooking utensils and cookware, to measure ingredients, stir/mix items, and to use the stove, oven or microwave. The IPP also noted the client can serve and pour on his own as well as pass food items to others. Additional review of the plan revealed, "Continue to develop meal preparation skills through routine	{W 249}		

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{W 249}	Continued From page 4 informal participation opportunities" and "Continue to provide informal assistance and training throughout the meal routine." Review on 4/10/18 of client #3's IPP dated 9/19/17 revealed in the area of meal preparation, she requires verbal and gestural prompts to gather ingredients, cooking utensils and cookware, to stir/mix ingredients and to use the stove, oven and microwave. The plan indicated client #3 can measure ingredients with physical assistance. Additional review of the IPP noted the client serves and pours with verbal and gestural prompts and usually passes food items to others. Further review of the IPP indicated, "Continue to provide informal assistance and training throughout the meal routine." Interview on 4/10/18 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed clients should have participated with meal preparation and family style dining during their regular morning routine which usually begins at 7:00am on first shift.	{W 249}		