Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING 03/08/2018 MHL092-889 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 2705 BRIGHTHAVEN DRIVE **BRIGHTHAVEN HOME** RALEIGH, NC 27614 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 000 V 000 INITIAL COMMENTS An annual survey was completed on March 8, 2018. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. V 118 27G .0209 (C) Medication Requirements V 118 10A NCAC 27G .0209 MEDICATION REQUIREMENTS Bright haven advinstrator will put a new procedure (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written in place: order of a person authorized by law to prescribe During weekly meeting (2) Medications shall be self-administered by with house manager, clients only when authorized in writing by the client's physician. the administrator will (3) Medications, including injections, shall be administered only by licensed persons, or by review availability unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and of all medications, privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of lead time if they need all drugs administered to each client must be kept to be re-ordered and current. Medications administered shall be recorded immediately after administration. The make sure steps are taken to ensure new supply of medications will arrive at Brighthauch MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the before old supply rung (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

BH Director

3/22/2018

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ___ B. WING MHL092-889 03/08/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2705 BRIGHTHAVEN DRIVE **BRIGHTHAVEN HOME** RALEIGH, NC 27614 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 118 V 118 Continued From page 1 This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure medications were administered based on the written order of a person authorized by law to prescribe drugs for 1 of 3 clients (#1). The findings are: Review on 3/8/18 of client #1's record revealed: Admission date: 5/8/14 Diagnoses: Autism Spectrum Disorder, Moderate Intellectual Disability, Severe Constipation, Diarrhea, Chronic Gas/Bloating and Abnormality Colon Physician's order dated 8/10/17 Prucalopride (used to treat chronic constipation) 2 mg 1 tablet once daily February and March 2018 MARs: Prucalopride was not signed as administered 2/23/18 - 3/7/18 Observation on 3/7/18 at approximately 1:00 pm of client #1's medications revealed: Client #1's Prucalopride was not onsite Interview on 3/7/18 with the Home Manager revealed: She was aware client #1's Prucalopride ran out. She learned the medication was running low about 7 days prior to it running out Client #1's parents were responsible for refilling the medication Usually it took about 2 weeks for the medication to come in

Division of Health Service Regulation

The medication has been ordered and should

JOYS11

Division of Health Service Regulation (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: ___ B. WING _ 03/08/2018 MHL092-889 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 2705 BRIGHTHAVEN DRIVE **BRIGHTHAVEN HOME** RALEIGH, NC 27614 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 118 V 118 Continued From page 2 be at the facility soon Interview on 3/7/18 with the Licensee revealed: He was not aware client #1's Prucalopride had ran out The House Manager was responsible for ensuring medications were refilled appropriately He would develop a new system to ensure medications are refilled accordingly in the future

2705 Brighthaven Drive Raleigh, NC 27614

March 22, 2018

Mental Health Licensure & Certification Section 2718 Mail Srevice Center Raleigh, NC 27699-2718

Re: Annual Survey

Brighthaven Home, 2705 Brighthaven Dr., Raleigh, NC 27614 MHL #092-889

Attached is plan of correction to eliminate deficiencies.

Santah P. Game Santosh Gaur

BH Director