

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-389	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/29/2018
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NAME OF PROVIDER OR SUPPLIER DESTINY HOME, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 630 RIPPLING STREAM ROAD DURHAM, NC 27704
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on March 29, 2018. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27 G .5600A Supervised Living for Adults with Mental Illness</p>	V 000		
V 107	<p>27G .0202 (A-E) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(a) All facilities shall have a written job description for the director and each staff position which:</p> <ul style="list-style-type: none"> (1) specifies the minimum level of education, competency, work experience and other qualifications for the position; (2) specifies the duties and responsibilities of the position; (3) is signed by the staff member and the supervisor; and (4) is retained in the staff member's file. <p>(b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of the facility:</p> <ul style="list-style-type: none"> (1) is at least 18 years of age; (2) is able to read, write, understand and follow directions; (3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and (4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry. <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based</p>	V 107		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 107	<p>Continued From page 1</p> <p>upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to have a complete personnel record affecting three of three audited staff (The Qualified Professional, staff #1 and staff #2). The findings are:</p> <p>a. Review of the facility's personnel records on 3/29/18 revealed: -The Qualified Professional had a hire date of 3/3/17. -There was no documentation of a job description for the Qualified Professional.</p> <p>b. Review of the facility's personnel records on 3/29/18 revealed: -Staff #1 had a hire date of 2/1/10. -Staff #1 was hired as a Personal Care Assistant. -There was no documentation of a job description for staff #1.</p>	V 107		

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V 107	Continued From page 2 c. Review of the facility's personnel records on 3/29/18 revealed: -Staff #2 had a hire date of 3/1/18. -Staff #2 was hired as a Personal Care Assistant. -There was no documentation of a job description for staff #2. Interview on 3/29/18 with the Director confirmed: -There were no job descriptions for the Qualified Professional, staff #1 and staff #2. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 107		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid	V 108		

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V 108	<p>Continued From page 3</p> <p>techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure staff had training to meet the mh/dd/sa (mental health/developmental disability/substance abuse) needs of the client as specified in the treatment/habilitation plan affecting one of three audited staff (staff #2). The findings are:</p> <p>Review of the facility's personnel records on 3/29/18 revealed: -Staff #2 had a hire date of 3/1/18. -Staff #2 was hired as a Personal Care Assistant. -There was no documentation staff #2 had training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan.</p> <p>Interview with the Qualified Professional on 3/29/18 revealed: -She had not done the mh/dd/sa training for staff #2. -She would be doing staff #2's training within the next week when he returns to the group home. -She confirmed staff #2 had no training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan.</p>	V 108		

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V 108	Continued From page 4 Interview on 3/29/18 with the Director confirmed: -Staff #2 had no training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 108		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients	V 290		

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V 290	<p>Continued From page 5</p> <p>present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to assess a client's capability of having unsupervised time in the community without staff supervision affecting one of three audited clients (#1). The findings are:</p> <p>Observation of facility on 3/29/18 between 10:40 AM and 1:30 PM revealed: -Client #1 was away from the group home. -Client #1 was in the community unsupervised by staff.</p> <p>Review on 3/28/18 of client #1's record revealed: -Admission date of 10/6/16. -Diagnosis of Schizophrenia-Paranoid Type. -There was no documentation that client #1 had been assessed for capability of having unsupervised time in the community without staff supervision.</p>	V 290		

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V 290	<p>Continued From page 6</p> <p>Interview with staff #1 on 3/28/18 revealed: -Client #1 was allowed to have unsupervised time in the community. -Client #1 normally goes to visit his family. -He would normally walk to the bus stop in the area. -Client #1 takes the local bus to visit his family. -She confirmed the facility failed to assess client #1's capability of having unsupervised time in the community.</p> <p>Interview on 3/29/18 with the Qualified Professional revealed: -Client #1 had been using unsupervised time in the community without staff. -Client #1 would normally catch the bus in order to visit his family. -It just recently came to her attention that client #1 was walking to the store unsupervised. -Client #1 was not having unsupervised time due to his issues with diabetes. -She confirmed the facility failed to assess client #1's capability of having unsupervised time in the community.</p> <p>Interview with the Director on 3/29/18 confirmed: -The facility failed to assess client #1's capability of having unsupervised time in the community.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 290		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive</p>	V 736		

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V 736	<p>Continued From page 7</p> <p>odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 3/28/18 at approximately 1:20 PM of the facility back yard area revealed the following issues:</p> <ul style="list-style-type: none"> -There were pieces of trash, a door, car battery, mop bucket, approximately ten wooden crates, a broken wooden chair, approximately five paint cans, approximately four plastic containers, a weed eater and a mop on the ground. -Underneath deck area-There were sheets of linoleum, a hand held gardening tool, a hoe, water hose, hedge clippers, a rake, a shovel, three water canisters, leaves, approximately three paint cans, approximately three plastic containers and pieces of trash. -The grass and weeds were approximately six inches long. -There was a plastic container with approximately ten wooden stakes in it. <p>Interview with staff #1 on 3/28/18 revealed:</p> <ul style="list-style-type: none"> -A former staff was doing some gardening in the back yard area. -The former staff left the group home and failed to take the gardening tools/items with him. -She thought that former staff left the group home in January 2018. -She confirmed the facility was not maintained in a safe, clean, attractive and orderly manner. <p>Interview with the Director on 3/28/18 confirmed:</p>	V 736		

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V 736	Continued From page 8 -The facility was not maintained in a safe, clean, attractive and orderly manner.	V 736		