I am writing in support of the adjusted need determination filed by Heart N Soul Hospice for Mecklenburg County.

As a family doctor in the Charlotte Region for over 25 years, I have witnessed the need for expanded Hospice Services for patients. In particular, there is disparity between some of the underserved communities with regard to Hospice. In addition to the lack of resources, many patients have a distrust of the healthcare system and a poor understanding of Palliative Care and Hospice. It is my opinion that Heart N Soul has a mission to help correct the imbalance with a focus on underserved communities. Heart N Soul will provide invaluable resources to these communities with their presence, community education, and support of patients and families.

Thank you for your consideration,

Mark Collins, MD Chief Strategy Officer (p) 704.258.2464

