

June 19, 2023

RE: Letter of Support for Heart'N Soul Hospice of the Carolinas

To: North Carolina State Health Coordinating Council

It is my distinct honor and privilege to write this letter of support for the granting of a Certificate of Need for Heart'N Soul Hospice of the Carolinas. Heart & Soul Hospice offers the needed end-of-life services to individuals who might not otherwise receive such care in the Great Charlotte area and are planning to submit a CON that will allow expansion into this area which will include, but will not be limited to the counties of Alexander, Cabarrus, Catawba, Chester, Chesterfield, City of Charlotte, Cleveland, Gaston, Iredell, Lancaster, Lincoln, Mecklenburg, Rowan, Stanly, and York. I am certain your services will provide families, and their providers as well, with a firsthand look at what quality care at end of life looks like.

Thank you for sharing your organization's expansion plans. I am pleased to provide this letter of support and trust that your application for a Certificate of Need will be approved. As you continue the application process, please know that you have my complete support and trust that your application will be approved.

Please do not hesitate to contact me if I can provide any additional assistance. I can be reached at <a href="mailto:gwydolanswain@bac.edu">gwydolanswain@bac.edu</a> or via my cell, 980-254-7099.

Respectfully,

## Dr. Gwyndolan L. Swain

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